



Profiles in Civil Service

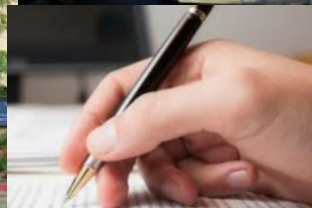
Our Unsung Heroes

From all walks of federal government life ...

National Active and Retired
Federal Employees Association
Maryland Federation
2018



Foreword by U.S. Senators
Benjamin L. Cardin and Chris Van Hollen



FOREWORD

The civil servants featured in this 2019 Golden Edition of *Profiles* have earned our nation's admiration and respect. Personally, and as Chairman of the House Committee on Oversight and Reform, I welcome this opportunity to express my gratitude to them – and to each of you – who has served our nation and her people with such selfless distinction.

Allow me to share with you a deeply held conviction. There is no vocation more noble and rewarding than a career in public service. As a nation, therefore, it is only fair and just that we should return service for service given – doing all that we can to give public servants (and the retired federal employees whom this Association so ably represents) a fair shake.

Please know that I will never waiver in my own commitment – of more than two decades – to establishing a renewed social contract with our civil service that includes at least four key national obligations:

- (1) To keep our promises to active and retired federal employees;
- (2) To be fair to you and your families;
- (3) To act with compassion and common sense in protecting your health and welfare; and
- (4) To never falter in giving those of you who have devoted your lives to our welfare the respect that you have earned and deserve.

Thank you.



Congressman Elijah E. Cummings (MD07)
Chairman, Oversight and Reform
U.S. House of Representatives

FOREWORD

Virginia's First District is home to thousands of federal employees and retirees. These hardworking patriots serve our nation on a daily basis, whether keeping our skies safe for travelers with the FAA or supporting our troops on the front lines of the war on terror with the CIA. From GS-1 to GS-15, the federal workforce is full of dedicated and committed citizens who exemplify patriotism in everything they do. Our federal employees are responsible for many significant accomplishments, innovations, and discoveries and I am grateful for their service. These collected stories highlight the importance of their many contributions and detail the sacrifice they make for our country.

There is no question that changing the unsustainable trajectory of this nation will take sacrifice from us all, but continually singling out federal employees and retirees is an ineffective and unjustified response to the nation's fiscal struggles and is no way to thank them for their dedicated contributions. We continue to ask our federal civilian workforce to do more with less, and we can't expect to balance our budget on their backs as well. We must protect the benefits that current employees and retirees have rightfully earned. Every year, I have taken actions to protect these benefits of federal employees and retirees.

Our federal employees are so important to the health and success of our nation and am grateful for their service. I want to thank National Active and Retired Federal Employees Association for putting this book together, as it is critical that the American people know the stories of the women and men who serve their nation so proudly every day. It is a privilege to represent so many patriots and I thrilled they are getting the recognition they deserve.



Robert J. Wittman
U.S. Member of Congress

INTRODUCTION

GET RESULTS – CROSS THE AISLE

Every American benefits from the work of federal employees every day. This became even more important and obvious in the wake of the longest government shutdown in U.S. history, when 800,000 federal employees missed two consecutive paychecks during a 35-day stalemate.

Shutting down the government to achieve a legislative end is not about getting the YES vote and building consensus. Americans expect federal employees to place the needs of our nation above their own and be able to carry out their daily work in accomplishing the government's mission.

It is important to remember that NARFE has repeatedly crossed the aisle and worked with elected officials of both parties to achieve a positive resolution to government shutdowns, pay freeze legislation and changes to retirement benefits, among others.

Ask anyone and they will tell you that the political climate is getting more partisan. As a cautionary note, NARFE members should remember that our association is political, not partisan. This is a small, yet important, distinction. The reality is that NARFE members must meet with their elected officials on both sides of the aisle, as personal outreach can influence decisions on earned federal benefits.

Members of Congress know that NARFE is a nonpartisan honest broker, delivering unbiased positions and accurate information for the benefit of good governance. That rapport gives the association access to meetings, briefings and opportunities to provide perspective on pending legislation.

While NARFE remains a nonpartisan organization, the organization recognizes that elected officials have party affiliations. Knowing that members of Congress are increasingly voting along party lines, we highlight legislators and policymakers who cross the aisle on votes. In today's political climate, that is not always an easy thing to do.

NARFE-PAC, the association's political action committee, gives to both sides of the aisle and does not consider party affiliation when making financial contribution decisions. What matters most is how the member of Congress votes on NARFE issues.

It is vital that NARFE members speak to their elected officials on issues or concerns, regardless of the official's party. Members of Congress are responsible to their constituents; therefore, they must hear from you. NARFE members cannot limit their engagement to legislators who share their party affiliation; a luxury NARFE cannot afford.

NARFE continues working to secure, preserve and advocate for the earned pay and benefits of federal employees, retirees and annuitants. NARFE remains a nonpartisan organization, and it is important that our members are nonpartisan as well when working on NARFE's behalf. Remember, the issues that NARFE faces impact people regardless of their political party. Cross the aisle.



Kenneth Thomas
National President



Barbara Sido
Executive Director



NATIONAL ACTIVE AND RETIRED FEDERAL EMPLOYEES MARYLAND FEDERATION

DR. GARY ROUNDTREE SR.
PRESIDENT

DR. SUDHA HALEY
1st VICE PRESIDENT
LEGISLATIVE DIRECTOR

EDWARD REED
2nd VICE PRESIDENT
MEMBERSHIP DIRECTOR

PATRICIA FARMER
SECRETARY

DR. RICHARD STROMBOTNE
TREASURER
PAST PRESIDENT

RON BOWERS
PAST PRESIDENT

TED JENSEN
PAST PRESIDENT

DAN MCGRATH
IMMEDIATE PAST PRESIDENT

PROFILES IN CIVIL SERVICE



U.S. DEPARTMENT OF AGRICULTURE

I am **Carl Cantaluppi** and I was employed as an Agricultural Extension Agent, and retired with the last 22 years of my career working for North Carolina State University. I worked with fruit and vegetable growers, introducing new crops for them to grow to make a profit, and to suggest retail market outlets for them. I also diagnosed insect and disease problems and recommended control measures. I also took the agricultural research results generated from the university and disseminated them to the grower. I helped people put knowledge to work. The work was very satisfying, especially when I was able to see new growers start and become successful.

I am **Sandra M. Kay** and I worked with the Departments of Agriculture and Defense. During that time, I did some Russian language translations. At a church bazaar, I paid \$5 for a Cyrillic typewriter and began practicing on it just as a hobby. The interesting aspect is that the number 3 and the letter zed are the same. I enrolled in the Smithsonian's "Behind the Scenes" team and was given some routine assignments.

One day I received a call at work from an assistant at the Air and Space Museum who explained that an exhibition was going to arrive from Russia very soon. A protocol was going to have to be translated from the English language to the Russian language before this could take place. While this was a job for a professional translator, the assistant explained that because of such short notice, none could be found. After work hours, I arrived at the Air and Space Museum and was met by a Russian American volunteer who explained that he could help with translation, but he did not know how to type. We sat at the computer, but the only keyboard was in the English language. It would have been very difficult to decipher the alphabets. We called for the technician who fortunately found a Cyrillic keyboard, and we were in business. The

transcription was done in no time. I received a call that the translation was very professional and the exhibit was approved. This is one of the outstanding highlights of my federal career.

I am **David Langley** and I served in the U.S. Department of Agriculture, the Food Safety and Inspection Service (FSIS) for 38 years. I held many positions in my long career with FSIS. I started at a GS-5 Food Inspector, became a Compliance Officer in the Midwest, Staff Officer in Washington, D.C., District Enforcement Manager in the Southeast, and held a couple of Branch Chief positions again in Washington D.C., before retiring.

Most of my career involved regulatory enforcement of meat, poultry and egg inspection laws and regulations. I proudly worked to ensure the safe delivery of meat, poultry and egg food products to consumers across the U.S. and abroad. Throughout my career, I worked cooperatively with many State and local officials to ensure food safety to all citizens.

Toward the end of my career, I worked for FSIS in the Information Technology (IT) area. I played a key role in development of a system (The In-Commerce System, ICS), which tracks and maintains enforcement actions taken by FSIS against violators of the Federal Meat and Poultry Inspection Acts. I ended my career as a Branch Chief in FSIS's Office of Chief Information Officer (OCIO). In that position, I was involved in many aspects of IT, including budget, procurement, contracts, communications, IT policy, all in support of what I call the "backbone" of the agency. That is, the folks like inspectors and investigators who toil each day to inspect and ensure a safe food supply for our nation and the world.

I had many highlights in my career but the thing I'm most proud of was just the opportunity to make a difference in people's lives. I used to visit shopping malls, looking at shoppers, and feeling a sense of satisfaction that, along with many others in FSIS, I had a hand in keeping food safe for the general public. We are indeed lucky to have the world's best food inspection system, second to none. That could only be accomplished by the hard work of many dedicated **Public Servants** who work for our nation.

I am **Marylin Pierre** and I served in the Department of Agriculture in 1989 during the George H. Bush Administration. I worked as a legal assistant in the Office of the General Counsel. During that time, I worked with the committee

that made recommendations to the White House about what agricultural goods to export to what country at what time. We were able to help people from other countries get healthy foods to feed their families. I really enjoyed my job and I wish I had the opportunity to work there longer. My husband has been working at the United States Department of Energy for almost thirty years in information technology. He is able to help keep our nation's computer systems from getting viruses and protect us from being hacked.

I am **Diane Schuble** and I began my federal career in 1978 as a summer intern for the Department of Interior's Assistant Secretary for Land and Water Resources in Washington, D.C. After earning my Bachelor's in biology, I worked as a Plant Protection Aide for U.S. Department of Agriculture's Animal and Plant Health Inspection Service (APHIS) at John F. Kennedy International Airport in New York. A variety of agricultural products arrive daily from around the world and I wanted to help protect America's agricultural and natural resources from the inadvertent introduction of invasive pests.

I was then hired as a journeyman Plant Protection and Quarantine Officer, working alongside U.S. Customs in the inspection of passengers arriving from other countries, as well as reviewing cargo manifests to hold items of potential agricultural risk for inspection. I often seized contraband containing agricultural pests. I identified many pests prior to submission to a specialist and earned the authority to identify 65 different organisms including insects, snails, mites, bacteria and fungi.

Five years later, I started a family and became the first officer to be permitted to return in part-time status, a family work-life groundbreaker. I returned full-time as a technical expert and became a certified field trainer and then a supervisor. I headed a unit in the newly constructed Terminal One, which became operational before construction was complete. Before our office was fully completed, my team was selected to pilot new X-ray technology that could differentiate organic and non-organic material, to make our inspections more efficient. It was during my time leading the USDA staff at Terminal One that the World Trade Center was destroyed on September 11. We left only after clearing the last flight to arrive before all aircraft were grounded.

In 2002, I transferred to a USDA office in Amityville, New York, engaged in the eradication of an invasive pest, the Asian Longhorned Beetle (ALB). I

supervised a staff that worked cooperatively with the New York State Department of Agriculture and Markets. In 2008, I became an Agriculturist at APHIS headquarters in Riverdale, Maryland, as National Coordinator for Official Control. I engineered a new program that would allow plant pest programs administered by state departments of agriculture to qualify for federal regulation at ports of entry by Customs and Border Protection (CBPs) Agriculture Specialists. Cognizant of U.S. law and foreign trade agreements, I worked closely with CBP as well as the National Plant Board, a group representing the state departments of agriculture bureaus, which focus on plant health.

I became the coordinator for APHIS's Agriculture Quarantine Inspection fees, which in 2017 totaled over \$780 million. The fees fund most agricultural inspection activities for CBP and USDA. I worked closely with CBP and stakeholders and I also developed the agency's new framework for a multifunctional team to more fully address the responsibilities associated with setting the fees. I retired after a total of 37 years of federal service, devoted to keeping Americans safe and healthy.

I am **Dr. Howard E. Waterworth**, a Veteran, and I worked for the U.S. Department of Agriculture. I tested fruit tree samples for virus infections, conducted research on plant viruses, and published results in scientific journals to assist scientists and the public. Nearly all of the horticultural and agronomic crops grown in the United States today evolved in other countries and were brought here as the U.S. became inhabited. Today, it is an important program of the U.S. Department of Agriculture begun around 1900. More than 600,000 samples, all of which are documented in Official Records and published in some 50 volumes, are available to the public. In the early days, the process inadvertently brought to the U.S. thousands of insects and diseases new to the U.S. For example, a fungus in elm logs imported from the Netherlands became established in our native elm trees and has killed nearly all elm trees East of the Mississippi River and is known as Dutch Elm Disease. An imported bacterium from the Near East kills apple and pear trees. An imported fungus has caused billions of dollars in losses to our cereal crops and continues to be a major problem. To reduce losses caused by imported diseases and insects, the Department of Agriculture now holds imported plants in quarantine to ensure they will not harm our crops.

I grew up on a dairy farm in Wisconsin, received a Bachelor's in Agriculture

Education in 1958 and was commissioned a Second Lieutenant and in 1962 earned a Ph.D. in Plant Pathology. There were no wars in 1962, but there was a draft, so I ended up in Berlin, Germany, where a wall had just been built through the middle of the city. As 2nd. Lt., I was in charge of operations at “Checkpoint Charlie,” the crossover point on the wall between East and West Berlin. For the past six years, I have been a volunteer at the National Archives, restoring WWI records.



U.S. DEPARTMENT OF COMMERCE

I am **Edward Holland** and I retired as a Supervisory Special Agent assigned to the National Security Programs Division (NSPD), Office of Export Enforcement (OEE), Bureau of Industry and Security (BIS), U.S. Department of Commerce. I continue to hold a TS/SCI clearance. As it pertains to NARFE, I am the president of Chapter 1972; the Maryland Federation Programs Chair, Public Relations Chair and the Federal Legislative Committee District 7 Representative. Before retiring, I served as the Unit Chief, Programs, NSPD. I reported directly to the Assistant Director of NSPD and managed the FBI Chicago Task Force Section, Entity List Submissions, Entity List Appeals, Temporary Denial Orders, Investigative FOIA Appeals, and security-related special projects. I served as OEE’s senior liaison to the U.S. Attorney for the District of Columbia’s Law Enforcement Manager Task Force. Simultaneously, I was the senior enforcement liaison to four State Department working groups, dealing in missile, nuclear, and technology transfer interdiction efforts.

Prior to my reassignment to NSPD, I served many years as the BIS Deputy Director for Programs at the Export Enforcement Coordination Center, Homeland Security Investigations (HSI), U.S. Department of Homeland Security (DHS). At DHS, I was permanently ‘on loan’ from BIS, serving as an HSI manager reporting to an HSI executive. My primary responsibility was to manage the deconfliction of investigations between DHS and BIS and the over 10 interagency law enforcement partners. Among the various agencies, I was responsible for the coordination of investigative leads, licensing, outreach and statistical reporting.

Before the DHS assignment, I was the Assistant Special Agent in Charge

(ASAC) of the OEE Washington Field Office. As a longtime ASAC, I oversaw the day-to-day operation of a field office with an investigative jurisdiction covering nine states. I led the arrest of criminal suspects and oversaw search warrants at multiple sites simultaneously. To ensure that the OEE Washington Field Office was kept abreast of trends, I attended high-level enforcement and intelligence briefings in Northern Virginia, Northern and Central Maryland, Ohio, and Washington, D.C.

My assignment before ASAC was Unit Chief, International Programs, Office of Enforcement Analysis (OEA), BIS. As the International Programs Unit Chief, I was responsible for ‘standing up’ the office and managing the eight Special Agents stationed at our U.S. embassies abroad; and serving as an Export Control Officer (ECO). As ECO, I was charged with representing us at numerous diplomatic events. I was also responsible for conducting complex end-use checks at companies in countries in my area of responsibility. Before being tasked to manage OEA International Programs, I established the OEE Investigative Programs Unit, serving several years as its Unit Chief, with the mission to manage executive-level dual-use licensing cases; undercover matters; certifying informants; interagency relations; industry and government agency liaison; and the OEE Voluntary Self-Disclosure Section.

I served as a special agent and then senior special agent on intelligence matters and also investigated complex nuclear, biological, and chemical cases in the Washington Field Office and Intelligence Division, Headquarters, Washington, D.C. and Herndon, Va.

I am **Dr. Ray Oman**. A large well-known computer company was selling many computer workstations to a Federal government research and development agency. The automated workstations cost 10 to 20 times as much as standard workstations. Top management requested me as a Management Analyst to conduct an efficiency / effectiveness study of the issue.

My detailed study, based on work sampling and cost and cost-benefit analysis, showed the computerized workstations cost 10 to 20 times more than a standard workstation and only increased productivity 10 to 15 percent. Further, the automated workstations were only being used an hour or two a day and were not cost-effective. My study team report made a number of recommendations to make the use of the computer workstations more cost-

reffective. The most important recommendation proposed organizing the computer workstations into large offices where they would be used 6 to 8 hours a day. The implementation of study recommendations, which included using the computer workstations 6 to 8 hours a day, combined with their marginally improved productivity (10-15 percent), made their use much more cost-effective and saved the Department of Commerce a lot of money.

My study also resulted in three articles, which were published in office management journals.

I also worked at the Department of Agriculture and, as a Senior Program Analyst on the Program Evaluation Staff, I was asked to conduct a study of the Gypsy Moth Program. The Department of Agriculture had a program to slow and limit the spread of gypsy moth infestations as they migrated from the forests and woods of northeastern United States (New England and the Middle Atlantic states) to the south and west down the Appalachians to the South and Mid-West. Gypsy moths eat the leaves on hardwood trees and this results in trees dying.

The spread of gypsy moth infestations was controlled primarily by two methods: (1) spraying with a substance that killed the moth and (2) by inspecting and regulating the movement of people's outdoor household furniture when they moved / migrated from a location that was infested to one that was not.

My study team compared the effectiveness of methods 1 and 2. Method 1, spraying, was much more effective than Method 2, regulating outdoor household furniture. Our study team report recommended that Method 1 be continued, but that Method 2 be stopped.

The study team report was submitted to Congress and the recommendations were implemented by the Department. The Gypsy Moth Program became much more cost-effective, saving the Department of Agriculture money.

I am **Patricia W. Viets**, a Federal retiree and a Veteran of the United States Air Force. In 2003, I retired from the National Oceanic and Atmospheric Administration (NOAA) in Suitland, Maryland, where I was a Public Affairs Officer. NOAA is an agency in the Department of Commerce. I managed a public affairs program for NOAA's National Environmental Satellite, Data, and Information Service, which operates the nation's environmental satellites

that track hurricanes and are used in weather forecasting. I wrote and edited news, feature, and technical articles for release to the media and for technical publications.

Before that, I was a Supervisory Writer/Editor at U.S. Marine Corps Headquarters in Arlington, Virginia. I was managing editor of Marines magazine, a full-color monthly magazine distributed to Marines around the world. I also wrote speeches for the Commandant of the Marine Corps and other general offices.

Prior to that, I was a Public Affairs Specialist at the Naval Research Laboratory in Washington, D.C. I served as media officer: developed press releases on various scientific and technical topics; conducted press briefings; and responded to media queries. The topics included significant advances in scientific and technical research in areas such as radar, electronics, remote sensing and oceanography.

I began my civilian career as a Writer/Editor at the National Weather Service in Silver Spring, Maryland. Before joining the civil service, I proudly served on active duty in the United States Air Force from 1975 to 1979. I was a Public Information Specialist at Griffiss Air Force Base, Rome, New York. I received a special assignment to England to write an article on the European Defense Communications System, which serves the United States and its Allies. The article received top honors in an Air Force competition. My education includes: A Master of Arts in Management from Central Michigan University; a Master of Science in Public Relations/Mass Communications from Syracuse University; a Bachelor of Science in Journalism from Temple University; and an Associate of Applied Science in Electronics/Meteorological Equipment from the Community College of the Air Force.



U.S. DEPARTMENT OF DEFENSE

I am **Kathleen Adams**, the current Region II Vice President for the National Active and Retired Federal Employees Association (NARFE) in the United States. NARFE Region II consists of Delaware, District of Columbia, Maryland, New Jersey, and Pennsylvania.

As the Wing Budget Officer at Dover Air Force Base, I managed 17 separate

budgets for the Department of the Air Force, Headquarters 436th Military Airlift Wing. Under my leadership, because of technical skills, devotion to duty, and willingness to assume all this responsibility, the Budget Office received commendations from our Headquarters, Military Airlift Wing on its superior financial management. I am proud to have served our nation as a federal employee for 35 years.

I am **Dr. Harvey Alperin** and I served at the Department of Defense (DoD). Soon after earning my Ph.D. from the University of Connecticut, I served at the Navy Underwater Sound Laboratory in New London, Connecticut, on underwater transducer design and modeling. I have also worked at the Naval Surface Weapons Center in Silver Spring, Maryland, doing basic research in materials science. I was one of the Navy Managers of the Department of Defense program with industry, on development of very high speed integrated circuits. After retirement, I volunteered at Blair High School in Silver Spring, Maryland, where I taught advanced physics courses in the magnet program for exceptional students. As one of DoD's cadre of civilian scientists, I believe we helped make our military as well as our civilian industry unequalled in the World.

I am **Rosemary Bailey** and I served at the Department of Defense. I worked with the U.S. Army Corps of Engineers, Baltimore District, Civilian Contracting Division, Environmental Team, as Purchasing Agent for 34 years. For the Corps, I served as data transcriber, coding data entry and processing payments to architect engineers firms and contractors; as contracts examiner, creating and editing contracts modifications and logs; as procurement technician, creating delivery orders, contract modifications and closeouts; and as purchasing agent, creating purchasing orders, solicitations and delivery orders. I efficiently processed all government credit card purchases. I also served with Wyman Park Veterans Hospital in the Medical Records and Admitting Room, pulling medical records for upcoming and current veteran appointments, and drawing out file lab reports for Emergency Room patient check-ins.

I am **Promila Banik** and I served in the Department of Defense with the Naval Medical Center, now Walter Reed Medical Center, in Bethesda, Maryland. As a Registered Nurse and Phlebotomist, I drew blood from patients for diagnosis. I also worked in the Laboratory as a Lab Technician,

earning awards for the Best Lab Technician of the Year. I used my skills in assisting other Lab Technicians when they were having difficulty in drawing blood from some patients and could not find their veins. I taught the techniques of drawing blood to hundreds of students over the years in the Lab. Even after my retirement in 2012, I continue to volunteer at the Walter Reed Medical Center because I believe that the best Karma is selfless services to humanity.

I am **Raymond Barley** and I have worked for the Air Force Plant Representative Office (AFPRO) at the Westinghouse Defense Plant at Baltimore Washington International Airport in Maryland. I specifically worked in Weapons Systems Acquisition on the principle program, the FB-111, Fighter-Bomber aircraft. Much of this program was classified. Westinghouse has since been purchased by Northrop Grumman.

I also worked at the U.S. Army Cost and Economic Analysis Center (CEAC), in Virginia. I was an Operation Research Analyst in the Information Systems Division involved in mathematical computer modeling. At the Command, Control, Communications and Computers (C4) Division, I served in Operation Research Analysis, as the only American member. We were all mathematicians and the other members were from: Iran, India, Pakistan, China, Africa, France and England.

From the Naval Air Systems Command (NAVAIR) Crystal City, Virginia, Contract Cost Analysis, I moved to the Naval Air Systems Command (NAVAIR) Patuxent River Naval Air Station, Maryland, Tomahawk Cruise Missile Program Office, PMA-280, Contract Cost Analysis. Much of the Tomahawk program was classified. For example; the altitude, speed at which the missile flies are classified. The location where the warhead was loaded into the missile was also classified. Meeting locations where the team would assemble and the program issues that were discussed were close hold. My final federal service was in Advanced Technologies Group, Weapons Systems Acquisition: to match up technologies that had very good promise with Program Managers who are going to fund and manage the program. I provided my best technical expertise in saving American dollars.

I am **Virginia Bender** and I served in the Department of Defense at the Naval Submarine Base in Groton, Connecticut, for 24 years. I was hired under the Employees with Disabilities program. While in the Contracts Department, I

improvised and improved the handling of daily computer and other duties. My goal was to provide excellent customer service while saving taxpayer dollars. In the midst of the Base Realignment and Closures, hiring and wage freezes, and sequestration, I helped maintain a high level of professionalism.

I am **Foye Brewer** and I served in various Department of Defense (DoD) organizations spanning a career of over 35 years. During my career, my experience was primarily in the areas of information resource management, information systems development, and acquisition strategy.

I served as project officer to automate worldwide intelligence activities of the U.S. Army Intelligence and Security Command (INSCOM), such as the Human Intelligence/Counterintelligence (HUMINT/CI) system, and a software application system for Field Station Augsburg and Field Station Kunia mission systems. I supervised project officers in the development and implementation of the Headquarters INSCOM Local Area Networks (LANs), the INSCOM INTELINK Implementation Plan, and the INSCOM Migration Defense Intelligence Threat Data System/Theater Rapid Response Intelligence Package (MDITDS/TRRIP) fielding. I supervised the Army Funding Manager for the Single Source Logistics System (SSLSM) contract providing automation sustainment support to over 100 Army sites.

During the final phase of my career, I served as the Acting Assistant Deputy Chief of Staff for Information Management/Automation and as such directly supervised a professional staff engaged in the long-range management planning, resource programming, contracting and budget execution. I was responsible for managing a multi-million-dollar Automation/Infrastructure Resource Program. I developed and coordinated program and budget essential input to the General Defense Intelligence Program (GDIP), Combined Cryptologic Program (CCP) and the Army BA11 (P2) Program, the INSCOM Investment Strategy Plan and provided management oversight of budget execution. I interacted with senior members of Headquarters Department of the Army, National Security Agency and Defense Intelligence Agency on a daily basis. I supervised the staff responsible for developing and implementing the procedures for safeguarding all Army Service Cryptologic Element (SCE) resources, both systems and networks against hostile exploitation or unauthorized use.

Effective Intelligence programs are vital to the protection of the American

public. Upon my retirement from federal service, I was awarded the Department of the Army Meritorious Civilian Service Award.

I am **Sharon Caba** and I worked for the Department of Defense, United States Navy, Navy Ships Parts Control Center, Mechanicsburg, Pennsylvania. Employed as a Training Development Specialist from 1984-2006, I was instrumental in developing a collaboration with our local community college to offer college courses, onsite, during working hours, to enable employees to obtain an Associate degree in Business Management. The program extended to a partnership with LaSalle University in Philadelphia, to make it possible for employees to obtain a Bachelor in Business.

The Defense Acquisition Workforce Improvement Act mandated that certain job specialties have a degree in a business-related field; the government paid the tuition and granted work time to attend classes onsite. Many employees were obtaining their degrees at the same time as their own children and it became quite a competition for grades! Approximately 50 employees received Bachelor's degrees and hundreds of others received Associate degrees. This was made possible through the cooperation of Management and the Union, supporting their employees in the goal of lifelong learning.

I am **James Claffey** and I served in the Navy Department's Ship Design Agency. As an engineer, I worked in the Bureau of Ships, Naval Sea Engineering Center, and Naval Sea Systems Command. During that time, I helped design several nuclear attack submarines and several nuclear missile submarines. I later switched to computer work and did ship design in that area, determining the characteristics of proposed and new designs and developing software to generate ship plans, including training other engineers to use these programs. I helped train the Agency employees in the use of computers and provided help for users with our computer systems. I acted as Systems Manager of our computer cluster, and also as Database Manager of our large database. Later I provided programming on administrative systems such as maintaining records of our personnel and their positions, time in grade, ratings, and other items. I helped keep our nation safe and secure.

I am **Randolph Clarke** and I worked in the Department of Defense for the U.S. Naval Observatory's (USNO) Time Service. The Observatory, located on Massachusetts Avenue in Washington, D.C., is the primary source of a time and frequency for the Defense Department. I began in the mid-1960s as a

young astronomer, making stellar observations to determine the earth's rotation (the length of the day) and polar motion (the wobble of the Earth's axis). For centuries these astronomical observations had been the basis of our time system, the length of the units of time.

With the development of atomic clocks after World War II, a more precise time system became possible. Thus, in the 1960s, I also monitored and operated our sole atomic clock. Over the next 35 years, I continued this work. Having started with a single atomic clock (cesium standard), I was eventually riding herd on 60 cesium standards and hydrogen masers. While that single atomic clock was truly amazing, having sixty guaranteed an even more accurate and reliable time system.

My work supported the civil side of time, navigation, and communications, as well as the military side of the same. In the 1980s, I was tangentially supporting the iconic strategic Peacekeeper (MX) project. My group from USNO provided astronomic positions and the gravitational vertical for the missile launch pads, or, as I jokingly put it, we told the Air Force where they were and which way was up!

My career culminated by providing the precise timing for Global Positioning System (GPS). I had 34 years of challenges and fun. And, the Navy and civilian society both benefited from my work.

I am **Rochelle S. Cleaver** and I worked for the U.S. Navy Depot in Mechanicsburg, Pennsylvania, from 1978 to 1987, first in Foreign Military Studies Office (FMSO), then NAMSOC, and finally in Ship's Parts Control Center. I was fired in 1987 for reasons I cannot ascertain. I have a pension from the Navy. I received another M.A. in National Security from American Military University in 2016 online with a major in Terrorism Studies. I graduated with honors. I am currently enrolled in Liberty University for a Ph.D. in Public Service with a specialty in International Relations.

I did volunteer work for the VA Hospital in Lebanon, Pa., and also do volunteer work at the Army War College in Carlisle, Pa. I do research work there and answer letters. I have a full-page letter from President Obama thanking me for my suggestions for all the years he was in office. I also regularly send suggestions to the Department of Defense, FBI, and the Department of State. That is what I am now doing with my advanced education, rather than using it at the Navy Depot.

I am **Charles A. Countess** a Veteran, and I served at the Department of Defense (DoD) for 31 years, beginning with the Ronald Reagan administration through the Barack Obama administration.

I worked for the Defense Contract Management Agency and served as a Contract Administrator. I was assigned to an administrative team responsible for the administration of Government contracts for one or more contractors. Prior to retirement, I worked as a Procurement Analyst for the same agency. I ensured that Government contractors with annual Government sales of \$25 million or more and issuing sub contracts had approved Government Purchasing Systems in accordance with Federal Acquisition Regulations.

During the course of my career, I received my Certified Acquisition Professional in the Acquisition Field Level II, August 1994. I also received the Defense Certificate of Recognition for Acquisition Innovation in 2001. I am a veteran of the U.S. Army and a U.S. Army Reserve E-7.

I am **Erin Counts** a Veteran, and I served in the Department of Defense. I worked as an Electronic Cryptographic Specialist and Communication Specialist. I provided Installation and Repair of all U.S. Army Cryptographic assets throughout the Military District of Washington, D.C., including all North Atlantic Treaty Organization member Embassies. In addition, I worked with the management of the Washington, D.C.-Moscow hotline and treaty-driven activities, including all Army Communications activities within the Pentagon, for the security of our nation.

I am **Jannet Cunningham** and I worked at the Department of Defense, U.S. Airforce Space Division in California. I also worked at the Defense Logistics Agency (DLA). I worked for the Workforce, Audits and Legislative Affairs of J71 in DLA Acquisition as a Procurement Analyst. As an expert in Procurement systems and functional and business capabilities, I was responsible for Business Process Procurement.

I played a major role in determining how Procurement processes were executed, including system changes or other process improvements. I served as lead specialist over Procurement process issues and problems of particularly high visibility and criticality to the agency. My assignments included the broadest types of process issues and those activities with the most substantial potential impact to enterprise-wide Procurement process areas. In addition, I identified areas for system or process improvement based

on their own experiences in supporting Business Systems Modernization (BSM) end users. I served as expert analyst and advisor to the Process Owner and other senior agency management on Procurement program / process improvement initiatives, and the development and implementation of policies and procedures for the Procurement process area.

I assessed the impact of policy/legislative requirement from the Department of Defense and Congress to determine the required action. I served as an agency expert for interpreting regulatory requirements that impact the process area. I coordinated and responded to major Congressional, and General Accounting Office (GAO), or Inspector General (IG) investigations audits and / or inspections.

I am **Barry Decker**, a Veteran, and I served in the Department of the Army. After retirement as U.S. Army Command Sergeant Major, I worked at the U.S Army Garrison at Aberdeen Proving Ground in Maryland, to start an installation recycling program. This involved the curbside collection and recycling of materials from the installation housing areas and commercial recycling of materials from the installation's office buildings. After collection, our activity processed the materials and sold them to commercial outlets, generating large funds for the American taxpayer, cleaning up the environment, and recycling. As the program grew, it was placed on an appropriation fund contract basis and I served as the Contracting Officer's Representative managing the contract. As a Department of Public Works (DPW) officer, I served as a member of the Emergency Operations Center (EOC) staff, coordinating the requirements of emergency event first responders, requesting DPW support of personnel, equipment, supplies, and transportation to assist them in firefighting, oil spills, chemical, biological and radiological accidents, or weather-related situations.

I am **Margarete Decker** and I served in the Department of Defense at the United States Army Garrison at Aberdeen Proving Ground in Maryland. During my 26 years of federal service, I served as a Budget Analyst in the Resource Management Office involved in processing thousands of documents paying for goods and services; analyzed execution of direct budgets; prepared and entered cost transfers for labor; verified that obligations and expenditures occurred on a timely basis in accordance with the obligation plans; and corrected errors and reconciled ledgers so the budgets balanced. As an

appointed Certifying Official, I was responsible for certifying funds/payment documents for multiple categories of payments and funds. My accurate and efficient work in eliminating any funding miscalculation, saved the American taxpayers millions of dollars.

I am **Neil Dougherty** and I was a realty specialist with GSA and DOD between 1971 and 2003 in assignments in Philadelphia, New York, and Washington, D.C. My most significant project involvement was the standup of Naval Station New York Staten Island in the late 1980s under the Navy's Homeport Program. I was the lead site selector, price evaluator, and negotiator for the leased construction of 1,200 units of family housing, additional land acquisition adjacent to the base, relocation assistance to the small businesses occupying land acquired and, disappointedly, disposal of the property after the base was closed during a round of base closures.

During the employee years, my community activities were as a youth soccer coach, four years as president of our high school's ice hockey club team, and 10 years with our local volunteer fire company as a firefighter, responding to 1,000 fire calls in that time and doing apparatus maintenance.

After retirement, I worked in part-time tax preparation and driving jobs. Since 2010, I've served as president of NARFE Delaware County Chapter 404 and am in the first year as the finance officer of our local American Legion post.

I am **James Dray** and I served in the Department of the Navy. I was the Project Engineer in the Bureau of Ships in Washington, D.C. I was part of a ship and submarine design group, which did the design, wrote the specifications for, supervised construction of, and rode the vessels as needed to solve main propulsion problems. I also worked as Bearing and Seal Section Head in the Naval Ship Engineering Center in Crystal City, Virginia. I was Head of Tribology in the Naval Ship Research and Development Center, in Annapolis, Maryland, which did research in fuels, lubricants and materials for ship main propulsion systems. As the Engineer in charge, my dedication saved the lives of our fighting men and women.

I am **Patricia Farmer** and my first experience with the federal government began when I worked at the Navy Yard, Washington, D.C., during the summers while attending college. My summer assignments as a clerk typist included working for Household Goods and Patent Attorneys. Following

graduation, I began my 37-year career with the Department of Defense, the National Security Agency. I started as a cryptanalytic technician and was professionalized as a cryptanalyst, after meeting the required criteria. Most of my career, however, was as a supervisor and manager of cryptanalytic organizations at increasingly higher levels, ensuring that vital intelligence on a variety of targets got to the appropriate levels and to the warfighters. As a Division Chief, I managed 90 analysts. Toward the end of my career, I was named Staff Chief for a new Signals Analysis Office. Even though I didn't have a Signals background, I was able to create from scratch a functioning staff, which provided the Chief and Deputy the administrative and analytic support they needed. It was while serving as Staff Chief in this office that I received the Red Carnation Award, which recognized exceptional leadership by peers. The honor was very meaningful to me since I was nominated by my staff members. I currently serve as Secretary for the Maryland Federation of the National Active and Retired Federal Employees Association (NARFE).

I am **Allen Ford** and I served in the Department of the Navy for 44 years in both Naval Air and Naval Ship Laboratories. I worked as a Physicist/Scientist. In 1960, I initiated a patent on a new class of high-speed ship/boat. It would eventually be named by the Maritime Administration a "Surface Effect Ship (SES)." After initial trials in towing tanks confirmed its feasibility for low drag and favorable motion in waves, the Navy and the Maritime Administration initiated a joint major program on SES development. After competitive bidding, Bell (Textron) Inc. won, and eventually delivered to the Navy a 100-ton test craft, the SES-100B. In subsequent years of trials on Lake Pontchartrain, New Orleans, Louisiana, and the Chesapeake Bay, among other sites, the SES-100B consistently achieved high speeds in excess of 90 knots. In a recent (2015) book *Hydrodynamics of High-Performance Marine Vessels*, its author, Dr. Lawrence Doctors, in his figure 17.9(f), rated the SES Transport Factors (measures of efficiency) the highest of all high-performance marine vessels over a broad range of speeds.

I am **Wanda Galbraith** and I retired from the Naval Supply Information Systems Activity in Mechanicsburg, Pa., after 38 years of service. I was hired right out of high school as a GS-2 Clerk Typist by the Ships Parts Control Center. Over the years, I worked my way through promotions to become an Office Machine Operator, Secretary, Computer Technician, Computer

Programmer, Supply Systems Analyst, Functional Analyst, Logical Database Designer, and went from a GS-2 to a GS-12 before my retirement.

Every advancement gave me more knowledge and responsibility. I can truly say I enjoyed my entire career and feel I was an important part in all the jobs and projects I worked on. Twice during my career, I worked on major projects trying to consolidate the Supply Systems. I tested the Rapid Acquisition of Manufactured Parts (RAMP), which was the beginning of just in time manufacturing. I prepared the Naval Logistics Library on CD-ROM for publication and distribution, saving printing and mailing large volumes of printed publications. I worked on Advanced Tracking and Control (ATAC-Navy) to track expensive Repairable Equipment. I was a Lead Analyst on the Bangor RFID ERP Design and Implementation of a Warehouse Enterprise using SAP at the BANGOR Trident Warehouse in Washington. This led to successful implementation and went on to a major implementation of the entire ERP (Enterprise Resource Program) Naval Supply System using SAP. I was able to travel to many locations. My favorite part of this job was providing training and support to the employees, using the systems I was involved in designing and developing.

I am **Dr. Patti Gillespie** and I worked for the Department of Defense (Army) for most of my career, as a civil servant for the Army Research Laboratory from 1989 until my retirement in 2014. I am a current member of NARFE Chapter 1734.

I earned a BS in Astronomy from Ohio State University (1973), an MS in 1975 and a Ph.D. in Physics (1983) from New Mexico State University. As a scientist, my research helped to make soldiers safer by giving them better tools with which to do their job.

My research was primarily in molecular spectroscopy and my expertise was first employed in the “Star Wars” program in the 1980s. During the 1990s and 2000s, I worked in target acquisition research, developing software models to test various limitations of weapons and automatic target recognition. In 2007, I became an Associate Division Chief for the Electro-Optics and Photonics Division of the Army Research Laboratory.

In 1995, I received the Trailblazer Award from the State of New Mexico for opening doors of opportunity to the future of New Mexico Women. In 2005, I was honored to become a Fellow of SPIE, the international society for optics

and photonics.

I am **Virginia L. Giordano** and I retired from the U.S. Army War College in Carlisle, Pennsylvania, after 21 years of federal service. Although I had 15 years' experience as a legal secretary, my first position was in a typing pool. The Army has its way of doing things. By the way, the typing pool was closed many years ago. I left my position as a legal secretary to three attorneys because I married my husband, who was the Chief of Police of Carlisle Borough, and there were many opportunities where there may have been a conflict of interest, so I took my civil service exam and went to the War College. The opportunities vary in a college from other government positions. I applied for new jobs every chance I got to be promoted. I was a secretary in the Administration Office of the Strategic Studies Institute, and moved on from there to be secretary to two LTCs, one of whom was the Deputy Secretary of the War College, and the other was the Deputy Chief of Staff of the War College.

I left that position to become a public affairs specialist in the Public Affairs Office of the War College, where I remained until I retired. The year I retired, I joined NARFE, which I had never known about until then. I accepted the job as Financial Secretary almost immediately, and after 23 years, am still in that spot. Now, I serve also as the Acting Secretary of the Chapter, Public Relations Chair, Program Coordinator, and for the past several years, I have served as chairman of our Chapter's Annual Picnic and our Christmas Luncheon. In 2019, our chapter will observe its 65th Anniversary and I am also coordinating that activity. Our biggest problem for our chapter is obtaining and retaining members, which is a problem for all of NARFE. In 2000, I was elected the Pennsylvania Federation Secretary and am still in that position. I have served with six Federation Presidents, the current one being Lawrence Palecek.

I am **Jo Anne Groves** and I served in the Department of the Navy and the Federal Aviation Administration. While at the Naval Audit Service, my contribution to our nation came in many forms. I managed all aspects of the National Security Program, assuring that command personnel, facilities, equipment, and information were in strict compliance with national security. I provided training to all personnel including acting as Armed Forces Protection Officer for international military assignments. After the horrors of 9/11, I

transferred to Federal Aviation. In a joint program with the Air Force, I supervised and coordinated a program to obtain security clearance reinvestigations for over 6,000 employees. I provided security training to field technicians and performed classified equipment inspections nationally for the Identification Friend or Foe Program.

I am **Steven Habeger** and I served in the Department of Defense, with the United States Navy. As an Engineer, I joined a dedicated group of men and women who managed ejection seat systems in Navy and Marine Corps aircraft. The Vietnam War was underway and we were very busy assuring our systems were trustworthy for our dedicated military air crewmen. Cartridges full of gunpowder-like compounds were produced by the hundreds on lowest-bidder contracts. Our mission included testing a “statistically significant” number of cartridges so that we (and the pilots) could have high confidence in the system, which can be their last hope of surviving a disaster. While all the pieces of ejection seats, parachutes, and other equipment are made by private industry, Federal employees ensured that the assembled systems worked as well as possible. I am proud to have served for our nation’s safety.

I am **Robert R. Hardy Jr.** and I served in the Naval Sea Systems Command, Carderock Division in Bethesda, Maryland. As a Materials Engineer, I had a 35-year career in federal service in science and technology. I worked as Director of College Recruiting and Outreach, the Innovation Center, and Senior Staff Engineer for Technology, Strategic Planning, Personnel, and Facilities. I also served as Program Manager, Materials Technology Research and Development (R&D) Engineer/Manager, Titanium Technology Program Office, and Assistant to Director, Naval Sea Systems Command (NAVSEA), HQ, Ship Systems R&D Directorate. In federal management, I planned, organized and conducted numerous technical programs and projects advancing science and technology. I managed \$10+ million Ship Materials Technology program for over 10 years, interacting with academia and industry and transitioning the new products and processes to meet Navy needs. I successfully led and managed the relocation of over 200 engineers and was one of the lead contacts for the design and construction of a \$30 million, 150,000 square foot Materials Laboratory.

My colleagues and I provided day-to-day engineering solutions and developed cutting-edge technology for all of the Navy’s ships, submarines, and craft

currently in the Fleet. We worked with industry in the acquisition and construction of all Navy vehicles. I encouraged our nation's youth, especially women and minorities, into Science and Technology, to provide the most diverse, outstanding engineers for our federal workforce. Our efforts as federal employees kept our Navy #1. I am proud to have been a federal employee who kept my country safe.

I am **Peter Hill**, a true mustang, who saw military service from 1962 to 1993, beginning as an enlisted seaman and retiring as a Lieutenant Commander. Hailing from Boston, I enlisted in the U.S. Navy and did boot camp training at Great Lakes Naval Training Center. After boot camp, I was assigned to Sonar Training Technical School located in Key West, Florida. The Cuban Missile Crisis with Soviet Russia and Cuba was in place when I served aboard the USS Long Beach CGN9.

I earned my degree in electrical engineering and in 1972 was commissioned as a Second Lieutenant in the Naval Reserves. I combined civilian and naval officer employment in a number of locales, namely Groton, Long Beach and the D.C. Navy Yard. Notable was being leading Sonar Tech aboard the primary Anti-submarine Warfare platform protecting the first nuclear task force to circle the globe as a world demonstration of U.S. Naval power. My sonar system kept Soviet subs at bay throughout the entire 67-day event.

Later, as an electrical engineer in support of the Naval Sea Systems Command, I was tasked to upgrade the Navy's submarine fleet from vacuum tubes to solid state technology and counter various emergent threats as discovered. Finally, based on years of service experience aboard destroyers, the first Nuclear cruiser, aircraft carrier, and a number of SSN and SSBN submarines, I pursued a successful program to maximize ships' capabilities. This was accomplished by combining the best aspects of all ships' design factors into each platform's revised baseline specifications. In 2003, I retired from the U.S. Navy. Now I actively serve my Bowie-Crofton community through the Naval Sailing Association and NARFE.

I am **Arthur Holloway** and I served in the Naval Shipyard (NAVSEA) for 38 years. During my lengthy career, I spent most of my time as a Project and Training Department Manager at Norfolk Naval Shipyard in Portsmouth, Virginia. I had many other positions before becoming the Head of the Production Training Department.

I began my career as a Boilermaker Apprentice. I had to learn the Boilermaker trade and how work on Naval Warships was executed and the importance of conducting this work in a timely and responsible manner. Following are some of the many highlights of my career.

Shortly after serving my apprenticeship, I became a Trade Skill Instructor. I designed, developed, instructed, and evaluated personnel in the trade skill and apprentice courses for more than 200 personnel. I progressed in my career and became a supervisor and advanced to a Project Manager, providing leadership in the execution of naval and nuclear ship overhauls. I managed this work, which required executive status reports and briefings to ensure work was accomplished on time and within the required budget. I provided leadership as the Change Manager on a major implementation of an automated system that consolidated several database systems into one system and sunset over 100 antiquated systems. Lastly, I was promoted to the Production Training Department Superintendent, managing a team of 142 professionals from different professional backgrounds and geographic locations with specific responsibilities in department strategic vision, budgeting, human capital strategies (hiring through career development), and training project portfolio management.

A highpoint of my career was when I was accepted into the Industrial Management Scholarship Program. I earned an Associate in Industrial Supervision. The program was cancelled before I could finish the school for a Bachelor's degree. Another highpoint in my career was becoming a certified Project Manager Professional through the Project Management Institute. These are only a few of my adventures in the Naval Shipyard but my passion was working with individuals and teams to help them become the best they could be and to challenge them to reach their goals and ambitions in their career. This is why I am still working as a consultant, helping develop leadership at NAVSEA headquarters and the Naval Shipyards.

I am **Myles Hurwitz** and in 1966, I completed my Bachelor's in Mathematics at Boston University, after which my University adviser recommended that I continue my career at the David Taylor Model Basin (DTMB) in Maryland. Upon completing my Bachelor's degree at DTMB, I was provided an opportunity to continue on to a Master's degree at the University of Maryland, while simultaneously starting my career as a Mathematician for the Department of Defense (DoD).

During the following 49 years, I worked together with naval architects and engineers, using my mathematics background and their naval engineering backgrounds, to design submarines for the DoD, and to ensure that the submarines being designed by the architects and engineers met the DoD requirements, in areas such as speed, stealth, and longevity. It was a fascinating career, which I hope will impact the Naval community for many years.

I am **Ron Kelly** and after a 27-year Air Force career and some contractor time, I spent 11 years in the Office of the Secretary of Defense, supporting the DoD Chief Information Officer. In my federal service time, I was a deputy director and then director in the Information Technology area. Our team worked the primary IT topics of moving DoD to the cloud, reducing the number of data centers in the department, addressing how to integrate big data, assessing how to leverage enterprise solutions, and developing DoD policies to foster smart growth in technology.

For five years I served as the DoD lead for records management, working with all Services, Agencies, and the National Archives.

I am **Jan Edward Kolakowski** a Veteran and former chemist with the Department of the Army. I began my federal service career in 1977 as an active duty Army Chemical Officer followed by 21 years of service in the Army Reserves. I began my civil service career in 1981 at the Edgewood area of Aberdeen Proving Ground (APG), Maryland, serving in three different organizations there.

During my tenure at the U.S. Army Office of the Program Manager for Chemical Demilitarization, I was responsible for the development of chemical agent monitoring instruments and analytical methods. These were used to ensure worker safety and environmental protection at eight demilitarization sites in the continental United States and at Johnston Atoll. I transferred to the current U.S. Army Edgewood Chemical Biological Center (ECBC), where I performed research on the enzymatic hydrolysis of nerve agents as well as analyses of chemical warfare agents and explosives. During my years in the research lab at ECBC, I co-discovered a hot water neutralization method that decomposes the chemical warfare agent mustard in an environmentally safe manner. This method was soon developed into a procedure, which was used to destroy the bulk mustard agent stockpile at APG at a significant cost savings.

As a result, APG became the first of the chemical agent storage sites in the continental United States to completely destroy its chemical agent stockpile.

During the last years of my career, I was detailed to the U.S. Department of Homeland Security at the Chemical Security Analysis Center, located at APG. Here I provided technical support for risk assessments, which examined the threat of various toxic industrial chemicals and chemical warfare agents to the U.S. homeland. Upon my retirement after a combined total of over 40 years of federal service, I was awarded the Army Achievement Medal for Civilian Service.

I am **Bill Krouse** a Veteran and I retired after a federal career of 40 plus years, with three years in the Army followed by 37 years as a civilian working for the Department of the Navy. I designed and modified the computer systems used by the sailors and the civilians at the Supply depots, like Norfolk and San Diego, so our armed forces could get the supply parts they needed to accomplish their mission. It was a rewarding career, doing what was necessary to keep the computer system up and running in the ever-changing technology.

I am **Constance Kuntz** and I started my federal career of 28 years after brief jobs in teaching and in insurance. I was hired by the Department of the Navy as a GS-5/7/9 computer systems analyst, after scoring well on the PACE test. I enjoyed my job as it was challenging and interesting.

During my career, we went from punch cards on a UNIVAC computer with one test or run a day to PCs and IBM mainframes, with capability to run as needed. I ended my career as a supervisor, GM-13, with both supply systems analysts and computer systems analysts working in my assigned area.

I especially liked being able to help customers during my career. I started work at the Inventory Control Point (ICP) in Mechanicsburg, Pa., and ended at Navy Supply Information Systems Activity (NAVSISA). I was able to explain why our systems worked as they did to customers at the ICP and help them get products they needed from the computer. I occasionally got calls from supply officers on ships with problems and it felt great to help them. I also worked with people at the stock points and other agencies and other services.

One of the optional programs at Mechanicsburg was, with supervisory

approval, you were allowed two hours a week to help in a school. As soon as I learned of the program, I signed up. Since retirement, I have continued to help, but now I can go twice a week and I especially like helping the students with math.

I am **Larry David Leiby** and I served in the Department of the Army for over 42 years. During my entire lengthy career, I was associated with the test and evaluation (T&E) discipline in support of the Defense acquisition process. During my 25 years as an operations research and system analyst (OR/SA), I had the responsibility of designing operational tests and analyzing the resultant credible data in support of an independent system evaluation. Each operational test had the proposed system to be acquired subjected to as realistic as possible wartime environment. The independent system evaluation addressed the proposed system's operational effectiveness, operational suitability, and survivability.

An independent system evaluation was presented to the Army System Acquisition and Review Council for decision to acquire the system. Depending on the potential impact of the proposed system on the United State Armed Forces, the independent system evaluation would support the Defense Acquisition Board.

Up to this point of my career, two highlights of my career were being the lead OR/SA on the PATRIOT air defense system and Apache AH-64 attack helicopter. Both systems were instrumental to the U.S. forces in Operation Desert Storm and Operation Iraqi Freedom.

During my last 17 years as a Department of Army civil servant, I worked within the Headquarters, Department of the Army. In this capacity, I was responsible for developing and interpreting Army T&E policy and procedures. I authorized Army Regulation 73-1, which dealt with T&E policy. Prior to my retirement, I prepared the Department of the Army Pamphlet 73-1, which contains the procedure to carry our Army T&E procedures.

I am **Doris McAdams** a Veteran and I worked for the Department of Defense for 38 years. I was an active duty member of the Air Force before beginning my civilian career with the Department of the Navy. While working for the Navy, I held many positions; however, the most rewarding was developing and implementing financial management systems. In 1991, I was a part of the

Navy personnel capitalized by the Defense Finance and Accounting Service (DFAS). At DFAS, I continued to develop and implement financial management systems. Some of the financial management systems I worked with include the Standard Accounting and Reporting System (STARS) and the Defense Travel System (DTS).

I am **Dr. John L. McCoy** and I was first acquainted with service in the Federal Government as a graduate student at the University of Chicago, when I was invited by the U. S. Army Quartermaster/Food and Container Institute to assist in collecting data about soldiers' behavior on the polar ice cap in northern Greenland.

As an Army psychologist, I also studied soldiers' attitudes toward foods in the jungles of Panama. Subsequently, I have worked for several agencies including: The Food and Drug Administration, the Agricultural Research Service and the Economic Research Service of the Department of Agriculture, which supported my doctoral dissertation research concerning effects of racism in the Mississippi Delta.

I was subsequently employed by the Office of Research and Statistics in the Social Security Administration as Senior Research Analyst to study the economics of health care, disability, and long-term care.

My last work prior to retirement was as Chair of the Economic Security Technical Working Group of the Taskforce on Aging Research, National Institute on Aging. I have always considered work for the Federal Government an honor and a privilege as well as professionally satisfying.

I am **Neil McGrath**, Registered Professional Engineer, and I have served for 34 years in U.S. Civil Service and related government service.

As a Student Trainee with Naval Underwater Ordnance, I assisted in the cal (calibration) lab, as an onboard boat microwave ranger, and helped with torpedo fire control mods, acoustic tests, and sub missile research documents. With the Raytheon Company, I operated a tester for ballistic missile radar components and wrote up procedures in my capacity as a Student Trainee. I also served as a Trainee with Naval Facilities Engineering, Washington, D.C., and Indian Head Naval Ordnance Station Maryland, where I composed construction specs, served as project field inspector, and prepared electrical

design documents for renovation, new barracks, high voltage and lighting utilities and ordnance lightning protection.

As a Staff Engineer at Naval Facilities HQ, Alexandria, Va., I reviewed and edited electrical construction standards for buildings, energy management, and airfield integrated systems. I coordinated with NAVAIR and NAVSHIPS to resolve radar system damage from harmonics. I found solutions to harmonics damage to user systems due to high voltage/high frequency distribution voltage system design.

I served as a Staff Engineer with Army Engineers Medical Facilities, Washington D.C., and Hayfield, Va., where I reviewed and edited design documents for military services clinics, hospitals and medical centers worldwide. I conducted review of value and cost studies and contributed to unified services medical facilities design criteria. I also conducted project site and construction inspection for adequacy and safety. As an Assistant Team Leader at the Census Bureau, Landover, Md., I filed verified address locations.

Throughout my career, I positively impacted the public by utilizing professional education and training, and experience to ensure highest quality and technical excellence of projects, to include energy and cost efficiencies, while meeting safety codes. I contributed to improvement of medical services for our military and their families. I earned numerous commendations for my service.

I am **John Munns** and I served in the Department of Defense / Department of the Army. As an internal auditor, I analyzed systems such as administrative and accounting systems, and weapon systems, among others. My colleagues and I did not conduct audits of individuals. With the exception of contractors, we had little contact with individuals outside of the U.S. Government. For every audit, we reviewed management controls that safeguarded the assets of the U.S. Government and we made recommendations for improvement to management. An example of one audit that we performed was when a local newspaper reported sensitive items missing from the Army and that the items were on the street. We found that controls were weak and made recommendations, which were adopted, reassuring the community that the streets of the town were safe.

I am **Patricia L. Nix** a Veteran and I served in both the U.S. Army and U.S. Air Force Reserves for 22 years. I started my career as a Clerk Typist at Fort Huachuca, Arizona. My husband was a career Army soldier and we were transferred to Pittsburgh, Pa. It was while I was working as a Personnel Clerk at the U.S. Air Force Reserve Base at the Greater Pittsburgh International Airport that I had the pleasure to meet President Jimmy Carter. I also worked as a Secretary in Moenchengladbach, Germany, and Fort Ritchie, Md.

In all my positions, it was a pleasure to serve the American people. Currently, I am President of NARFE Hagerstown Chapter 306.

I am **Raymond Orland** and I served in the Department of Defense with the U.S. Navy. I started my federal service in the apprentice program at the Norfolk Naval Shipyard in 1964. In 1978, I left the shipyard and took a position in the material department at the Supervisor of Shipbuilding Conversion and Repair (SUPSHIP), Newport News, Va. My main function was monitoring and recording the materials for the 688 class submarines. In 1986, I transferred to SUPSHIP, Portsmouth, Va.

One of my most rewarding jobs was administering the contract for the overhaul of an AEGIS cruiser. This job finished on time and with no major discrepancies. During my 37-year career I had a very close working relationship with many of naval personnel.

I am **Larry Palecek** and I retired in 2004, after 32 years with the Federal Government, working in the intelligence arena on communications security and program management. The agencies I worked for included the U.S. Army 7th Signal Command at the Pentagon, General Services Administration, Defense Intelligence Agency, and the U.S. Air Force 11th Wing, Bolling Air Force Base, which assigned me to the National Drug Intelligence Center (NDIC), Johnstown, Pa., in 1994.

My government career was a blend of maintaining, designing, creating, upgrading communication systems, and salesmanship, meeting with heads of agencies to sell sensitive data systems. I consider my assignment to the National Drug Intelligence Agency as my greatest contribution to our country and the “war on drugs.” I was a supervisory computer scientist charged with implementing secure communication systems with other government

agencies and law enforcement agencies to gather analytical data for those entities responsible for bringing drug empires to justice. I also developed and implemented the technical support infrastructure that maintained the systems at NDIC. I am proud of the work I did for my country in trying to halt the drug nightmare consuming our country.

I am **Samuel J. Raines, Sr.** Certified Fraud Examiner (CFE), Certified Government Financial Manager (CGFM), and I am a retired auditor. I am a graduate of the Department of Defense Graduate Program with a Master of Public Administration in Public Financial Management from American University, Washington, D.C. I received my basic auditing training with the Naval Audit Service through the Navy's Centralized Financial Management Internal Program. Upon successful completion, I was permanently assigned to the Naval Audit Service. I served as a resident auditor assigned to the Special Audits Division, and as an Acquisition Auditor assigned to Program Executive Office (PEO) for Air Anti-Submarine Weapon, Assault & Special Mission Programs. I held a Top Secret, Compartmented security clearance. Also, during my Federal Government career, I served as a senior auditor with the U.S. Postal Service Office of Inspector General. I retired from the Federal Government after 27 years of service.

I am **Leslie Ravenell** the NARFE Virginia Federation President, and I worked as a child development specialist for the United States Air Force. I started my career at Hahn Air Base, Germany, in 1976, where I was the Director of a child development program for 120 children, including full-time and part-time child care for children ages 6 months to 5 years and a part day pre-school program for 3- to 5-year-olds. Military child care was just beginning to expand as a result of the change in DoD policy in 1974, which allowed military women to return to active duty following the birth of their baby.

Military child care programs then began to expand further and so my responsibilities expanded to include care for children 6 weeks old to 6 months, oversight of Family Child Care (FCC) to include licensing of FCC providers, Before and After School Program, all Youth Center Programs up to age 18, including youth sports and youth recreation, and finally, oversight of base community centers.

I also had assignments at 3rd Air Force Headquarters, where I was responsible for oversight of eight child development programs in England and at Ramstein

AB, Germany, where I was responsible for 24 child and youth programs. At the end of my career in 2008, I was responsible for more than 1,000 children a day at Bolling Air Force Base in Washington, D.C.

Two significant achievements were obtaining national accreditation for both the child development programs and for the Before and After school programs at Edwards AFB, California, and at Bolling AFB. Finally, I was part of the recognition given by President Clinton who declared military child care “a model for the nation.”

I am **Edward Reed**, a United States Marine Corps Veteran, and I served in the Department of Defense. I am the 2nd Vice President for the Maryland Federation of the National Active and Retired Federal Employees Association (NARFE). As a Telecommunication and Logistics Officer overseas, I supported worldwide equipment purchases and installations, and worked after and before in Public Relations. I performed five Human Relations Overseas Support field assignments. I assisted in contracts for local building of home furniture, saving taxpayers thousands of dollars in household furniture building and shipping costs. While being deployed in three war zone theaters, I became Volunteer Commissioner in the American Scouting movement in Europe, the Middle East and the Far East. I nurtured 16 young men to attain Eagle Scout rank. My combined military and federal service career, during which I supported America’s objectives and mission, spanned 50 years.

I am **Phyllis C. Reinhardt** and I worked for the U.S. Army Reserve Command as a dual status technician from December 1981 until November 1990. Most positions in the Army Reserves require you to be a member of the Army Reserves. Hence the term dual status. My first assignment was such a position at the 103rd Corps Support Command (COSCOM), Headquartered in Des Moines, Iowa. The mission of the 103rd COSCOM was combat support of V Corps in Germany. COSCOMs had the unique feature of a Special Battalion included in the Modified Table of Organization (MTOE). I was assigned as a soldier and civilian employee to the Special Troops Battalion within the COSCOM. I oversaw day-to-day operations of the Personnel Section in the battalion. Upon receiving a promotion on the military side, I also earned a promotion on the civilian side. I moved to Material and was responsible for day-to-day operations in the Services Section.

In 1988, I again was promoted to my first management position as Senior Staff Adviser with the 73rd Combat Support Hospital (CASH) in Cedar Rapids, Iowa. The 73rd CASH was designated as a 2K Presidential Call-up unit. As such the command did receive a notice to deploy in September 1990. We, however, had just received our Deployable Medical Systems equipment (DEPMEDS). Consequently, a combat hospital who had trained on their equipment for over two years was deployed.

Several years prior to Operation Desert Storm, the Army Reserves implemented a Family Readiness Program initially called Family Support. I applied for one of the first 10 permanent positions and was appointed to the position at the 86th U.S. Army Reserve Command (ARCOM), Forest Park, Illinois. This was not a dual status job and for the first time since I graduated from college, I worked in the area of my college discipline. In 1997/1998, the position was upgraded from a GS-11 to a GS-12 and the title was changed to Family Program Director. By this time, I had transferred to the 77th Regional Support Command, Fort Totten, New York, N.Y. I initiated the first Command Volunteer Recognition Program and wrote portions of the first Army Reserve Family Readiness Regulation. Two colleagues joined me in conducting the first Army Family Action Plan in the Army Reserves. The greatest reward for this work is the friendships I enjoy to this day.

I have been a member of NARFE since the middle 1980s, joining while still an active federal employee. Several years after retirement, I became President of the Scranton Chapter 129. I also serve as the Congressional District Leader for the 8th Congressional District in Pennsylvania.

I am **Dr. Gordon Riel** and I served at the Naval Ordnance Laboratory/Surface Warfare Center from 1956 through 2007. I worked as a Chemical Engineer, Physicist, Senior Scientist Registered Professional Engineer, and Board Certified Health Physicist. My colleagues and I saw the United States Navy through great changes in radiation detection technology, from vacuum tubes to solid state; from analog to digital; and from instruments developed under Navy contracts to greater reliance on products from the commercial marketplace. The Navy patented some of our products. I attended debates of the National Commission on Radiation Protection (chartered by Congress to recommend radiation protection standards), and I brought Naval Officers into those debates. So, the U.S. Navy was prepared when the Congress entered these recommendations into the Code of Federal Regulations. Our small

group leveraged our work by joint programs with the National Institute of Standards and Technology, the Department of Homeland Security, the Department of Energy Laboratories, and several universities, including the U.S. Naval Academy. Midshipmen at the top of their class and Trident Scholars performed valuable work at no added cost to the Navy. Naval officers in graduate studies performed theses that advanced the Navy's radiation dosimetry program.

I am **David Ritterpusch**, a Veteran, a retired Colonel in the U.S. Army, and I served in the Department of Defense and the Department of Labor. In the Pentagon, I worked with Assistant Secretary of the Army Honorable Delbert Spurlock. In 1991, when the President of the United States appointed Mr. Spurlock Deputy Secretary of Labor, I was appointed his Principal Deputy. I was later appointed Assistant Secretary of Labor for Veterans.

At the Department of Labor, I was involved in domestic and international labor issues. I helped craft the briefing given to President Bush immediately after the riots in Los Angeles. I provided extensive on-the-ground investigations of German private and public apprenticeship programs and their characteristics that might be applicable to our U.S. workforce training programs. Much of my work as Assistant Secretary of Labor for Veterans was aimed at developing strategies and solutions for workforce deliverables for our Veterans. Toward that goal, I met with leaders of business and government, and with governors, ambassadors, and academicians.

My life's work has been service to my Country. While in the military, I produced a 120–page highly classified weekly intelligence summary of every armed conflict in the world, which looked closely at the socio-economic and political dimensions of many of those conflicts. I served multiple tours in the Cold War Pentagon. Between tours on active duty with the Army, I was the Scouting Director of the World Champion Baltimore Orioles. In recent years, I authored “The Standard of Excellence,” a comprehensive book about amateur wrestling. I am the proud father of Lieutenant Colonel Kurt, who has been awarded four Bronze Stars and was a National wrestling champion. I am currently writing two books, one of which is about “operational geniuses.” In it, I describe in detail my friend, the late General Max Thurman, the genius, who was the father of the U.S. Army's phenomenally successful “BE ALL YOU CAN BE!”

I am **Carol S. Rogers** and I served in the Department of the Navy for 34 years. For the first five years I worked in an enlisted military personnel office at Andrews Air Force Base in Maryland. For the last 26 years of service, I procured airplanes, avionics equipment, radars and missile launch sets for the Naval Air Systems Command. I provided the essential services for our military's readiness. Our civilian manpower supported and raised the effectiveness of our military men and women.

I am **Debra K. Roy** and I served 26 years as a translator and report writer for the Department of Defense. I achieved level three proficiency in French, German and Spanish. I was regularly chosen to attend the annual American Translator Association (ATA) conventions and was accredited by the ATA. After holding workshops for my coworkers on the tips and techniques I learned at the ATA conventions, I received a citation from my agency's linguistic association, recognizing my "efforts to promote a greater degree of excellence in professional linguistic activity."

I regularly mentored junior linguists and report writers. I wrote a working aid that is still in use on how to translate German particles. I held titles in two technical tracks: translation and report writing. After achieving level four proficiency in my languages, I became a member of my agency's technical track language board. There I reviewed the work of colleagues to determine their proficiency and recommend them for titles. As a result of my service on that board, I received an award "for outstanding technical health contributions." I received a Star award for pioneering the use of a voice active computer for translation and report writing.

I joined a group of health-conscious coworkers and was instrumental in eliminating smoking in the workplace years before most government offices became smoke free. That group of coworkers eventually grew into the Maryland Group Against Smokers' Pollution (GASP), which is still a leader in tobacco control issues.

For seven years I worked as a staff translator. I translated correspondence for the Director's Office, technical documents for the technical staff and the laws and regulations of various countries. Throughout my career, my work was distributed to a wide range of government agencies and used by decision makers at the highest level, including the White House, to make or change policy.

I received an Exceptional Performance Award for “Superior Accomplishment and Valuable Service” from a sister agency. I also received a certificate of recognition from the Secretary of Defense, Donald Rumsfeld, for “promoting peace and stability for this Nation” during my years of service. Unfortunately, sick building syndrome caused by chronic exposure to mold in the workplace forced me to retire early. I am now the Vice President of the Chemical Sensitivities Disorders Association.

I am **Mary Scruggs** and I served the Department of the Navy, the Department of Health and Human Services and the Social Security Administration, for a total of 36 years of Federal Service. I was a Social Insurance Representative for the Social Security Administration. I worked in a field office, where I dealt exclusively with the public and determined eligibility for entitlement to benefits. I received many awards for my dedication and excellent performance.

I am **Howard Smentkowski** and I served in the Defense Intelligence Agency. I began as a photo interpreter and ended my career in a supervisory position. In 1973, I received a “Letter of Appreciation,” from Robert R. Davis, Chief, Imagery Interpretation Division, Directorate for Intelligence, which echoed the thanks of Vice Admiral V.P. dePoix, USN, Director Defense Intelligence Agency, and Rear Admiral Donald B. Whitmire, USN, Assistant Deputy Director for Intelligence, for identifying and contributing information, which rendered an artist’s concept of a Soviet aircraft carrier in the waters near Cuba. My work was instrumental in keeping our country safe during a very unstable time.

I am **Ronnie Stewart, Sr.**, a Veteran, and I served in the Department of Defense. I worked for 38 years in my combined military and civilian service. During my military service career, I faithfully served my country I was instrumental in providing support to worldwide military operations and our warfighters, along with protecting information that was vital to national security. I was designated as mission essential and required to report to work under all weather conditions. When I reported to work, I took great pride in knowing that my work protected this nation.

I am **William J. Stoner, Sr.** a Veteran and my career with the Department of Defense spanned 50 years, from 1962 to 2012, including four years with the U.S. Air Force (USAF) Security Service, 33 years with the National Security Agency (NSA) and 13 years as a contractor at NSA. In the Air Force, I spent time in Texas and Turkey, reporting on USAF communications security issues. My NSA career included two 3-year tours in the United Kingdom during the 1970s, a 3-year tour of duty in Japan, in the early 1980s, and two years in Okinawa, Japan, in the mid 1990s, supporting U.S. military commands with National-level intelligence information.

A few of the highlights of my career included supporting U.S. Army commands in Japan, accompanying them to various military locations in Japan and in the U.S., where they performed bilateral exercises with their Japanese Self-Defense Force counterparts. My role was to provide simulated National-level intelligence information to U.S. Forces during the exercises. I also accompanied Japan-based U.S. Marine Corps personnel to provide simulated National-level intelligence support to them during exercises aboard the U.S. 7th Fleet Command ship, the USS Blue Ridge (LCC-19).

I held a variety of jobs at NSA from Intelligence Reporter to Staff Officer to Division Chief to upgrading communications equipment for our U.S. military. It was an honor to serve.

I am **Richard G. Thissen**, the Immediate Past President of the National Active and Retired Federal Employees Association (NARFE). We are the largest federal employee and retiree organization in the United States and U.S. Territories, dedicated to protecting the earned rights and benefits of America's active and retired federal workers. As a federal employee, I served as a civilian in the Department of the Army, in the United States and overseas. Among my various assignments, I was an ammunitions inspector with expertise in nuclear and nerve gas weapons, assisting our nation in avoiding impending disasters. As an Army Level Career Program Manager, I served as a Personnel Manager for over 700 civilian Americans, stationed worldwide, who benefitted because of my extensive background in employee and retiree remunerations and Regulations.

I am **Shannon Travers** and I worked for the Department of Defense, Department of the Army, at Aberdeen Proving Ground (APG), Maryland. For 28 years, I was a Firefighter/Emergency Medical technician for the APG

Directorate of Emergency Services, Fire Prevention and Protection Division. I proudly protected our AOG soldier and civilian communities at the Aberdeen and Edgewood Areas with top notch fire suppression and fire prevention services.

My Federal career began in March 1983 and ended in December 2011. I received the Department of Army Civilian Achievement Award twice, several suggestion awards and many letters of appreciation. I think that my largest contribution was the development, design and maintenance of our APG Aberdeen and Edgewood Area Map Books for emergency responses and the establishment of pre-fire plans for our high-hazard structures. I continued to work on those initiatives until the day of my retirement.

I am **David L. Viets**, a 20-year Veteran of the United States Air Force and a retiree from the Department of Defense. I retired from the Defense Intelligence Agency (DIA) in Washington, D.C., in 2008 after 22 years. I served as a human resource manager and training officer for the Defense Attaché System. I developed training schedules for Defense attachés who would be stationed at U.S. embassies throughout the world. I provided briefings to top management of DIA, the Defense Department, the Military Services, and other agencies. I coordinated language training for the Attachés and their staffs.

Before my civilian career at DIA, I served as a training NCO in the Air Force. My assignments included tours at Michigan Air Force Station; Hamilton AFB, California; McChord Air Force Base, Washington; and Griffiss Air Force Base, New York. At each of these assignments I ensured that Air Force personnel were current on their on-the-job training and physical training, and that they were in compliance with physical standards. From 1970 to 1971, I served at Phu Cat Air Base in Vietnam. I am a proud member of the Veterans of Foreign Wars, the American Legion, and American Veterans. My education includes: Master of Arts in Management and Supervision from Central Michigan University; Bachelor of Science in Business Administration from New School, Rome, New York, and an Associate of Applied Science in Instructional Methodology from the Community College of the Air Force.

I am **Charles Ware** and I served in the Department of Defense, Army Materiel Command, Harry Diamond Laboratories. I was a Nuclear Reactor Operator engaged in testing electronic components and circuits for radiation hardening.

At the Department of the Navy, Naval Sea Systems Command (NAVSEA), I worked in the Submarine Safety Program, established following the loss of the USS Thresher, to prevent submarine losses resulting from critical systems failure causing possible loss of a submarine. I was involved in verifying systems' operating and repair procedures to be germane to an individual submarine hull.

I am **James D. Wood**, Professional Engineer (P.E.), and I am the current President of the Bel Air NARFE Chapter. My Federal career was spent in the Department of Defense as an engineer working for the U.S. Army Center for Health Promotion and Preventive Medicine (CHPPM) (formerly the U.S. Army Environmental Hygiene Agency (AEHA) at Aberdeen Proving Ground, Maryland. The CHPPM functioned as the "technical arm" of the Army Surgeon General's Office. During my tenure with AEHA/CHPPM, I had the opportunity to serve as the AEHA Task Force Leader in supporting the Pershing Project Manager on the environmental permitting requirements for the "Pershing Missile Motor Elimination Program" in support of the Intermediate-Range Nuclear Forces (INF) Treaty between the United States and the former Soviet Union. The treaty resulted in the destruction of thousands of nuclear missiles and significantly eased tensions between the U.S. and the former Soviet Union. While serving as the CHPPM Air Quality Program Manager, I had responsibility for managing air quality projects that assessed and/or mitigated potential health risks to soldiers, family members, and civilians at Army installations worldwide; and for providing quick-response air sampling support to forces deployed in support of contingency operations. In February 1999, I was honored to be selected by the National Society of Professional Engineers as its "Federal Engineer of the Year." Upon my retirement after 34 years of Federal Service, I was awarded the Department of the Army Meritorious Civilian Service Award.

I am **Thomas Xenakis** and I served in the Department of Defense, Defense Security Service. As a Counterintelligence Agent, I oversaw key manufacturing assets from the Defense Industrial Base and was assigned to the Defense Threat Reduction Agency to support the Intermediate Nuclear Forces Strategic Arms and Chemical Weapons Convention Treaties. I helped prepare our government contractors and government laboratories for the Treaty inspections, including escorting Russian Inspectors at the sites. Critical to my task was preparing the sites and preventing loss of U.S.

Government classified information, intellectual property, manufacturing technologies, and proprietary information. Of the 42 sites in the Continental U.S. with potential to be included in the Treaty documents, we were able to eliminate 39 from being subjected to intrusive Treaty inspections. The 42 pre-inspections were conducted in less than 14 days, resulting in immeasurable cost savings of future inspections to U.S. taxpayers. It also saved time, which could have interrupted and impacted the manufacturing of equipment and technology to support our troops.



U.S. DEPARTMENT OF EDUCATION

I am **Dr. Christine D. Brooks** and I served in Executive positions in several United States Government Departments, including on Capitol Hill. I am an accomplished reform educator, human resources expert, office support executive, consultant and public policy professional.

In my career, I worked with diverse and international populations and in a variety of political settings. I served in the U.S. Department of Education, District of Columbia Government, Department of State's Foreign Service Promotions Board, designed to facilitate the promotion and selection of Foreign Service officers for the Department of State, Department of Agriculture, the Department of Commerce and USAID. I also served in the Department of Labor.

I earned a Ph.D. in Design and Management of Postsecondary Education with a concentration in Adult Education, especially with major specialties in Vocational and Continuing Education and a Master in Business Education from Columbia University. I have been guest lecturer at the Department of Defense's Equal Opportunity Management Institute and worked as an Associate Professor and Chair of Business Education, at the Fayetteville State University in North Carolina.

As President George W. Bush's appointee, I served as the first Director of the Office of Faith-Based and Community Initiatives of the U. S. Department of Education. For the Department, I managed the staff and start-up operations and led the initial national workshops. My mission was to inform the public of this new legislation to provide services to the underserved.

On Capitol Hill, I served as a Congressional Senior Legislative Public Policy Fellow in the U.S. Senate and for the House. I worked directly with the Senate Finance Committee and other Senate and House committees and offices, staff, advocacy groups, press, state offices, the White House and constituents. Again, I followed my passion to assist the underserved. I worked on issues relating to Child Care, Child Support Enforcement, Community Development and Housing, Welfare Reform, Small Business, Workforce Development and Historically Black Colleges and Universities.

I served as Deputy Director of the Office of Planning, and Director of the Community Services Block (CSBG) grant program for the government of the District of Columbia. I directed staff and several million-dollar yearly budgets for the program and policy development of the Human Services, Social Services, Public Health, and Mental Health. I monitored services for ameliorating the causes of poverty in the District of Columbia.

I served as the Executive Assistant to the Assistant Secretary for Employment Standards at the Department of Labor. I managed contacts with the White House, with senior staff of the Department, with Members of Congress and with congressional committees. I also worked with labor officials, including foreign labor ministers, officials of other departments and agencies, and key representatives in the private sector. Duties included monitoring, analysis, and follow up on affirmative action efforts for the agency, and providing liaison support to the Women's Bureau and to the Employment and Training Administration Programs. I promoted successful cost containment efforts in workers' compensation by providing oversight for the Assisted Reemployment Program, thus saving the American public millions of dollars.

I am currently an Independent Contracting Academic Peer Evaluator, responsible for accrediting career and vocational schools throughout the nation for several professional associations. I also provide accrediting services for university education programs and public charter schools programs.

I am listed in the World's Who's Who of Women in Education, two-time recipient of Outstanding Young Women of America Awards and nominee for Florida's Women Hall of Fame. I have been nationally recognized for my work with minority and women managers and for my passion to serve.

I am **Joyce Campbell** and I served for 32 years in the U.S. Department of Education, Washington, D.C. I worked in the Division of Adult Education and

Literacy (DAEL) in the Office of Vocational and Adult Education (OVAE). The Division administered the Adult Education and Family Literacy Act (AEFLA), which provides formula grants to states, which is the major source of Federal support for basic skills programs. The Basic Grant program provides educational opportunities for adults over the age of 16 who are not currently enrolled in school, lack a high school diploma, unable to speak, read, or write in English, or lack basic literacy skills.

As the Leader for the Monitoring and Administration Team (MAT) for four or five years, I was responsible for developing and implementing the Adult Education and Family Literacy State Formula Grant Monitoring Plan, preparing monitoring reports, and Corrective Action Plans (CAPs). Depending on the fiscal year, there were as many as 13 monitoring visits conducted to states and territories annually based on comprehensive risk analysis factors and staff expertise. These week-long or targeted visits helped states improve the evaluation of local programs, funding of local grants, and collaboration with Workforce Investment Act partners, state leadership activities, English Literacy/Civics education, National Reporting System (NRS) implementation, financial considerations and organization status. Monitoring processes, tools, and protocols helped guide compliance and technical assistance topics during the visit. The monitoring and technical assistance reviews assisted states in reporting accurate data in the National Reporting System. NRS is the adult education accountability system, which measures such things as core outcome measures on adults who achieved skills to complete or advance to educational functioning levels, entered employment, retained employment, entered postsecondary education or training, and earned high school diploma or GED. In essence, the monitoring process assisted states in identifying and solving fiscal program and accountability problems, meeting the requirements of AEFLA, enhancing the validity and reliability of data collection and data reporting, and increasing student achievement.

It is important to help the underserved or the disadvantaged make contributions to society as they have overcome many barriers and obstacles in their lives. I witnessed students speak about how the adult education program teachers, administrators, and partners changed their lives from one of despair to hope, stability, and success: full-time employment, enrolling in college, completing high school, reading to a child. As the result of being highly successful in leading the high performing Monitoring and

Administrative Team, I was awarded cash awards, step increases, bonuses, and other recognitions.

I am **Kenneth J. Thomas**, the National President of NARFE, the largest federal employee and retiree organization dedicated to protecting the earned rights and benefits of America's active and retired federal workers. I began my federal career in 1968 at the Rehabilitation Services Administration. For the next 35 years, I served in management and executive capacities that spanned areas of program management, training, compliance and management information systems (MIS).

Among my notable projects, I developed an application used by state governments to manage, track and report client services to the Department of Education and Social Security Administration; coordinated the District of Columbia's citywide compliance with the Rehabilitation Act of 1973; and implemented government service programs for physically, mentally and emotionally challenged individuals in federal and state prisons. A NARFE member since 2004, I volunteered in numerous national and state events within the organization. As host chairperson for FEDcon18, NARFE's premier training conference, the 2017 NARFE Federation Presidents and National Executive Board (NEB) meeting, 2014 NARFE National Convention, 2013 NARFE Federation Presidents and NEB meeting, and the 2012 and 2013 Florida Federation Conventions, I coordinated local logistics, events and publicity in support of annual meetings.

My many leadership roles within NARFE include positions as Florida Federation President, Executive Vice President, District VI Vice President, District IX Vice President, Chapter President, Chapter Vice President and Chapter Legislative Officer. Additionally, I served on the Florida Constitution and Bylaws Committee, Redistricting Committee and the Convention Nominating Committee.

I earned my Bachelor of Philosophy from St. Bernard Abbey in 1966. I attended American University from 1967 to 1969 in pursuit of a graduate degree in counseling psychology. An avid gardener, I received a certification as a Master Gardener from the University of Florida's Institute of Food and Agricultural Sciences and author *The Green Thumb*, a monthly newsletter distributed to 50,000 people in Hernando County, Fla. A member of the American Psychological Association, I am married to my wife Arlette, and we have four children.



U.S. DEPARTMENT OF ENERGY

I am **Brian Connor** and over my 23 years in the federal civil service, I served in the federal legislative and executive branches before my retirement.

I spent several years on Capitol Hill in the offices of Rep. William F. Clinger Jr. (R-PA) and Rep. Margaret Heckler (R-MA). I was the legislative staff lead on the passage of two laws: The Pennsylvania Wilderness Act and Federal Capital Investment Act.

During the remainder of my civil service career, I served the American public in the Department of Energy in accelerating the deployment of energy efficiency and renewable energy technologies. My most notable achievement at DOE was the Secretary's Special Achievement Award for leading an interagency effort with DoD, DHS, FAA, and two national Laboratories. The interagency group developed, tested, and evaluated new technologies that mitigated electromagnetic interference from wind turbines that degraded the performance of the government's range radars used to defend our borders and safely manage our air traffic control system. These mitigation technologies led to government approvals of hundreds of stalled wind farm projects without compromising vital agency missions. Wind energy continues to grow rapidly and now provides America with 5% of our country's electricity demand and sustains over 100,000 jobs in 50 states.

I am **Earl P. Mink**, a Korean War veteran, and I served in several Agencies, including the Department of Energy. Over half of my adult life has been in service to my country. The war service was particularly terrible for many of us and the civil service was often done with personal financial sacrifice. During my career, I helped to set up the Peace Corps; provided development and training for a professional Civil Service Workforce in the Department of Labor, Office of Education, Office of Equal Employment Opportunity and the Department of Energy. My work helped to make the Service faster and more efficient. The Federal Civil Service workforce provides the "hands" and work to do the tasks assigned by Congress, and we do it with enthusiasm and dedication.

I am **Nancy E. Odierno** and I started my federal career at the age of 21, coming from Pittsburgh, Pa., working for the Department of Justice. I was hired as a clerk-typist. I was placed in Administration and Finance Division, Budget and Accounting, where I stayed one year before accepting a Secretary position with the Criminal Division, Narcotic and Dangerous Drugs, supporting many wonderful lawyers. I transcribed material for legal briefs, pleadings, immunity requests. I worked with DEA Special Agents and LEAA investigators on many interesting cases.

My next civil service job, I transferred to the General Counsel Office with Federal Energy Administration, soon to become the Department of Energy. I worked with two different offices for 13 years within the General Counsel Office. The first position was with the Office of Conservation and Renewable Energy. I next accepted a position with Procurement and Financial Incentives as a Secretary/Stenography. I was responsible to seven senior attorneys and the Deputy Assistant General Counsel.

My next ten years were with the Office of Civilian Radioactive Waste Management, working with engineers on projects such as the Super Collider and Yucca Mountain. My last position was with the National Nuclear Security Administration for 11 years, providing administrative assistance to the Under Secretary. Much of the work was highly classified and I worked long hours with the Under Secretary who assisted the Secretary of Energy. My 39 years of federal service was a very rewarding career. I am proud to have served my country.

I am **David W. Pyatt** and I served in the Department of Energy (DOE) and the Nuclear Regulatory Commission (NRC) from 1979 to 1989. I worked as a nuclear safety specialist, developing regulations to assure the safety of 100+ commercial power reactors. I followed this up with leading research programs to measure how effective these new regulations were, following the event at Three Mile Island. From 1989 until my retirement in 2008, I was at DOE utilizing my experience to provide an adequate safety basis to update aging facilities used to develop our current nuclear stockpile. This was used to address and consolidate nuclear waste sites, and plan for new facilities to update our current and future National needs.



U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES

I am **Lin Amendt** and I served in the Department of Health and Human Services (HHS), Food and Drug Administration (FDA), Center for Biologics Research and Review for 30 years. I started at the National Institutes of Health (NIH) as a Chemist and was immediately recruited to work for the FDA as a Consumer Safety Officer. My main duty was to license and regulate Blood Banks all over the United States and across the world. I next served for many years as the Special Assistant to the Director, Office of Blood, and coordinated the emergency response efforts for 900 people. I worked getting Blood and Blood Products to those in need in emergency situations like Hurricane Isabel and NYC's 9/11 attacks on Sept 11, 2001. I spent my last 10 years recruiting world-renowned scientists to be members of the FDA Advisory Committees for Blood, Vaccines, Cells & Tissues, Allergens, and 'Mad Cow Disease.' I was involved for a few years working to keep the Blood supply safe from West Nile Virus, and received the *Secretary's Award* for my work. I started many Diversity groups within the FDA, was a member of HHS-level Diversity groups, worked with the 'Assistant Secretary for Health' on putting together a website on LGBT health issues, and cofounded the LGBTQ group at the FDA in 1992.

I am **Dr. Sambhu N. Banik** and I served in the Department of Health and Human Services. In my vast career, I worked as the Chief Psychologist and Director of Internship Training at Glenn Dale Hospital and then as Chief of South Community Mental Health Center and as the Administrator for Children and Youth Services. At Glenn Dale Hospital, I developed Sound Stimulation Therapy, for the multi-handicapped, mentally challenged children, which became so innovative that it attracted the attention of the professional community as an effective tool of using music and other sounds through the patients' earphones. At Glenn Dale, I also developed Nursery Therapy (the use of plants and vegetables), for the Hemiplegic and Quadriplegic patients, which proved highly therapeutic. For older patients, I developed a highly therapeutic group treatment to share past experiences with each other, providing them with insights on how they managed to survive segregation. As the Chief of South Community Mental Health Center, I created AA type programs with drug-addicted clients to address chronic alcoholism and other

illegal substance abuse as well as actively involving their family members to reduce the incidence of recurrence. I have published papers in professional journals on many of my therapies.

During the Reagan Administration, I was appointed a Member of the National Advisory Council on Drug Abuse (NIDA) where I used my Psychological and Clinical Expertise to advise the Council. President George H.W. Bush appointed me as the Executive Director of the U.S. President's Committee on Mental Retardation (PCMR). Here, I expanded the operation of PCMR involving International Experts in this field to devise innovative policy to provide total care, services, and job opportunities for persons with intellectual disabilities and to provide equal opportunities and proper safeguards to realize the potential of each individual. I initiated a Report to the President advising the President to overhaul the U.S. prison systems where mentally retarded persons are incarcerated without any psychological evaluation or any provision for rehabilitation. The Report strongly urged the President to look into the deplorable environment for the incarcerated mentally retarded individuals who might have committed crimes without realizing the consequences because of their inadequate intelligence. It also recommended that the mentally retarded not receive the death penalty. As the Executive Director, I was invited to visit India to inaugurate the Rural Projects for the Mentally Retarded where I addressed the essential roles of parents and the Media to provide basic services including education, training, job opportunities and even marriages (especially for the Mildly Retarded). I also advocated the importance of community involvement to provide equal opportunities and eradicate discrimination and warehousing of mentally handicapped and mentally retarded citizens because of societal prejudice against them. I urged the Government of India to adopt a Bill similar to our United States' Americans with Disabilities Act.

Another highlight of my federal career was the Government of India's invitation to assist in the Union Carbide Fertilizer Plant's leak in Bhopal, India, where tons of the highly toxic and dangerous isocyanate instantly killed over 20,000 persons and injured hundreds of thousands. It was the worst man-made disaster in human history. I provided much needed psychological and mental health related services to Bhopal gas victims. The Mayor of Washington, D.C.; Maharishi Mahesh Yogi; the Rotary Club; Non-resident Indian (NRI) Achievement Award; and a host of National and International

Organizations honored me for my service. My life as a Federal official has been spent serving the least fortunate among us and giving immense happiness and joy to these deserving fellow Americans and our Allies.

I am **Dr. Bruce A. Fowler** and I served in the Department of Health and Human Services at both the National Institutes of Health/National Institute of Environmental Health Services (NIH/NIEHS) and the Centers for Disease Control and Prevention/Agency for Toxic Substances and Disease Registry (CDC/ATSDR). At NIEHS, I served as a Research Scientist and developed an international reputation regarding the toxicology of lead, cadmium, mercury, and arsenic. This expertise resulted in a number of high impact Committee appointments for agencies such as the World Health Organization (WHO), International Agency for Research against Cancer (IARC), the United States Environmental Protection Agency (EPA), and the National Academies of Science/National Research Council (NAS/NRC), which have supported International Public Health recommendations for these major toxic elements. I have also been honored as a Fellow of the Japanese Society for the Promotion of Science, the Academy of Toxicology Scientists, and as Fulbright Scholar and Swedish Medical Research Council Visiting Professor to Sweden for my basic scientific contributions to toxicology. At Centers for Disease Control and Prevention's Agency for Toxic Substances and Disease Registry (ATSDR), as the Associate Director for Science, in the ATSDR's Division of Toxicology, I led a computational toxicology group, which provided crucial risk assessment advice via CDC to the U.S. Environmental Protection Agency (EPA), during the Deepwater Horizon Gulf Oil Spill. This information permitted the EPA to keep the Gulf beaches open for use during the incident, thus preventing the loss of millions of dollars in revenue by Gulf States.

As a federal official, I received a number of honor awards for my scientific contributions to American and Global public health, including but not limited to the following: Chairman of the National Academy of Sciences/National Research Council Committee on Measuring Lead Exposure in Infants, Children, and Other Sensitive Populations; Society of Toxicology-Colgate Palmolive Visiting Professorship in In Vitro Toxicology, University of Washington; Centers for Disease Control and Prevention National Center for Environmental Health/Agency for Toxic Substance and Disease Registry Awards for Excellence in Leadership, Excellence in Quantitative Sciences Cadmium Physiologically Based Pharmacokinetic (PBPK) Modeling Group

Award, Excellence in Emergency Response Deepwater Horizon Oil Spill Response Team; and the U.S. Pharmacopeia Group Award for an Innovative Response to Public Health Challenges. To better serve U.S. and Foreign Policy, I was appointed Member on the United Nations Food and Agriculture Organization/World Health Organization Joint Expert Committee on Food Additives. In addition, I currently serve as the Chair of the Maryland Federation (NARFE) Legislative Committee and on the Fulbright Association Board of Directors as Chair of the Advocacy Task Force.

I am **Dr. George J. Galasso**, a Veteran, and I served in the National Institutes of Health (NIH), Department of Health and Human Services. I graduated from Manhattan College in New York City, served in the U.S. Army, and subsequently earned a Ph.D. in Microbiology at the University of North Carolina.

In 1968, I was accepted into the Grants Associates Program of the NIH, and began my career as an administrator of scientific programs. I was subsequently hired by the National Institute of Allergy and Infectious Diseases (NIAID), where I initiated a contract program to investigate whether antiviral drugs could be found to treat virus infections. This was in the late 1960s when there was doubt that antivirals would be successful. This program was able to demonstrate that antiviral agents could indeed be successfully used against ongoing serious viral infections. The AIDS epidemic soon followed, with success in developing antivirals for treatment. My efforts in the field of antiviral research, developing antivirals, including Interferon, for the treatment of viral infections and cancer, have been internationally recognized.

I subsequently became Chief, Infectious Disease Branch, responsible for vaccine development in addition to antivirals. In this capacity, I was responsible for the development of the Zoster vaccine and supported the development of pneumococcal vaccine.

The second half of my career at NIH was as Associate Director for Extramural Affairs of the NIH, developing policies including conflict of interest guidelines, following Congressional authorization of government scientists to hold patents and collaborate with industry. I have authored nearly 100 scientific articles, reviews and two texts. I am the recipient of numerous Public Health Service and Achievement Awards, as well as international awards and an Honorary Doctorate.

I am **Elaine Gangloff** and I served in the National Institutes of Health. My first job in the Federal government was as Voucher Examiner at the NIH Administrative Office working on purchase orders, invoices and contracts. There was never a spare moment as we processed payment for all the invoices from purchase orders, contracts and grants for all of the Institutes. I also worked for Public Health Service/Health Resources and Services Administration in the Division of Personnel and the Division of Contracts and Grants as Head Office Manager in this very large and busy office. I am very proud to have helped provide support services for these agencies that strive to improve the health of all Americans.

I am **Paul Hudes** and I worked in Federal Civil Service for over 40 years. I started work at the Department of Labor the summer I graduated high school in 1966, before college. During breaks between school terms, I worked at the U.S. Postal Service and at the Armed Forces Radiobiology Research Institute at what is now Walter Reed.

In 1972, I began 38 years of employment at the National Institutes of Health (NIH) as an Engineering Draftsman in the Space Management Section of the Office of the Director, preparing architectural plans, devising numbering systems and conducting field verifications. As CAD (computer-aided design) technology was being adopted in the engineering and architectural sectors, I participated in the selection and implementation of several CAD and CAFM (computer-aided facility management) systems at NIH.

I was trained in Federal Acquisition of Automated Data Processing hardware and services, and my job as a Space Management Specialist became that of a project officer, acquiring and managing contractor support for the Division of Facilities Planning, Office of Research Facilities. Our teams developed and extended facility drawings and associated databases, tracking architectural information at room level granularity across an inventory of over 200 facilities across the country, and correlated occupancy information with financial chargeback data serving various scientific and administrative components of the NIH, and at the Department of Health and Human Services. I worked thousands of unpaid hours to achieve the mission and meet deadlines, and received a number of management awards for my service, which ended in 2010.

I am **Evelyn Kirby** and I served in the Department of Health and Human Services, leading several key human resource policies and programs. I am the Immediate Past Regional Vice President and oversaw several states for the National Active and Retired Federal Employees Association (NARFE). In my Federal career, at the Deputy Assistant Secretary level, with 120 staff, I developed, tested, implemented and evaluated ways to promote maximum effectiveness of HHS's 65,000 staff. I created executive development, management training, and employee skills platforms for a pipeline of successors. I pioneered human resources "firsts" and enhancements for the Inspector General, Employee Assistance, Drug Testing, and Personnel and Information Security. I led operational personnel functions affecting the 4,000 Office of the Secretary workforce nationwide, and oversaw employment plus special issues for 600 executives, top scientists, and 100 political appointees. All my programs highly contributed to an efficient and effective HHS Federal workforce serving the American public.

I am **Frank Lee** and I worked at the Department of Health and Human Services, Centers for Medicare and Medicaid. I provided various forms of analytical support for the Medicaid and Medicare programs during my career with the Centers for Medicare and Medicaid, including: monitoring State Agency compliance with Federal Medicaid Regulations; analyzing Federal requirements for data on the Medicaid program; developing a national Medicaid reporting system based on requirements; analyzing Medicaid statistics to identify trends in program expenditures and utilization of services; developing data management strategies, plans and standards; and providing analytical support for a redesign of Federal Medicare systems. Through these efforts, I worked to ensure that the Federal Medicaid and Medicare programs met their goals and efficiently served their beneficiaries.

I am **Brigitta Mullican** and I served in the Department of Health and Human Services, formerly Department of Health, Education and Welfare. My career of 36 years started as a stenographer and progressed into the administrative field. As an executive secretary, administrative assistant, program analyst and budget officer, I supported the HHS mission, which provides essential human Services for over 300 programs. As a budget officer, I worked with the HHS budget, efficiently compiling the individual agency budgets into the Office of the Secretary Budget to the President. The operating budgets consisted of the Public Health Service agencies, National Institutes of Health, Center for

Disease Control and Prevention, Indian Health Service, Health Resources and Services Administration, Substance Abuse and Mental Health Services Administration, Agency for Healthcare Research and Quality, Centers for Medicare and Medicaid Services, Administration for Children and Families, and Administration for Aging. HHS is one of the largest grant-making agencies in the Federal government with some 60,000 grants per year, and I helped keep it efficient.

I am **Dr. Aron Primack** and I served at the Department of Health and Human Services in the National Institutes of Health. As an Oncologist, I was the Program Director at the Fogarty International Center at NIH. My career began following Northwestern University Medical School, Internship at Boston City Hospital, Cornell Residency at the New York Hospital and Medical Oncology fellowship at the National Cancer Institute. In the 1970s, I lived in Uganda, doing cancer research as a senior investigator at the National Cancer Institute. While I was working in my private medical oncology practice, I was recruited to be the Administrator of the Medical Offices for the United States Peace Corps. When I headed the U.S. Peace Corps in Niger, I oversaw the medical offices in Niger, Mali, Chad, and Mauritania. This position was followed by my appointment as Medical Director of Program Integrity for the Health Care Financing Administration now Centers for Medicare and Medicaid Services (CMS, managing Medicare). As a civil servant overseas, our whole family had to live in the countries where I worked, instead of in America. My attorney wife and I raised our children there. I am proud to say our children have grown up centered in a life of service. Our son who pursued Medicine, earned his MD and Ph.D., and is now a tenured professor with an endowed chair in research, and our daughter, an animal-rights activist and published poet, taught English at the Bard College Prison System in New York, as well as developed a program in English in a women's prison system.

As the Program Director of the Fogarty International Center (FIC) at NIH, I worked with low and middle income countries, often partnering with U.S. Institutions, to develop their research capacity. Programs included Trauma in the World (e.g. in India, Egypt, Mozambique) and Smoking Cessation and Prevention programs (in India, Thailand, and various countries in South America.) At FIC, I also helped develop and administer the Fogarty Scholars and Fellows Program through which graduate students at the MD/Ph.D./Pharm

D./DVM, et al. worked in low or middle income countries doing health research. This was hailed as the premier program of its kind with many articles written in peer-reviewed journals. Included in my career of assistance to America, I also served in the U.S. Public Health Service. Although I was not involved in any combat conflicts, I received the rank O-6 (equivalent to Captain in the Navy or Colonel in the Army) in the field of medical research and global health. My civil service continuously advanced our U.S. Foreign Policy on Global Health.

I am **Sarah L. Richards** and I served in the Department of Health and Human Services from 1976 to 2015. I worked in many crucial positions, and I have listed a few. I managed over 60 health-care workforce research studies to better inform Congress and other decision makers of changing health-care worker supply and demand and how to improve distribution of medical professionals vital to the Nation's health. In collaboration with the Department of Labor, I was instrumental and recognized for revising the "2010 Standard Occupational Classification Manual," which identifies, codes, and describes every job category in the United States. This Manual is used as the base for studies identifying shortages and changes of essential workforce, imperative for national planning. I directed a division that managed \$2 billion of loans and scholarships to disadvantaged students who could not otherwise afford to attend medical school, including over 157,000 loans in 20 years in one program and from 25,000 to 50,000 students annually receiving new loans or scholarships in other programs. Students were required and/or encouraged to serve in medically underserved areas and now help fill the gaps in the health-care system, improving our Nation's health.

I am **Dr. Deidre Roach** and I serve in the National Institutes of Health's National Institute on Alcohol Abuse and Alcoholism. I serve as the Program Director and Medical Project Officer for the Division of Treatment and Recovery Research. I began serving the American public following my Medical Degree from the University of Pennsylvania and Internship and Residency in Internal Medicine at the Veterans Administration-Georgetown University Washington Veterans Affairs Medical Center. I have provided administrative oversight for 72 research projects addressing the evaluation and treatment of individuals with co-occurring alcohol use disorders and mental health disorders. I oversee research on health services, medical education, and the prevention and treatment of alcohol and co-occurring

disorders among women, veterans and active military personnel. I serve on several Interagency Committees, which assist these Americans, including the Subcommittee on Inclusion Governance to advise the Office of the Director of NIH on matters relating to ensuring diversity in research participation, including review and revision of relevant policies. My medical life has for decades been channeled to service.

I am **Linda Silversmith** and I served in the Department of Health and Human Services, at the National Institutes of Health. As a science writer for the research hospital at NIH, I helped its Medical Executive Committee to prepare, and then finalize, two important documents to help guide human scientific research and research patients' care. These are the "Standards for Clinical Research" and "Standards for Clinical Care."

I am **Stuart Sklamm**, a Veteran, and I served in the Department of Health and Human Services as a Contracts Specialist, Branch Chief, and Senior Supervisory Accountant. I have honorably served in our Military. I am also the Assistant Treasurer for the Maryland Federation of the National Active and Retired Federal Employees Association (NARFE). Prior to United States government service, I worked in the Peace Corps and for private industry. Through my Federal government work, I provided audit resolutions and grants and contracts that served the American public. I enhanced taxpayers' dollars by improving financial operations on Public Health Service programs including training supervisors on "Performing Business Management Reviews" and "Supervisory Management." I assisted the Assistant Surgeon General and reviewed and approved contract and grant proposals for Substance Abuse and Mental Health Services Administration.

I am **Edith Smith** and I served in the Department of Health and Human Services, National Institutes of Health for almost 31 years. I began my career in 1967 as a GS-3 Clerk-Stenographer in the Division of Research Grants Information Office when I was fresh out of high school. Probably the most important thing I was taught on the job was how to come to work on time Monday through Friday for the entire summer. That was the beginning of my education in work ethics, which continued as I progressed through my entire career, climbing the ladder without stomping on others, until I retired as a GS-14.

I am **Ann Sulkovsky** and I began life at Walter Reed Hospital in Washington, D.C., when my father was in the Army fighting the Battle of the Bulge and my mother gave up her Navy WAVE uniform to fight the battle of the bulge with me. My first Federal job was with the National Institutes of Health (NIH). When the National Institute of Mental Health was formed, I transferred there and later moved on to the Uniformed Services University of the Health Sciences.

My longing to experience a very different culture and country led to joining the Peace Corps in 1981, which placed me in Niger, West Africa, at the Office of Radio and Television of Niger, with a mission to transmit school lessons into the Sahel and Sahara via microwave and satellite to solar powered TV sets in the villages. One film “Projet Roneraie,” created while transmitting filmmaking techniques to teachers, can be found at the website friendsofniger.org in the movie section. I spent nearly a decade working in Senegal, Niger and Tunisia on USAID projects.

Back in the USA, while at the DOT's Coast Guard, I designed and established their first website, bringing together an artistic and IT background. Soon after the Coast Guard transferred from the DOT to DHS, I took a position with the National Park Service, where I obtained the funding to hire staff and establish the NPS Enterprise Architecture program.

My experience has spanned HHS, DOD, Peace Corps, USAID, DOT, DHS and DOI, giving me a diverse Federal service perspective. In 2018, I served on the NARFE Strategic Planning and Innovation Advisory Council.

I am **Catherine Teti** and I served in leadership roles in four federal executive agencies, one legislative branch agency, one government corporation, and two private sector firms during the course of my forty+ year career. From 2014 – 2017, I served as the Executive Officer and Deputy Agency Chief FOIA Officer for the Office of the Assistant Secretary for Public Affairs (ASPA), U.S. Department of Health and Human Services (HHS). In that capacity, I was responsible for the Division’s administrative operations and business management functions. In addition, I served as the Assistant Secretary’s surrogate on matters related to the Department’s implementation of and compliance with the federal Freedom of Information Act (FOIA) and Privacy Act.

Immediately prior to joining ASPA, I was recruited to serve as the Director of

the HHS National Capital Region HR Center (NCR), where I was responsible for completing the implementation of the newly organized center. In this position, I stabilized operations; implemented professional development and accountability competencies in staff and manager performance standards and appraisals; and initiated a formal quality control process.

From 2001 – 2014, I served as the Managing Director of Knowledge Services at the U.S. Government Accountability Office (GAO). In that position, I led agency-wide initiatives to leverage organizational knowledge retention and sharing; including the implementation of an agency-wide electronic records management system, the development of a corporate taxonomy to provide a stronger foundation for the classification and reuse of organizational knowledge collections, and the implementation of GAO's privacy program.

Prior to my tenure at GAO, I directed information management and public disclosure programs at the U.S. Department of Commerce, Office of the Secretary (1998-2001), U.S. Department of the Treasury, Office of Thrift Supervision (1994-1998), and a government corporation, the US Synthetic Fuels Corporation (1981-1986).

I began my career in 1975 with the Antitrust Division, U.S. Justice Department; ending my tenure there, in 1981, as the Assistant Director of the Division's Legal Procedure Unit. In addition, I managed major systems design and analysis projects for two private sector consulting firms (1987-1994) and served on federal working groups charged with reviewing policies and practices for the effective capture and retention of electronic information assets.



U.S. DEPARTMENT OF HOMELAND SECURITY

I am **Paul Schwartz** and I served in the Department of Homeland Security when that Department was created in 2003 and completed my federal career at the Federal Emergency Management Administration (FEMA) post Katrina. I am the Maryland Federation of NARFE's State Legislative Committee Chair. I was an official with the Federal government for 37 years, working for U.S. Customs at the World Trade Center in New York, and later at the Headquarters in Washington, as the Director of Trade Enforcement. As Director, I oversaw the enforcement of the rules and regulations for more than 60 federal agencies,

including the Department of Commerce, Food and Drug Administration, Consumer Products Safety, Drug Enforcement Administration, Environmental Protection Agency and others. They included such programs as antidumping, countervailing duty, quota, and the implementation of sanctions against foreign entities. For my work at Customs, I received the Commissioner's Award for Innovation in 2001. At FEMA, I was responsible for developing the Gap Analysis Program in the aftermath of hurricane Katrina to better identify capabilities and vulnerabilities of state and local governments and the assets available from federal agencies prior to the onset of a major disaster. For this work, I was awarded the Administrator's Award for Excellence in 2008.

I am **Edward Solkowski** and I served in the Department of Homeland Security. I worked as Division Chief and Senior Advisor managing and advising all aspects of federal procurement transactions from request to contract closeout. I executed a \$750 million annual budget, in compliance with the Federal Acquisition Regulation Manual, the Homeland Security Acquisition Manual and the Office of Federal Procurement Policy.

I am **Ed Zipeto** a Veteran. Teens today have no idea of the stress we as teens went through when registering for the "draft." It gave new meaning to lucubration in our studies. I entered the Army when this year's World Series winning Boston Red Sox won the pennant in 1967. After those three years, having applied and been accepted in the FBI, Nixon had his hiring freeze on and I spent some time in social work before the freeze was lifted and I spent a year as a Fingerprint Technician in Washington, D.C.

I was again working in social work in Hyattsville, Md., with the Maryland Energy Assistance Program, when the State Department needed a phone bank of workers to field the many Kosovo crisis volunteer donor calls. The Federal Emergency Management Agency (FEMA) was in the same building and put out a notice to all offices for help and after a 7 a.m. to 4 p.m. shift, I would work the phones for FEMA from 4 to 8 or 4 to midnight, which began a 15-year relationship on all shifts for many disasters. Three years in the Army, one with the FBI and 15 with FEMA has left this retiree with many fond memories of federal service and the many dedicated personnel therein.



U.S. DEPARTMENT OF HOUSING & URBAN DEVELOPMENT

I am **Ronald T. Ashford**, and I served in the Department of Housing and Urban Development (HUD). For over 20 years, I was the Director for the Public Housing Supportive Services, involved with other Federal Agencies on a number of issues, including Reentry. I represented HUD on the Department of Justice (DOJ) led Office of Juvenile Justice and Delinquency Prevention Coordinating Council, where we focused on developing strategies to deter youth from becoming involved in the criminal justice system. I also represented HUD on the Federal Reentry Council, where 23 Federal Agencies came together to develop policies that give returning citizens an opportunity to be successful after their release from prison. One initiative we developed was an expungement program with funds that were transferred from DOJ to HUD. The funds were then competed, and 21 Public Housing Authorities (PHAs) and their legal partners were awarded grants to expunge the records of youth up to the age of 25.

My HUD colleagues and I orchestrated the development of three significant HUD documents: A letter signed by Secretary Shaun Donovan to PHAs clarifying HUD's position on criminal backgrounds and urging PHAs to give returning citizens a second chance; a Notice that PHAs could not simply use an arrest to deny housing to an individual (which also confirmed that "One Strike" is not HUD policy); and a publication "It Starts With Housing," which details efforts PHAs are undertaking to provide housing for returning citizens. Our team convened a national conference to discuss with PHAs initiatives they could launch in the reentry area. Finally, we worked to expand the New York City Housing Authority (NYCHA) Pilot, an effort by NYCHA, the VERA Institute for Justice, and several nonprofits to unite returning citizens with their families in public housing.

As the Director of HUD's Public Housing Supportive Services, focused on Non-Reentry, I supervised a team that was responsible for disbursing grants and overseeing programs that benefited public housing residents. Our team monitored all Housing Opportunities for People Everywhere grants (HOPE VI), a \$6 billion grants program, which replaced severely distressed public

housing with mixed income developments. We ensured that the over 250 grantees provided affected residents with case management and other services. We disbursed Family Self-Sufficiency (FSS) and Resident Opportunity and Self-Sufficiency (ROSS) grant funds to Public Housing Authorities through Competitions. We initiated the Jobs Plus Program, replicating an MDRC/Rockefeller pilot program from the 1990s. This involved developing guidelines for the program, competing the funds, and monitoring or guiding the grantees. We developed an education program that resulted in funding nine PHAs with funds to hire education navigators to assist teenager in public housing to complete the Free Application for Student Aid (FAFSA) forms. In addition, we worked with the Book Rich Environment, distributing over 250,000 books to public housing families. We launched an effort to connect fathers with their children in public housing, called the HUD Fatherhood Initiative. As many as 1,100 PHAs and Multi-Family owners participated in this annual event on Father's Day. We developed the 'With Every Heartbeat is Life' program, an initiative with the National Institutes of Health that focused on hiring Community Health Workers to prevent and manage cardiovascular illnesses among public housing residents.

Through all my federal responsibilities, HUD provided services to our most vulnerable American public, always perpetuating fiscal stewardship.

I am **Barry Grier** and I served in the Department of Housing and Urban Development (HUD). I am a past 2nd Vice President for the Maryland Federation of the National Active and Retired Federal Employees Association (NARFE) and Calvert County Chapter President. While working at HUD, I earned my "stripes" as an activist and advocate for federal employees as the President of Baltimore Local 3122 of the American Federation of Government Employees (AFGE) for seven years. Both NARFE and Local 3122 have similar core missions: working for the betterment of active and retired federal employees. So, you see, I exchanged the AFGE "hat" for one for NARFE, and it was a natural "fit."

I am **Lauretta Williams Grier** and I served in the Department of Housing and Urban Development, after working at the National Institutes of Health and the Food and Drug Administration. At HUD, I managed the training and

employee development, employee assistance and health, and organizational development. With my background and indispensable experience in Counseling, I was named Director of the first Employee Assistance Program (EAP) for HUD. I wrote the policy and procedures for HUD's 10,000 employees and 51 field offices. The EAP provided counseling and referral services through a network of counseling professionals, to all employees nationwide. My most significant undertaking as EAP Director was providing counseling services to the survivors and their family members, following the 1995 Oklahoma City bombing. I worked tirelessly for over nine years to restore them back to complete health. I still cherish the American flag I was awarded, which was flown over the new Federal building in Oklahoma City.

I am **Hannah Klein** and I served in the Department of Housing and Urban Development, Equal Employment Opportunity Commission, and the Departments of Agriculture's Agricultural Stabilization and Conservation Service and Department of the Treasury's Alcohol, Tobacco, Firearms and Explosives. I worked for 45 years as an investigator and program analyst in the areas of civil rights and disability rights, consistently receiving highly successful and outstanding ratings for my dedication and work excellence.



U.S. DEPARTMENT OF THE INTERIOR

I am **Jim Duls** and I served with the United States Geological Survey (USGS) and the Smithsonian Environmental Research Center (SERC). As a hydrologic technician, I always enjoyed working with the public. It was important to remember that I represented my agency and its "Science." Over many decades of interacting with property owners and curious members of the public, it was important to stay with simple explanations of the facts behind my work. There was never a one-word answer, and most appreciated a better understanding of our projects. I especially enjoyed escorting visiting scientists and occasionally members of Congress who were always astute and asked pertinent questions. They all kept me on my toes. A career working outside in our beautiful nation's environment with talented, hardworking employees of other academic backgrounds, as well as other county, state and federal agencies, was a reward in itself.

I am **Dr. Linda May Force** and I retired from the Bureau of Land Management's (BLM) Washington, D.C. headquarters in 2009. I served as the Bureau's Senior Engineer and Top Technical Specialist and was responsible for developing and implementing national policy as related to roads, bridges, and dams on the public lands. I also served as the Dam Safety Officer, representing the Bureau as a member of the Department of Interior's Dam Safety Working Group. In addition, I was considered the foremost authority on enterprise architecture, risk and seismic analysis, strategy development, and transportation planning programs.

I joined the Civil Service in 1983 with 20+ years in the private sector as a Structural Engineer. I served as a Project Manager for new military construction on the West Coast at the Naval Facilities Engineering Field Division in California, such as an addition to the Top Gun School in Miramar. This was at a time when President Ronald Reagan supported the "600-Ship Navy" build-up. Based on extensive prior experience in seismic and forensic analysis, I was also responsible for conducting comprehensive reviews of structural failures. As such, I was designated the Lead Investigator for structural damage from the devastating San Francisco Bay Area Loma Prieta Earthquake.

In 1990, I was selected as the Deputy Public Works Officer at the Marine Corps Base in Quantico, Virginia. In this role, I supervised 100+ multi-discipline Branch employees in Operations, Planning, Contracts, Construction, Engineering, and Environmental Affairs/Natural Resources.

During the last eight years in government, I earned my Doctorate in Business Administration from Nova Southeastern University in Fort Lauderdale, Florida (Class of 2008); this degree qualified me to be hired as a professor at a local university in Virginia, teaching business and human resource management to both undergraduates and Master's students. In conclusion, as a retiree, I feel very fortunate to have been able to contribute to improving and maintaining our nation's priceless infrastructure.

I am **Janice E. Kelsh** and I have served in several Departments including the Department of Interior's Harper's Ferry Job Center. I started my career at the Department of Health, Education and Welfare in August 1965 with positions ranging from clerk/typist, secretary/typist and secretary/stenographer. After a 10-year break in service, I served as secretary at various agencies: Department

of Treasury, the Federal Deposit Insurance Corporation in Chicago; National Institutes of Health; and the Food and Drug Administration where I transitioned to a Personnel Security Specialist in 2005. At the Nuclear Regulatory Commission, I served as a Personnel Security Specialist from 2007 until my retirement. In all my positions, my main goal was to serve the American public.

I am **Krishna Roy** and I served in the U.S. Fish and Wildlife Service. I was Chief of Global Programs for the Division of International Conservation. I represented the United States Government at the Ramsar Convention and was instrumental in the adoption of a hemispheric migratory bird conservation plan at the Convention of Migratory Species Conference of Parties. I brought my knowledge and experience to the federal government, from my work in the nonprofit sector as a grantmaker, consultant and in senior management positions specializing in capacity building, strategic planning, development, and communications. I was a conservationist and social activist. In addition to raising more than \$60 million for nonprofits, I have been instrumental in developing groundbreaking environmental media and marketing campaigns involving public-private partnerships. I have worked on the Oscar-nominated film “The Garden of Eden,” won a Telly for the documentary “Killing our Oceans,” and was a principal in designing and launching Save the Tiger Fund.

I am **Sara Walser** and I worked at the Department of the Interior from 1980 to 1994 as the Training Director and Special Emphasis Program Manager. I supervised and directed a staff of human resource development professionals responsible for policy development and program delivery for 70,000 plus employees nationwide. I served on the Steering Committee of the Office of Personnel Management Committee on Training and Development. I established the first Departmental Career Resource Center used as a model for other federal agencies. I managed four learning centers across the country, offering 500 plus courses per year. I directed executive and management development programs, upward mobility programs and skills training. I was responsible for program development and implementation of Disability Employment program. I devised methods for evaluating courses at all learning centers and for collecting data for reports. I maintained data on all training programs Department-wide, as well as specific information on programs offered by immediate staff.

From 1974 to 1980, I served as a Personnel Officer at the Department of Labor in Employee Relations and as a Training Officer. There I supervised 40 plus personnel and training employees for the Mine Safety and Health Administration. I developed, initiated and managed all Human Relations and Human Relations Development programs for 3,000 plus employees. I was also responsible for HR programs, including classification, recruitment, performance management, training, labor relations and awards.

Following my federal service, I worked from 1994 to 2004 for Vantage Human Resource Services Inc., as Program Director and Career Coach/Trainer. As a Career Consultant and Life Coach from 2001 to the present, I serve as executive and career coach for individual clients and employees of Nuclear Regulatory Commission (SES Candidate Development Program), Internal Revenue Service (Executive Readiness Program), NASA/Goddard Space Flight Center (Project Manager and Career Coach), Department of Labor (SESCDP and Manager Career Resource Center), Millennium Challenge Corporation (MCC), Health and Human Services and other federal agencies.



U.S. DEPARTMENT OF JUSTICE

I am **Keith Behr** and I served with the Uniformed Division of the United States Secret Service. Beginning in 2013, while still an active federal employee with the United States Secret Service, I was trained to become a Eucharistic Minister serving Communion to the Catholic patients at the Baltimore-Washington Medical Center, on behalf of St. John the Evangelist Roman Catholic Church in Severna Park, Maryland. In 1995, while traveling with President Clinton to Indonesia, I was bothered by the fact that so many individuals were living in poverty – as we rested comfortably and dined luxuriously in a five-star hotel. That was just one of many trips that made an impression during my 27+ years of federal service and, now that I'm retired, I have committed to making a difference to those individuals who need some hope in their lives.

I am **Catherine Cohan** and I served in the U.S. Court of Appeals for the D.C. Circuit. Over my 37 plus years, I worked in the Clerk's Office with many different responsibilities. I started as a secretary and finished as the D.C.

Circuit's Project Manager for the Appellate Electronic Docketing System. This last position involved interaction with staff in the other 11 Federal Appellate Courts and the Administrative Office of the U.S. Courts. This national effort involved many hours of work and perseverance in the development and testing of a unified docketing program, which is now used by the Appellate Courts. This program allows attorneys to electronically file in any circuit. Judges and their staffs now have quick access to pleadings and briefs. Likewise, the Clerk's Office staff is able to verify filings without delay. Because of my long and varied service in the Court, I was able to contribute to this successful national program. Having the same docketing system across the circuits continues to save many judicial resources.

I am **Charles E. Harrison** a Veteran and I served in the U.S. Army and the Federal Bureau of Investigation. I am a retired Supervisory Special Agent. Following a brief period working as a school teacher in the Baltimore City Public School system, I was commissioned a Second Lieutenant in the U.S. Army. I was promoted to the rank of Captain during my three years of service as an armed helicopter pilot. During my period of service, which included a tour of duty in South Vietnam, I was awarded the Vietnam Air Medal, the Combat Infantry Badge and the Bronze Star Medal.

After resigning my commission in 1971, I became an FBI Special Agent, one of the few minorities hired during the tenure of J. Edgar Hoover. During my 28-year FBI service, I served as a Squad Supervisor, Supervisor of the President's Organized Crime and Drug Enforcement for the Mid-Atlantic Region, FBIHQ Supervisor, Assistant Inspector, Special Advisor to the Assistant Secretary of State (INL/ICJ) and Unit Chief managing the FBI's International Organized Crime Program at the Central Intelligence Agency (CIA). Following my retirement from the FBI, I continued in public service as an Independent Contractor/Counterterrorist Operations Officer with the Intelligence Community.

I am **Diane R. Hooper** and I served in the Department of Justice for 37 years. For the last 30 years, I worked in the Antitrust Library, searching for companies, people and information. Much of my knowledge was institutional knowledge, which others did not have. Once I was on leave and no one in the office could identify a book. The cite from Library of Congress did not give what was being cited. When I returned, I was able to identify the book by the

subtitle. Although I knew I was indispensable, I saw where others needed to learn my techniques and helped them. I did legal research for attorneys and economists using Dun & Bradstreet Directories. I also used Moody's, Standard & Poor's and other business directories. The computer was used as a broader source for companies and articles pertaining to the projects I worked on, in Lexis, Nexis, *New York Times* and other major newspapers.

I am **Judy Inboden** and I retired from the Department of Justice, National Drug Intelligence Center, after 29 years of service. I began my career with the Federal Bureau of Investigation (FBI) in August, 1983 in Washington, D.C. I was a staffing assistant at FBI Headquarters, Administrative Division, Special Agent and Support Staffing Unit. I advanced from assistant to analyst in that unit, before requesting a hardship transfer to the FBI Pittsburgh Division in 1989, to help care for my ailing mother. I served in the FBI Pittsburgh Division in various capacities, including clerk, Intelligence Assistant, and finally Organized Crime Analyst, until 1993. At that time, I was selected to be one of the first 30 Intelligence Analysts hired at the newly formed National Drug Intelligence Center in Johnstown, Pa. I enjoyed 19 years at NDIC, from assisting with a new agency start-up, conducting analysis across a variety of drug trafficking and related areas, and sadly, assisting in closing the agency.

In July, 2012, NDIC was defunded by Congress and I accepted a Voluntary Early Retirement Authority (VERA) offer. I still reside in the Johnstown area and am currently the president of the Johnstown 1130 Chapter of NARFE. In addition to my duties there, I enjoy traveling and am active in local charities and causes.

I continued in public service by serving the local government Ethics Commission for two years as Judge, Carroll County, Md. Orphans' Court (Probate Court), President of NARFE Chapter 2306 and on the Board of Directors for numerous local organizations.

I am **Larry Lange** and I served in the Federal Tort Claims Act Branch of the Civil Division of the U.S. Department of Justice from 1978 to 2003. I was a paralegal, hired in 1978 to assist in the processing of administrative claims, filed under the Federal Tort Claims Act, by persons alleging personal injury or wrongful death following their receipt of a Swine Flu inoculation during the 1976/1977 National Influenza Immunization Program. These administrative

claims (of which over 4,000 were filed) were closely analyzed by myself, other paralegals, and the attorneys in my office to determine if there had been a medically-demonstrated vaccine-related injury by the claimant. I subsequently assisted the attorneys in my office on litigation arising from the Swine Flu Program.

In my 25 years with the FTCA Branch, I worked on other vaccine-related litigation (In Re Sabin Oral Polio Products Liability Litigation, Multidistrict Litigation No. 780, District Court for the District of Maryland). The purpose of the work of the attorneys and paralegals in my office was to assure that individuals who had medically-demonstrated injuries by these vaccinations were fairly compensated, and that claims filed by individuals who did not demonstrate a vaccine-related injury were denied.

I also assisted the attorneys in my office in evaluating claims filed by individuals alleging personal injury due to the negligence of federal employees (such as National Park Service employees) while those employees were acting within the scope of their federal employment. Again, the mission of our work was to fairly compensate individuals who had medically-demonstrated injuries due to the negligence of federal employees, and to protect the federal fisc from allowing claims that failed to demonstrate injuries due to negligence of federal employees.

I am **Steven Riemer** and I served for the Board of Immigration Appeals for 29 years. I was an Attorney of this highest administrative appellate body in immigration law. I reviewed the appeals of individuals from Immigration Judges' decisions, which ordered them deported from the United States. Some appeals were from the Department of Homeland Security appealing decisions which allowed the individuals to legally stay in the United States. I wrote proposed decisions, which circulated to the Board member(s). My proposed decisions contained precise legal analysis, and with the American public in mind, they were written so that an unrepresented individual could understand why we reached a particular decision.

I am **Susan Trunzo** and I was an FBI employee for a total of 36 years. I first worked in the Identification Division's Technical Section for 13 years. There, as a Fingerprint Examiner, I mostly classified and manually searched criminal and applicant fingerprints in the files. I identified an Identification Order Fugitive by manually searching in the criminal files. When computers

began being used, one of my jobs was checking candidates (possibilities) to see if the fingerprints matched the ones on record.

In 1984, I was selected to work as a fingerprint examiner in the Identification Division's Special Communication Stop Operations Unit. I did fingerprint work concerning Informants, Cooperative Witnesses, non-FBI Undercover, FBI Stops, missing persons, fugitives, Identification Orders (on display in post offices), Top Ten Fugitives, etc. I worked there 14 years.

In 1998, I was selected to work in the Latent Print Unit in the Laboratory Division. I worked there as a Physical Science Technician. I used chemicals and powders to develop fingerprints, palm prints and footprints on evidence from major crimes. In 2004, I was assigned to work with TEDAC (Terrorism Explosive Device Analytical Center). I took apart bombs and developed mostly fingerprints on the IEDs (Improvised Explosive Devices) and EFPs (Explosively Formed Penetrators) using chemicals and powders. The bombs were from countries around the world, but mostly from Iraq and Afghanistan.

In late 2006, I retired from the FBI. I started working the next day for the FBI contractor, Oak Ridge Institute for Science and Education (ORISE). My title was Latent Fingerprint Technician. I continued using chemicals and powders to develop mostly fingerprints on the IEDs and EFPs. Many of the fingerprints that I developed have been identified with the terrorists who made or placed the bombs or identified in other bomb cases linking the cases. I worked there for over six years.

I am **Roy G. Wetzel** and I worked for the Federal Bureau of Investigation from 1957 to 1988. I began my career as a File Clerk and then Investigative Clerk. On receiving my B.S. degree, I trained as a Special Agent in the Hoover era. I investigated general criminal and fugitive cases, a synagogue bombing, housing integration, police brutality and jail inmate complaints. After training in counterintelligence, I developed sources in the New Left that deterred attempts to disrupt President Nixon's second Inauguration, and provided information about Cuba's socio-economic status and military preparedness in the 1970s. For several years, I was assigned to the U.S. Congressional Appropriations Committee, Investigative Staff, where my team reported on the F-14 and F-15 developments, meeting their design specifications, cost and schedule. As an FBI Headquarters' supervisor, I managed a successful recruitment program of Foreign Intelligence Officers.

Before retirement, I served as Liaison Officer to most Federal Agencies, including the White House and Postal Service, where I facilitated law enforcement help and information exchanges between those agencies and the FBI.

Since retiring from Federal service, I was employed for twenty years as a Maryland District Court Commissioner. I have owned and operated a small Maryland business. I volunteer at a food pantry, deliver “meals on wheels,” monitor “warm nights” sessions, volunteer in the St. Mary’s County “Teen Court” program, volunteer as an election judge and am active in my church. I have also been an active member of various volunteer organizations, serving on their boards, as well as on the board of NARFE Chapter 969, St. Mary’s County.



U.S. DEPARTMENT OF LABOR

I am **Dr. Sudha K. Haley** and I served in the Department of Labor (DOL). I am currently the 1st Vice President for the Maryland Federation of the National Active and Retired Federal Employees Association (NARFE). At DOL I worked in the International Bureau as Senior Policy Advisor, and before that under Deputy Secretary of Labor Delbert Spurlock as the Assistant Deputy Associate Secretary of Labor. Among my responsibilities as ADAS, I wrote the weekly Departmental Report to the White House and managed the Programs, Personnel and Budgets of 10 DOL Agencies and offices, including the Bureau of Labor Statistics, Pensions and Welfare Benefits, and the Women’s Bureau, among others. I embarked on my government service career at the Patuxent River Naval Air Station. I have led, spearheaded, overseen and played vital roles in innumerable significant efforts to benefit Americans and to advance Domestic and U.S. Foreign Policy. This was enhanced by my fluency in several languages, working and studying overseas, and especially because of my experience as a Fulbright Scholar to Israel. I drafted, implemented and monitored Labor Chapters of our Trade Agreements to save and enhance American jobs. For the State Department I served on their Senior Foreign Service Promotions’ Boards and managed the Workers’ Rights Chapter of the 195 countries’ Annual Country Reports on Human Rights Practices, which alerted Congress to overseas egregious human rights. I sourced the expertise of DOL’s Occupational Safety and Health

Administration, Mine Safety and Health Administration and Employment and Training Administration to identify the use of mobile computers and software affecting work safety, influencing a rapid response by mine inspectors. I helped manage Secretary of Labor Elizabeth H. Dole's Task Force on the Glass Ceiling, aimed to shatter decades of gender inequality. I facilitated advocacy to Congress for Legislation to continue appropriations for Job Training for our American Youth, to name some of my United States government service to the American public. For my initiatives in these positions, I received several awards over my federal career. To name a few: the Secretary of Labor's Exceptional Achievement Awards: "For exceptional effort and exemplary performance as a member of the Senior Foreign Service Board;" "For exceptional achievement in research, writing, editing and production of the International Child Labor Report;" and "For outstanding leadership in implementing technical cooperation initiatives to strengthen social safety nets and improve labor standards in developing countries."

I am **Robert Kammer** and I served in the Department of Labor for 34 years. One of my most memorable assignments was when we took over operation of our building covering three city blocks on Constitution Avenue, in Washington, D.C. We instituted a number of energy saving projects, which saved the taxpayers hundreds of thousands of dollars each year and continue to do so to this very day. When I was in a General Services Administration operated building in Denver, we asked the tenants which bulbs to remove. They told us to take out 20 percent and we saved on electricity. In winter, we warmed the building in the morning and then the building stayed heated with body heat the rest of the day. We put motion sensor lights in all the restrooms and hallways, and turned out the lights in three levels of garage space from 9 p.m. till 5 a.m. In the summer, we cycled the circulating fans off every 20 minutes instead of running them all constantly. All of these actions left the building operating efficiently, the tenants satisfied, and the taxpayers saving Money!

I am **Charles C. Masten**, a Veteran who served as an Executive in the United States Department of Labor, the Federal Bureau of Investigation (FBI), and the United States Treasury. From 1993 to 1999, I was the Inspector General of the U.S. Department of Labor (DOL). I effectively maintained oversight responsibility for nearly \$40 billion of DOL's national and international programs and 18,000 employees. I personally directed and coordinated a

DOL reorganization, which resulted in a 35 percent reduction in Senior Executive staff, saving the American public millions of dollars in superfluous expenditures.

Before being appointed the Inspector General (IG) by the President of the United States of America, I served as the Acting IG of DOL. I was responsible for administering provisions of the Inspector General Act of 1978 through an independent comprehensive program of audits and investigations.

Responsibilities required a thorough knowledge of DOL's programs and oversight of its \$40 billion budget authority and its 18,000 employees in the United States, territories, and employees supervising international grants and contracts. I directly reported to the U.S. Congress, the Office of Management and Budget, the U.S. Department of Justice and other agencies. I focused on the efficiency, effectiveness and economy of the U.S. Department of Labor's activities to best serve the American public.

Prior to the Inspector General responsibilities, I served from 1991 to 1993, as the Deputy Inspector General for DOL. I fully participated with the Inspector General in all responsibilities for providing the Office of IG (OIG) level policy; overall leadership; and general direction and coordination of all OIG audits and investigative activities relating to DOL programs and operation. These programs had an impact on national and international decisions, which were essential to DOL's effective management.

I began my federal service as an Assistant National Bank Examiner, Comptroller of the Currency, at the U.S. Treasury. I examined National Banks in Georgia, South Carolina, and Florida. I moved on to the Federal Bureau of Investigation (FBI), where I served for 19 years. From 1987 to 1991, I was the Chief of the Security Unit in the Information Management Division of the FBI Headquarters in Washington, D.C. As Chief, I was responsible for the policy development, direction, management, and supervision of three of the six major FBI Security Programs and their associated administrative functions related to approximately 23,000 FBI employees.

Before being appointed Chief, I served as one of three Supervisory Special Agents, assigned to the Special Inquiry Unit of the Criminal Investigative Division at the FBI Headquarters. This unit was responsible for directing and managing the investigative efforts of 200 FBI Agents nationwide, conducting background investigations on all presidential appointees and White House

employees. I also served as a Supervisory Special Agent, in the FBI Field Office in Little Rock, Arkansas, where 52 FBI Special Agents were assigned to investigate Federal violations. As a Special Agent, I investigated a full range of Federal crimes including complex white-collar crimes and government fraud and corruption in Memphis, Tennessee, and Little Rock, Arkansas. We kept Americans and American assets safe.

I was a Commissioned Officer in the United States Navy, serving two tours of duty in Vietnam. My military service, MBA, and supervisory and leadership experience in the Banking sector, especially the Citizen Trust Bank in Atlanta, Georgia, where I supervised a full range of banking operations, including a staff of more than 100 and assets in excess of \$50 million, channeled me to become a federal employee and directly serve the American public. I continue to serve for the advancement of our nation and its workers. I have been a Consultant to the Allegiance Advisory Group and Los Alamos Laboratory, and currently am Chairman of the Board of Directors, of the Worldwide Responsible Accredited Production (WRAP). This is a nonprofit organization, which promotes safe, humane, and ethical work environments for more than 2.2 million workers in 42 countries. I was one of the ten Founding Directors of WRAP.

I am **Barbara Sido**, the current Executive Director for the National Active and Retired Federal Employees Association (NARFE) in the United States and U.S. Territories. As a Federal Manager, I served in the Department of Labor, in the Employment and Training Administration. Under my leadership, teams have developed award-winning websites and training programs to assist Americans across our nation. I have also served at the executive level in the private sector. I earned the Certified Association Executive credential, having demonstrated through my vast experiences to have mastered best practices in association management.

I am **William Staarman**, a Navy Veteran and civil servant employed by the U.S. Department of Labor. I joined the Department as a Workmen's Compensation Claims Examiner in the Black Lung Program. I conducted Informal Conferences and prepared final decisions following the hearings.

In 1978, I was sent to Denver, Colorado, as the first Deputy Commissioner to open a Regional Office to service all Black Lung claims filed in states west of the Mississippi River. Claims and appeals were handled at the Denver office

and two field stations, McAlester, Oklahoma, and Oakland, California. In 1984, I joined the Philadelphia Region as the Deputy Regional Director responsible for claims generated from three compensation programs: Black Lung, Longshore and Federal Workmen's Compensation. My last assignment was as the District Director of the Workmen's Compensation Program in Philadelphia, Pennsylvania.

I am **James I. Walsh** and I served in the Departments of Labor and Commerce. My duties as an Economist included forming and the administration of Task Forces to resolve various disputes between private trading firms, longshoremen organizations, and government agencies. I was an Administrative Judge, pro tem, in court cases involving tariff and other trade questions. In addition, I was involved in trade negotiations, e.g. Tokyo Round. My duties included explaining recent changing trade policies to very different audiences including trade associations and chambers of commerce, both foreign and domestic. I also was a visiting professor at several foreign and domestic universities where many said my work at task forces contributed to better understanding and better trade relations. Excellent in-house classes helped me develop decisions and summary reports, which resulted in positive citizen responses to government trade policies.



U.S. DEPARTMENT OF STATE

I am **Nyda Budig** and I served in the U.S. Department of State (DOS) for 37 years. During much of my career, I worked in Public Affairs, handling media, Congressional and general inquiries on consular issues. Those involved outreach regarding issuance of U.S. passports, U.S. visas for immigrants and non-immigrants and assistance to U.S. citizens traveling and living overseas.

My work was extremely rewarding and directly impacted the public we served. My Unit also maintained our Bureaus' website with pertinent information on applying for a U.S. passport, travel warnings, and the visa process at U.S. embassies and consulates abroad.

To educate Congress, foreign student advisers at U.S. colleges and universities, and the travel industry, I organized briefings for staff members and outside groups, so that they in turn could understand consular work and better inform

their constituents, international students, and the traveling public.

Because of my expertise, I was assigned as a Foreign Service Officer in a hard-to-fill position at the U.S. Embassy in New Delhi. I was in charge of American Citizens Services, assisting U.S. citizens living and traveling in India. I visited Americans in hospitals and arranged medical evacuations and repatriation of destitute U.S. citizens home. With a number of crises going on, I prepared readiness plans for the thousands of Americans living in India needing to be evacuated in case of natural or civil disasters.

Following that tour, I served at the U.S. Consulate in Chennai, India as Chief of the Non-immigrant Visa Unit, adjudicating thousands of temporary visas for Indians coming to the United States for work or visits. After returning to Washington, I handled intercountry adoption issues and prepared public outreach materials for the U.S. accession to the Hague Adoption Convention.

My final overseas tour was as Consular Chief at the U.S. Embassy in Georgetown, Guyana, overseeing all consular and visa services. I ended my career working again on adoption issues, and received an award for public outreach following the 2010 earthquake in Haiti.

I am **Lynn R. Hill**, a Vietnam Era Veteran, with two years of active duty service and 30 years in the U.S. Army Reserves. I am NARFE's President of Chapter 0001, Washington, D.C., and the newly elected NARFE Federation President of Washington, D.C. I earned my Bachelor of Science in Agriculture Agronomy from Arkansas AM&N College, Pine Bluff, Arkansas, and Bachelor of Science in Business Management (BSBM) and Master of Business Administration (MBA) from the University of Phoenix.

I have served in several Federal Agencies: Red River Army Depot Texarkana, Texas, Federal Bureau of Investigation (FBI) Washington, D.C., USMERADCOM Fort Belvoir, Virginia, and the Department of State, Washington, D.C.

I have been employed with the U.S. Department of State for 32 years. At the Department of State, I work in the Intelligence and Special Communications Branch (ISC) with the Bureau of Information Resource Management (IRM) in the Information Technology (IT) field. My major role is direct support for the Secretary of State and Principal Officers of the Department to ensure that the Secretary of State receives all international and domestic communication,

messages, Top Secret Cables and e-mails in a timely manner. I also monitor the network capacity and performance, perform network backup and recovery procedures for 294 United States Embassies, Consulates, and Diplomatic Missions across 178 countries. I was detailed as a Non-Professional Diplomatic Courier in Moscow, Russia; the route included Frankfurt, Germany, and Helsinki, Finland.

The highlight of my career with the Department of State was in 1988, when I was stationed at the U.S. Embassy in Moscow. In May 1988, President Ronald Reagan made his first trip to Moscow to meet with Mikhail Gorbachev to begin their fourth summit meeting (1988 Moscow Summit) to sign the historic Intermediate-Range Nuclear Forces (INF) Treaty. I was at Red Square when President Reagan stood with Gorbachev and stated this phrase - “evil empire” - applied to “another time, another era.” I was on the Support Team for the Secretary of State George Shultz and the Advance Party for the White House.

I was presented The Extra Mile Award and a cash bonus for communicating with the Command Center (Watch Officer) at the Department of State on 9/11. The U.S. Department of State received a flash message for everyone to evacuate the building. The Watch Officer is located in a Top-Secret vault and must be manned at all time to respond to U.S. Ambassadors, NATO, military, world leaders, Foreign Service Officers and Department of State Employees worldwide. All world news comes through the Command Center. The Watch Officer is the eyes and ears for the security of our country.

Cheryl Hodge, who departed from us too soon when she transitioned last year, was a beacon at the Department of State. At the end of her 40-year career as a Civil Servant at the State Department, Cheryl was the Chief of the Policy Division in the Office of Performance Evaluation, in the Bureau of Human Resources. Hosts of United States Ambassadors were mentored under her leadership. One of her - and our - most significant celebrations was when General Colin Powell, as United States Secretary of State, presented Cheryl with the International State Department Award for Civil Rights. Over decades she had transformed the Foreign Service, encouraging inclusiveness and diversity among the Diplomatic Corps. We, her colleagues and mentees, remember her as “someone who dedicated herself to improving the human resources system at every opportunity, uniting Civil Service and Foreign Service personnel in immeasurable ways, and touching the lives of all she

encountered.” Cheryl was a born leader, role model and motivator. Her strength and wise counsel in times of crisis helped shape U.S. Foreign Policy. This is our tribute to Cheryl and her legacy in Civil Service at the State Department.

I am **Dr. J. Michael Korff** and I served our country for 25 years as a Foreign Service Officer in nine overseas postings and two domestic assignments. In most of my overseas assignments, I headed public diplomacy operations and served as spokesperson for the U.S. Government. I organized lectures and seminars for high-level leaders in the countries, where I served in order for them to understand our country and our people and the nature of our society and the currents that underlie its policies.

I also organized academic exchange (Fulbright) programs and International Visitor Leadership exchanges so foreign leaders could visit our country and get to know Americans and our society and culture firsthand. In both Jamaica and Tanzania, I was responsible for creating a series of activities designed to help government officials understand the importance of creating support for government ethics and government reform. In addition, in Tanzania, with its large Muslim population, I received the State Department’s Superior Honor Award in recognition of the Engaging Islam initiative that I mounted in the aftermath of 9/11 and the U.S. actions in Afghanistan and Iraq.

I am **Charles McAndrew** and I commenced my government career at the U.S. Department of State as a Systems Accountant in the Comptroller’s Office. My job was to assist in the development of a new Domestic Accounting System for the Department. Also, I wrote an updated Administrative Control of Funds Statement.

Then onto the U.S. General Accounting Office (now known as the Government Accountability Office) as a Systems Accountant. At GAO, my job was to review department and agency financial management and accounting systems for compliance to GAO Principles and Standards. While at GAO, I was assigned to OMB Office of Financial Management for eight months to develop accounting standards.

Then onto the Department of the Navy Comptroller’s Office as a Systems Evaluations Manager. I was a Team Leader for five professional accountants and we would do accounting system evaluations of large financial

management systems in development just before implementation. These were billion-dollar financial management systems. We would certify whether or not the financial management system was compliant with GAO, OMB and Treasury.

Later, I was the Cash Management Branch Manager, in the Comptroller's Office, for cash management for the entire Navy. Our job was to ensure that there was no excess cash sitting anywhere in the Navy. For example, we examined a nuclear aircraft carrier and reported that they had excess cash aboard their ship. I had six professional accountants on my staff.

Then onto the Defense Finance and Accounting Services as an Internal Controls Officer. This job entailed writing new policy and procedures for internal management controls for all of the Department of Defense.

Finally, my last job was at the U.S. Information Agency (USIA) as Chief, Financial Systems Division in the Office of the Comptroller. At this agency, I managed 28 professional accountants from grades 12 through 15. We had many tasks, such as the implementation of a new financial management system, personnel/payroll systems interface project, overseas accounting systems interfaces, travel manager automated system, automated obligation system, vendor express involving paying vendors by electronic funds transfer, automated time and attendance system, improved pay stub for all employees, etc.

I retired on December 31, 1999 as our agency was being merged into Department of State. I was given an award for the implementation of the Department of State's Central Accounting System at USIA. I had 26 and a half years of civilian service, two years active duty in the U.S Army Finance Corps, and one and a half years sick leave for barely 30 years of service. I also had 10 years in private industry.

I graduated from George Washington University (GWU) in 1969 with a BBA degree (accounting major). In 2006, the Dean of the Graduate School of Business nominated me for the GWU Alumni Association Distinguished Alumni Award for my career in Community, Corporate, and Government Service. I was given a plaque for this. I am a Certified Government Financial Manager (CGFM certification).

I was President of the NARFE Dulles Chapter in 2018 and also the 10th

District Congressional District Liaison for a two-year term ending in December 2018. In 2019, I am now the 1st VP of the Dulles Chapter. I joined NARFE in 2001. From 2003 to 2008, I was a member of the NARFE Dulles Chapter Audit Committee. In 2009, I became Chairman of the Audit Committee and served in that capacity until the end of 2015. I served for two years as the 1st VP of the Dulles Chapter. I am a board member of the Fairfax County Taxpayers Alliance and a member of the Association of Government Accountants.

I am **Vanessa Washington** and I served at the Department of State, Bureau of Consular Affairs, Office of Legal Affairs, as the Chief of the Law Enforcement Liaison Division. As a Freedom of Information Act and Citizenship specialist, I was the Bureau's liaison with Federal, State and local law enforcement entities, domestic and international. For law enforcement, my division provided information necessary to identify, apprehend or deter any individual representing themselves as a U.S. citizen, attempting to enter the United States. For the average U.S. citizen attempting to research their ancestry, or needing to prove U.S. citizenship, we provided information from U.S. passports, which could be used to prove U.S. citizenship status. I also taught a class on how to use the passport systems to new Diplomatic Security agents. My office also secured and managed the serving President's passport records.

In addition, I was privileged to be part of a group to develop the current passport system, which secures the U.S. passport records, images and data. I retired in 2014 and now enjoy traveling, drawing and painting!



U.S. DEPARTMENT OF TRANSPORTATION

I am **Jeanne Garrison** and I served in the Federal Aviation Administration for more than 32 years. As an air traffic controller, I worked arrivals and departures for the local airport and other aircraft operating in the surrounding airspace. Some days were spent in the tower, directing aircraft taxiing or clearing them for takeoff or landing. Other days, I worked radar sequencing arrivals, providing headings to get departures on their way, and directing those landing and departing smaller nearby airports or passing through the airspace. The job is not the same every day and involves working almost anything that flies including helicopters, small and large general aviation aircraft, airlines, and military aircraft including Air Force One. Therefore, I found it enjoyable and challenging.

As in life, there were some difficult times, such as being the only female controller trainee in a facility of men controllers or being caught in the middle of the strike of August 1981. Slowly more women entered the profession and I was able to provide them encouragement. As for 1981, I honored my oath to the government and remained on the job until I retired in 2003.

For many years, I served as an on the job training instructor teaching new hires to work live traffic and watching them develop into proficient controllers. I have worked the Presidential airplane and assisted pilots with aircraft problems, weather issues, and uncertain student pilots. I also worked on various committees to develop local procedures, spoke to school groups about aviation careers, and met with various pilot groups.

I became a first line supervisor in charge of overseeing the operation of a shift. This also included overseeing training and maintenance of controller operational proficiency. After the terrorist acts of 9/11, I helped get airplanes on the ground as soon as possible and coordinated the gradual return to normal operations in the following weeks.

My interest in aviation remains strong in retirement, as I continue to participate as a member of Women in Aviation International and a charter member of Professional Women Controllers.

I am **Randall A. Jackson** and I started my Federal career in February 1976 as an accident investigator with the National Transportation Safety Board in Denver, Colorado. In April of 1977, I was promoted to a GS-13 and reassigned to Kansas City, Missouri. I was the victim of a Reduction in Force (RIF) in April of 1982. I was then hired by the Federal Railroad Administration in Harrisburg, Pennsylvania, as an Operating Practices Safety Inspector. I was promoted to a GS-13 Chief Inspector in 2001.

I received the Secretary of Transportation Award for Community Service in 1997. I was awarded the Superior Achievement Award for development of inspection procedures in 1995. I was awarded the Inspector of the Year Award in 1999. I was the instructor on proper procedures to ensure compliance of drug and alcohol testing, reporting of employee injuries and reporting of train accidents. I was one of many inspectors who investigated the collision of an Amtrak train and three Conrail locomotives at Gunpowder River in Maryland, that killed 18 people and injured several others. I was the Operating Practices Inspector that investigated the collision of a Soo Line freight train and a pickup truck at a road crossing in White Bear Lake, Minnesota, which resulted in the death of Vice President Walter Mondale's niece. It was a very interesting 28 years of service to my country.

I am **Ed Melisky** and I served in the Federal government for 32 years as an environmental analyst. I was responsible for assessing how proposed infrastructure would affect the Nation's environmental resources (e.g., Federally-protected Endangered Species Act, air and water quality, wetland, historic properties, coastal resources, etc.). I served as an Environmental Protection Specialist (EPS) with the U.S. Coast Guard (4 years), an Aquatic Biologist with the Federal Energy Regulatory Commission (6 years), and an EPS for the Federal Aviation Administration (FAA) (22 years). My job was to ensure that actions under the authority of my employing agency met the requirements of Federal laws, regulations, and executive orders that protect the country's environmental resources. While doing this, I worked with the public, personnel from all governmental levels, and analysts in private engineering and environmental consulting firms to address the environmental consequences of major hydropower and transportation-related (bridges and airports) infrastructure projects.

Over time, these experiences provided me with the expertise needed to develop and refine FAA instructions on how FAA personnel assess airport-

related effects on the Nation's environmental resources. My experiences also provided me with the expertise needed to organize and lead FAA teams that worked with specialists from the Environmental Protection Agency and airport and airline organizations to develop regulations that protect water quality near airports during airport and aircraft de-icing operations. My experiences further helped me establish and work with intra- and inter-agency teams that examined how various land uses near airports attract wildlife and birds that endanger safe airport operations and to devise agency protocols to address those land uses to promote safe aviation. These and other actions related to my position as an EPS enabled me to become a nationally-recognized specialist in airport-related environmental effects.

As a result, I helped organize many environmental workshops and meetings that focused on environmental impacts that occur when airports are built and operated. At these workshops and meetings, I was an instructor who explained the requirements of Federal rules that address those impacts and taught personnel how to conduct analyses to meet those requirements.

I am fortunate to have had a career that allowed me to use my scientific training to serve the American public. I hope my efforts have, in some way, protected the environmental resources that are critical to the well-being and future of my fellow citizens and the Nation. I urge politicians and administrators to recognize the significance of environmental protection requirements they have enacted. I call upon those officials to use caution when they establish new requirements, or when they consider changing or eliminating the requirements that have served the Nation well.

I am **Lloyd E. Milburn** and I served in the Department of Transportation (DOT) over 38 years. My lengthy career took me through multiple positions, with my most prominent position as the Director of The Office of Emergency Transportation (OET) in the Office of the Secretary at DOT Headquarters.

My civil service career began as a staff officer in the Office of Transportation Security, developing and implementing policy matters related to preventing the loss of goods moving through the civil transportation systems to criminal acts. This led to reassignment to a more challenging position as a senior staff officer in the OET, and eventual appointment to Director, leading the development and management of emergency preparedness and response programs and plans for engaging civil transportation services during domestic

and national security crises. The authority for this activity was derived from the Defense Production Act of 1950 as delegated to the Secretary of Transportation. Under this authority, we developed preparedness and response programs and plans in coordination with other Federal Departments and Agencies and with the Civil Transportation Industry. In addition, we developed similar programs and plans collaboratively with the North Atlantic Treaty Organization (NATO) Member and Partner Nations to support the NATO Mission.

The highlight of being the Director of OET was leading transportation services and activities to meet the challenges that occurred during major hurricanes such as Andrew and Katrina, and national security emergencies. OET was successful in achieving civil transportation services for our national defense deployment needs during Desert Shield/Desert Storm and during the Iraq War. As the Department evolved under new management, OET was merged into a larger Office of Intelligence, Security and Emergency Preparedness.

My civil service career ended in a position as Senior Advisor to the Office Director for domestic and international emergency preparedness and response program matters. It was an honor to have a fulfilling career, serving the American public and our Allied nations.



U.S. DEPARTMENT OF THE TREASURY

I am **Nan Donnell**s and I served in the Department of the Treasury for over 32 years. I served as Senior Advisor for International Programs in the Office of Terrorist Financing and Financial Crimes. I worked with multilateral organizations, including the Financial Action Task Force, to develop international standards, policies, and programs to counter terrorist financing and money laundering for implementation by governments worldwide. I also worked directly with foreign government officials to help them in drafting or amending their government's legislation to strengthen controls to prevent, deter, detect, investigate, prosecute, and sanction terrorist financing, money laundering, and other financial crimes. In addition, I conducted assessments of foreign government regimes to ensure that their anti-money laundering and counter-terrorist financing laws, regulations, policies and programs were

being fully implemented and enforced. Previously, I served as Chief of the International Division at the Financial Crimes Enforcement Network (a Treasury agency) where I supervised a group of intelligence research specialists and special agents with international anti-money laundering expertise in support of federal criminal investigations. My work throughout my government career helped to make the world a safer place by making it more difficult for terrorists, drug traffickers, other criminals, and criminal organizations to finance their illicit activities. We achieved this by improving tools available for detection and prosecution of criminal activity and by ensuring that sufficient penalties were in place to sanction illicit financial activity linked to terrorism, drug trafficking, fraud, and other major crimes.

I am **Gary Drago** and I served in the Department of the Treasury for 31 years. During the last 16 years of my federal service, I was one of the senior IBM mainframe systems programmers in the Treasury's Financial Management Service (FMS), now a part of the Treasury's Fiscal Service bureau. This Treasury bureau was responsible for making almost a billion civilian Electronic Funds Transfer and check payments annually such as Social Security annuities, federal employee salaries, federal retiree annuities, IRS tax refunds, and vendor payments to federal contractors. My major responsibilities included defining and maintaining the IBM mainframe processors' hardware configurations for all FMS Regional Operations Centers, and overseeing and maintaining the efficient daily operation of the Service's mainframe data storage capacity via online, nearline, and offline disk/tape library data storage systems.

One of the last (of many) significant accomplishments of my career service was the 2008 configuration and installation of a new IBM mainframe processor at one of the Service's data centers with sufficient capacity to enable the 2008 economic stimulus payments (rebates) of up to \$600 per single filer and \$1,200 per married filing jointly filers to be paid in the short time frame dictated by the Economic Stimulus Act of 2008.

I am **Raymond C. Hain** a Veteran of Carlisle, Pa., and I served four years in the U.S.A.F. I graduated from the Pennsylvania State University with a Bachelor of Science in Accounting. I was employed by The Comptroller of the Currency (Agency of the US Treasury) responsible for examining the National Banking System. I was headquartered in Miami and Orlando, Fla.,

Harrisburg, Pa., Houston, Texas, and Oklahoma City, Okla. The Agency was responsible for assuring the safety/soundness of National Banks in the U.S.

After 23 years, I transferred to the Farm Credit Administration (FCA) as the Examination Supervisor of the new Springfield District, Albany, N.Y., responsible for examining FCA banks located in New York, New Jersey, and all of New England. I then transferred to the Headquarters in McLain, Va., serving on the Chairman's Task Force to revise the agencies overall communications system. I retired in January 1992.

I am **Richard Karakantas** and I began my 34-year career as a Revenue Agent with the Internal Revenue Service (IRS) in Wilmington, Del. Early on, I played a role in stopping the Tax Protester movement in Delaware. I would put W-2 employees back on withholding when they filed fraudulent W-4s with their employer. I testified at court trials as the leaders of the protester movement were charged with various offenses.

I also matched up interest and dividend information reported to the IRS from financial institutions with what taxpayers reported on their tax returns. One day, I noticed a fairly large sum of interest from a local bank not reported on a taxpayer's return. I arranged to talk to the taxpayer at her home. When I asked her about the interest from the local bank, she said she closed that account years ago. I said, "Well I have an account number on my document so why don't you call the bank and ask them?" The taxpayer called and sure enough the account was still open and had money in it. The lady was so excited she said it was like finding lost money. She thanked me for coming out and finding it. I then reminded her she had to pay the tax on the interest from the account. She said she would be happy to and she wrote a check to the IRS on the spot.

Later in my career, I audited large companies in Philadelphia, Pa. I brought in millions of dollars in tax money to the U.S. Treasury. Some of my adjustments involved domestic issues. Other adjustments were made to bring money back from overseas. Companies were setting up off shore entities to shield U.S. source income from U.S. income tax. It was important to get this money back in our country and have the tax paid on it.

I was employed to uphold the tax laws of the United States. At the IRS, I played an important role in funding our democracy. As Oliver Wendell Holmes said, "Taxes are what we pay for a civilized society."

I am **Daniel H. McGrath** and I served in the Departments of Treasury, State and Labor for over 42 years. I am a proud second generation member of a three generation federal family. I am also the most recent Past President of the Maryland Federation of the National Active and Retired Federal Employees Association (NARFE). During my 38 years with Treasury, I held positions that included Assistant Chief Disbursing Officer for Financial Services, Senior Advisor for Cash Management, Director of Budget, and Chief Operating Officer for the Financial Implementation Team for Electronic Commerce, to name a few. My Treasury service was complemented by brief details to the Department of State as an auditor. In addition, I worked for the Farmers Home Administration during the Reagan Administration as Assistant Deputy Administrator for Administration and Financial Services. In all the programs I managed, I saved the American taxpayer hundreds of millions of dollars, all returned to the United States Treasury.

I am **Lisa Timmering** and I serve in the Internal Revenue Service (IRS) Taxpayer Advocate Service (TAS) as a Budget Analyst. In addition to my current assignment in TAS, I served in Federal assignments in personnel, public affairs, overseas as an Open Source Officer in Cyprus, Panama, and the United Kingdom, and IRS CFO in budget execution and budget formulation, totaling 25 years of service.

As a TAS Budget Analyst, I support TAS leadership and colleagues by assisting them in determining new initiatives in the budget process that will better serve taxpayers in dealing with their cases not handled by the IRS. For example, provide initial intake telephone contact with taxpayers to determine if their cases meet TAS criteria, so that case advocates are able to work on more complicated cases or upgrade the internal case work system, so that all case documentation can be included within taxpayers' case profiles. I also manage resources for TAS's training program for managers and employees for both internal and external training.



U.S. DEPARTMENT OF VETERANS AFFAIRS

I am **Dr. George Dwyer** and I served in the Department of Veterans Affairs. I am an Emmy Award winning national news producer. At the VA, I wrote and produced news and feature reports for "The American Veteran," a monthly

magazine-style television broadcast designed to inform, inspire and empower a target audience of some 27 million U.S. Veterans and their families. My mission in all my productions was to serve Veterans and their families. My work helped to improve Veterans' access to quality and timely care, for their honorable service and sacrifice for our nation. Before joining the VA, I served for 16 years as a broadcast journalist with the United States Information Agency/Voice of America (VOA). During this term, I served in the Afghan, Urdu, Armenian, Ukrainian, and English language news services. In 2005, I was awarded VOA's top honor for program excellence in recognition of a report I produced on the "Israeli Security Barrier," shot on location in Israel and the West Bank Territories.

I am **Geraldine Jarmolowicz**. From 1976 to 1997, my job as a Registered Nurse at the Erie (Pa.) Veterans Administration Medical Center, ranged from the Respiratory Care Unit, Intensive Care Unit, Ambulatory Care and finally the Medical Surgical Floor. Caring for our veterans was an honor and privilege, giving back TLC - Tender, Loving Care - for their service to our country.

I am **Dr. Shakuntla Mahajan** and I served in the Veterans Administration Hospital in Washington, D.C., as an Attending Anesthesiologist. During my tenure in VA, I supervised Nurse Anesthetists and mentored Resident Physicians from George Washington and Georgetown Universities. I worked as the Anesthesiologist on a variety of Veterans' cases including orthopedic operations, neurosurgeries and open heart surgeries. My most valued involvement was the conversations I had with my Veterans who, as my patients, were anxious and nervous about their forthcoming operations. I was able to make them laugh and feel comfortable. Additionally, my colleagues and I were compassionate and dedicated, which created a positive environment for our Veterans facing surgery. I am proud to have served our United States Veterans, and my Anesthesiologist husband, Ophthalmologist son and Pediatrician daughter were similarly inspired to provide service to the American people. I currently serve as the National Active and Retired Federal Employees Association (NARFE) Vice Co-Chair of the Maryland Federation's Legislative Committee.

I am **Dr. Gary Roundtree Sr.**, a United States Marine Corps Veteran, an Army Reserves Veteran, and I continue to serve the United States Department

of Veterans Affairs. I have served in the U.S. Department of Defense and also worked in the U.S. Postal Service. I am the current President of the Maryland Federation of National Active and Retired Federal Employees Association (NARFE). In the Department of Defense, I served as a Defense Message Systems' Specialist, working in the vital message communications centers in the Fleet Marine Force and at base posts and stations. I assisted in the operating of teletypewriters, optical character readers, and tape transport and terminal consoles. I managed the correcting, retrieving and logging of messages vital to the safety and security of our nation. I also served in the U.S. Postal Service, taking pride in upholding the public trust by ensuring the safe passage of all the postal mail under my management. I am an ordained Bishop and currently serve as a Chaplain with the Department of Veterans Affairs National Black Chaplains Association and as Baltimore Veterans Affairs Voluntary Service Officer with the Department of Veterans Affairs.

I am **Dr. Sam Stern**, a clinical psychologist, and I worked 35 years in the Department of Veterans Affairs (VA), most recently in the greater Baltimore area. Before my VA tenure, I provided psychological services to citizens for six years in Alabama and New York, through state mental health systems. I joined the VA in 1979, working in Michigan, New York, and Maryland, as Chief Psychologist at VA facilities in those three states. I retired in April 2014, after providing mental and health care services to veterans and their families for 35 years and other citizens for a total of 41 years.

I am very proud and honored to have served our nation's military veterans, helping them to readjust to the traumas of combat, war, substance abuse and the rigors of military life. I also served veterans with spinal cord injuries, the elderly in nursing homes, rehabilitation centers and Alzheimer's/Dementia Care Programs. I feel privileged to have helped develop, manage and lead health care programs, and staff up to 70 psychologists and other health care personnel.

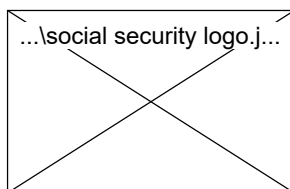
In retirement, I maintain my psychology license, though currently am not in active clinical practice. Even some of my hobbies affect veterans, e.g., performing with an orchestra whose concerts focus on honoring veterans. In NARFE, I currently serve as Vice President for Federal Legislation of my local Chapter. In so doing, I hope to continue serving those who worked with other federal employees and those they served.

I am **Lawrence Strauss** a Veteran and I served at the Veteran's Affairs Medical Centers in Hampton, Virginia. During my 20-year tenure with the VA, as a Licensed Clinical Social Worker, I served in a variety of psychosocial positions, and in several separate units, providing a plethora of therapeutic and supportive services to our veterans and their families. This included treatment for Post-Traumatic Stress Disorder (PTSD), Traumatic Brain Injuries (TBI), Crisis Intervention, interviews and assessments, Individual and Group Therapy, Research, Discharge Planning, and Readjustment Counseling, among other modalities.

My work at the VA was both a humbling and rewarding experience, and I was most honored, and indeed privileged, to assist my fellow veterans and their significant others. I also proudly served as an Active and Reserve member of the Army, attaining the rank of Lieutenant Colonel.

During my 24 and a half years of service, my duties included working as a therapist, counselor, mentor, administrator and educator. I served during both the Vietnam and Desert Storm Wars. I was part of a team of medical professionals who participated in Operation Homecoming readjustment services for returning U.S. Military (Vietnam) Prisoners of War. Following Desert Storm 1, I participated in the military-wide Readjustment Project for returning service members. I produced several audio-visual programs dealing with a variety of counseling issues.

My volunteer endeavors included working with the USO of Greater Hampton, serving with the Newport News Police Department Homicide Division, being a National Disaster Responder (DMH) for the American Red Cross, serving as a civilian member of the Fluvanna Sheriff's Department, AmeriCorps/VISTA Volunteer, and Nursing Home Regulation (civilian) Advisory Subcommittee. I am a graduate of the Newport News and Fluvanna County Civilian Leadership Programs. I am currently retired, but still active in volunteering and several other personally rewarding endeavors.



SOCIAL SECURITY ADMINISTRATION

I am **Myron (Mike) Blank** and I served in the Social Security Administration, working on Medicare and Medicaid and made final decisions on Social Security claims. I wrote Federal Regulations, edited government publications,

and answered public and congressional correspondence. I wrote Congressional testimony presented by other government employees and reviewed and criticized proposed Congressional bills. I developed and ran nationwide health and safety conferences and trained government employees. I oversaw health and safety surveys of hospitals and nursing homes, establishing and running one of the first nationwide Social Security 800 telephone numbers. I also hosted site visits of Social Security and Medicare Central Offices.

I am **Martha Bouis** and I served in the Social Security Administration. I worked as a Claims Representative in the large Baltimore office for two years, processing retirement and disability claims and making sure the claims were ready for approval. This was prior to the field offices (FOs) taking appointments. So our waiting area for the public was always filled to capacity. After two years, I earned a promotion to the Office of Disability Operations (ODO) as an Authorizer. The ODO was previously known as the Bureau of Disability Insurance. We were responsible for processing and approving disability cases from the FOs. After a year and a half, I was promoted to technical assistant and then to a supervisor (Unit Chief). This was before ODO changed to modules. However, all three positions were to make sure the disability claims were processed and dealt with in a timely and efficient manner. I was a Unit Chief for seven years and then transferred to the main complex as a Program Analyst, remaining in Operations at the Office of Public Service and Operations Support (OPSOS). One of my major accomplishments on that staff was the "Direct Contact" process. This was developed so the Program Service Centers (PSCs) and ODO could contact the public via a phone call(s) to resolve an issue rather than sending a request to the FO. This enabled claims to get processed in a timelier manner. Another major accomplishment is the Electronic Representative Payee Accounting Process (ERPAP). With this, more than 50 percent of payees can complete their Representative Payee Accounting forms online, rather than via a paper Form, thus saving FO and PSC work years. I was the lead for this project, which required the cooperation and assistance from the Office of Systems and Office of Retirement and Survivors Insurance.

I am **Ronald P. Bowers**, a Veteran, and I served in the Social Security Administration (SSA). I have held offices as NARFE's Past Regional Vice President for four states and the District of Columbia, and Past President of

the NARFE Maryland Federation. I earned my bachelor's degree and credits towards my master's degrees in philosophy, mathematics and physics. I began my federal employment as a Claims Representative in the SSA Buffalo, New York, District office. I took time from Federal Service to join the United States Army. Following my military service, I returned to SSA Headquarters in the Budget Office. I managed six SSA Centers in various cities and the Foreign Claims Center at SSA Headquarters. In my 30 years in the federal government, I have been a Budget Officer, Planning Director, and Director of the Headquarters Staff, among other high-level positions of responsibility. Over my career, I have lectured for over 700 hours at Seminars and Training Courses, to guide students and colleagues to serve our fellow Americans with integrity and compassion.

I am **Mary Breland** and I served in the Social Security Administration for 38 years. I worked at SSA during a critical time, at the start of the Medicare program. I dealt with the American public, assisted them in applying for all types of benefits, and performed my job with compassion and high technical skill. I knew the livelihood of many was dependent on our Agency, so I went the extra mile, doing more than a satisfactory job. The public should be able to depend on their Social Security Benefits. During my time of employment in federal service, the American public could depend on me.

I am **Daniel T. Bridgewater** and I served in the Social Security Administration for over 41 years. I worked in several different capacities in SSA over my career. The most significant part of my career was my work as a webmaster, both with the agency's Internet and Intranet. For the Internet, I revised the gateway page for Regulations and was later part of the team that instituted online commenting upon our proposed regulations (in advance of the government-wide Office of Regulations). I also developed a gateway page for the Supplemental Security Income (SSI) program, providing links to information about SSI. This work included putting the handbook "Understanding SSI" online (the Spanish translation as well). I am very proud of the work I did to provide digital information to the public throughout my career as a webmaster. It was a constantly changing environment, and I liked dealing with the changes.

I am **Donald E. Champ** and I served in the Social Security Administration from 1960 until my retirement in 1986. I was hired during the administration

of President Dwight D. Eisenhower, a moderate conservative, whom I admired and respected. I was inspired by then candidate for President of the United States of America, John F. Kennedy, who asked young people to “Ask not what your country can do for you but ask what you can do for your country.” That challenge resonated with me and I decided to enter the federal service. During my early days, I was dealing directly with the citizens of our country – taking and adjudicating claims for benefits both in a government office and in people’s homes if they were physically unable to travel to an office. I conducted investigations to ensure that employers were reporting wages for their employees properly. I made educational contacts with employers, doctors, hospitals and organizations to ensure all understood the need for supporting the universal program to provide benefits to the American people when they could no longer work due to advanced age or disability or to the worker’s survivors upon their death. I also gave talks when changes were made to the law or when new programs (e.g. Medicare) were enacted into law. Often, I was giving talks about Social Security 3-4 nights per week in addition to working 40 hours per week during daytime hours. These were done without “overtime pay” as I was salaried but I didn’t mind as I was proud to be serving the American people. Near the end of my career, I occupied executive positions and continued to work more than a 40-hour week – traveling on weekends on business, bringing memos and policy papers home to read at night as I was “tied up” with meetings during the day. I did not mind as my co-workers were as dedicated and doing the same.

I am **Barbara Cuffie** and I served in the Social Security Administration (SSA) for almost 38 years before retiring in 2004. During my lengthy career, I spent most of my time as the Principal Security Officer in the Office of Systems at the SSA Headquarters. I had many other positions before becoming the head of the Security and Integrity Branch. I began my career as an authorizer of disability claims, where I had to determine if individuals applying for disability met all the legal requirements other than having a disabling condition to receive disability benefits under Title II of the Social Security Act. I had many highlights during my lengthy career at SSA. The following are some of the highlights. I became a systems programmer and a systems analyst who helped to develop the first Claims Automated Processing System, which greatly reduced the time it took to process disability claims. I later led the team that developed the first disaster recovery plan for the National Computer Center, which housed the computers that processed almost

all of SSA's major application systems. I worked cooperatively with numerous federal agencies in the area of computer security education and for several years was the Chair of the Federal Information Systems Security Educators' Association (FISSEA). FISSEA still exists and continues to sponsor an annual national conference for information security specialists who work for a diverse host of federal and state agencies. One of the highlights of my career occurred when I met all the qualifications to become an Internationally Certified Information Systems Security Professional.

I am **Joan Cwierniewicz** and I served in the Social Security Administration for 40 years. I worked in field offices in Massachusetts and Maine for 10 years as a Claims representative, supervisor, quality assurance specialist, and assistant district manager.

After transferring to agency headquarters in Baltimore, I held various policy and analytical positions. The most interesting and challenging part of my career was the 10 years I spent in the Office of Legislation and Congressional Affairs, where I did "problem solving and miracle working." I analyzed and resolved complex, time-sensitive issues for Senators' and Representatives' constituents throughout the country.

I am **Karen Holloway** and I served in the Social Security Administration. I entered civil service in 1973 as a Claims Representative, working in field offices in Maryland and Anchorage, Alaska, taking and processing to completion all types of Social Security claims - retirement, survivor, disability, Supplemental Security Income aged and disabled claims, as well as processing the more complex post-entitlement events. I progressed from entry-level Claims Representative position, through the journeyman level, and then worked as a Supervisor in several field offices. I then transferred to the main complex in Baltimore, Maryland, and worked in the Office of Systems, helping to develop modernized claims software, which would be used in the field offices. My extensive field office experience was critical to developing systems that would truly enhance the modernized claims processing systems that would be implemented in the field offices. My field office experience allowed me to advance to Operational components where I worked as the Agency's Management Information Chief, responsible for coordinating with the 10 Regional Management Information Chiefs in tracking and monitoring the Agency's performance in claims processing. In the latter years of my

career, I worked in the Agency's Strategic Planning Office, coordinating with the Office of Management and Budget in formulating the Social Security Administration's portion of the President's annual budget.

I am **Betty Lou James** and I served in the Social Security Administration for 30 years. I started working as a Claims Authorizer. I had to make non-medical decisions on Title II claims such as whether people were entitled to benefits based on the rules and regulations. I had to decide the proper representative payee. I calculated the proper payments on cases that were done manually. Many of the cases had reduced benefits due to workers' compensation and age. We had to decide in "scrambled earnings" cases, the earnings that belong to each person involved and their Social Security Number. We had to request information from the district offices, claimants, and lawyers. As a Claims Authorizer Instructor, I was required to teach students all the information in our manual. Knowing that using the wrong formula could cause the claimant undue hardship, we ensured that we calculated a claimant's benefits accurately. As a Disability Examiner, I had to make medical decisions on whether the person was disabled. In some areas I reviewed the disability determination Services Examiners to see if they had made the right decision to allow the claimant or deny the claimant. In all of these jobs, it was very important to handle claims quickly and at the same time have accuracy. The workloads were high. I worked very hard to get as much out as I could. We were doing two to three people's jobs, but we did our best to serve the public.

I am **Ted Jensen** and I served in the Social Security Administration (SSA) for 36 years. I am a Past President and currently serve as the National Division Coordinator for the Maryland Federation of the National Active and Retired Federal Employees Association (NARFE). At SSA I negotiated a reimbursable agreement between SSA and Health and Human Services, Office of Child Support Enforcement (OCSE) and helped OCSE develop the Federal Parent Locator System (FPLS). SSA does daily data processing for the FPLS. Verifying Social Security Numbers is a key component of the FPLS system, and FPLS feedback of mismatched SSNs to employers improves SSA's wage reporting operations, resulting in a secure, cost effective system with benefits for both agencies. The FPLS helps States locate spouses not paying child support, enabling the collection of past due payments and saving taxpayers millions in welfare payments to the custodial parents. I also managed the SSA

side of a joint project with the Immigration and Naturalization Service. We developed and field tested the Basic Pilot, the foundation of today's eVerify system used by employers to determine if new employees are eligible to work in the United States of America.

I am **Georgia E. Myers** and I served in the Social Security Administration for 42 years. I assisted many citizens with their claims for benefits, especially disabled individuals. As I progressed in experience, I held positions that were at times legal in nature and at other times medical. For a period I served as the Agency's Regulations Officer and later was a Manager for the team that placed all instructions online making them easier to update and for the first time available for the public. As I mastered each position, I then trained others to do the required tasks.

I am **Maurice Norwood** and I served in the Social Security Administration. I worked as Audit Liaison Officer for the Deputy Commissioner for Operations. I served as the Audit Liaison to the General Accountability Office and to the Social Security Administration's Office of the Inspector General for the Deputy Commissioner of Operations. I served as the Liaison Officer for all studies and audits performed by the abovementioned audit organizations. My duties included receiving reports, identifying and analyzing problems with respect to findings and recommendations contained in each report. I determined how they impacted the administrative, program and operational areas on the Office of Operations. I also determined how the contents of the Government Accountability Office and Office of Inspector General reports impacted the current policies, operating procedures, human capital, and other resources under the purview of the Deputy Commissioner for Operations. I prepared written instructions to counsel and advise the appropriate Associate or Regional Commissioner on how the contents of a report may adversely affect the manner in which Operations currently administers Social Security Administration's programs. I reviewed the responses prepared by the responding Associate or Regional Commissioner for the deputy commissioner's signature to ensure the accuracy and appropriateness of their response. I also coordinated and collaborated with other Social Security Administration organizations outside of the Office of Operations at the Deputy Commissioner level through their Audit Liaison Officers and senior-level managers as required.

I am **Maria Ray** and I have served the American public in the Social Security Administration (SSA) for 38 years. As of 2018, I am still employed at SSA and I am the treasurer for a local NARFE chapter. My career at SSA began when I was a high school student in the Stay-in-School program and I eventually moved into permanent employment and increasingly responsible positions. I obtained a degree in government and public policy and have been honored to work in three major fields of SSA: Operations (working directly with the public to take claims and administer Social Security programs and benefits); Systems (in an information technology (IT) component to create and maintain software and applications to accurately calculate and release benefits to the public); and communications (focusing on helping SSA communicate more effectively with the public).

As a claims representative in three field offices in two cities, I worked one-on-one with individuals seeking to submit applications for Supplemental Security Income (SSI), Social Security benefits, and Medicare. I took great pride in explaining the benefits and eligibility factors so that everyone could understand them. I also worked very hard to ensure all required paperwork was complete and accurate. I tried to make the process less daunting, while also ensuring there would be no delays due to incomplete applications. As difficult as the work was, I enjoyed it because every day I could see how we were helping people.

I later worked as a systems data exchange analyst with responsibility for several exchanges of federally maintained data affecting SSI eligibility. One highlight is my work with the Veterans Benefits Administration (VBA). My colleagues and I worked with VBA to obtain veterans benefit amounts to apply to SSI beneficiary records as income, while also working with SSA IT developers to correct calculation errors that counted the benefits incorrectly, impacting individuals' benefits. For an SSI recipient, every dollar matters and errors can cause reduced benefits and ineligibility for medical assistance.

I am ending my career in a leadership position as the executive officer in a communications office responsible for: (1) personal responses to members of the public who contact SSA's Commissioner for assistance; (2) maintaining the socialsecurity.gov website and the Spanish version, seguro social; (3) writing and updating many Social Security publications in English and Spanish and working with a contractor to translate publications into many other languages; and (4) assistive communications that ensure Section 508

compliance with the Rehabilitation Act of 1973 for all Social Security products for the public and for SSA employees.

I am **Beverly A. Ward** and I served in the Social Security Administration for 43 years. I took great pride in my position as Claims Authorizer. My job requirements were to process disability claims for those who were not able to work due to their disabilities. Some of these people had been waiting for three to four years, some of them had lost homes, living in their cars or with relatives, single parents trying to raise their families, waiting to receive payment from Social Security. As claims authorizers, we received the case from the Administrative Law Judge for adjudication of the claims. It was our job to be sure that we had all the information required to accurately process the claim, such as their earnings record, auxiliary claims, dates of birth, marriage, and Social Security Numbers of all the children entitled on the record, bank data, attorney information, and workmen's compensation information. If there was any information not available to us, per the file, we were to contact the district offices, the attorneys, and the constituents for the necessary information to complete their case. I received calls from various district offices, with which I had a special rapport, solving and providing them with information pertaining to their constituents. The districts offices that I dealt with were very pleased with the service I provided. This also included attorneys and the constituents. I was extremely happy when my cases were processed to completion without any errors or exceptions and when I could call the wage earner or the district office to let them know that their constituent check was in the mail. I really valued the people who I serviced, and I made it my job to provide good customer service, internal and external, as a proud federal employee.

I am **Phil Young** and I served in the Social Security Administration from 1962 until 2004. I worked directly with the public in various field offices in Brooklyn, New York. In addition to helping retirees, survivors and disabled file for benefits, I helped many in Assisted Living facilities file for Medicare. I also worked in a field office in Muskegon, Michigan, and a regional office in Boston, Massachusetts. Using these experiences, I came to SSA's Headquarters in Baltimore, Maryland. I worked there on the transfer of the State's Aged, Blind and Disability Programs to SSA under the Supplemental Security Income (SSI) Program. Then I led the Office that ran the Quality Assurance Programs for the Old-Age and Survivors Insurance and SSI

programs to maintain the integrity of these programs, as I continued serving our American public.



CENTRAL INTELLIGENCE AGENCY

I am **Dr. Carol L. Chisholm** and I served at the Central Intelligence Agency as a Psychologist. Despite having received a lucrative job offer from the Baltimore Gas and Electric Company with generous benefits and an excellent pension, I decided to take the very large pay cut to join the government, seeing in it a mission where I could make a difference in American lives. Although the pay cut would make savings difficult, I felt that the benefits package and ability to put away money pre-taxes would make it possible for me, widowed with two children, to follow my heart. I had an extraordinary twenty-year career and with the choice I made, I did achieve a real difference in the lives of others. Perhaps the thing of which I am most proud was being given the task by the Directorate of Operations, with whom I was then seconded, to find all speakers of Arabic tongues in the United States, vet and confirm their abilities, and feed these prospects to the Counterterrorism Center currently tasked with translating a plethora of digital media captured after 9/11. Many months of my life were dedicated to the task, and I also worked with the language department to create tests that could be used to check abilities by those who did not themselves know Arabic, Urdu, Hindi, or other needed languages. My innovation was to include a trap in the test so those who could do the translation but might be disposed not to do so accurately for whatever reason, would do so. I did many other unusual jobs in federal service that mattered: teaching at CIA University, providing psychological and management services to crisis stations abroad, helping negotiate employee lawsuits, doing research to provide data for a variety of difficult questions facing the Agency, conducting employee surveys, and creating and implementing an upward feedback system required by Congress as a solution to a problem. I was trained in and practiced Six Sigma analyses, Executive Coaching, and helped officers maximize their use of talents in service of the Agency. These and many other tasks over my career allowed me to function as a trusted internal consultant since I was always a part of the Office of Medical Services.

I am **Gerald Griffin** and I served 31 years with CIA's Directorate of Intelligence, retiring as a senior analyst for Africa, having supported the foreign policy objectives of seven U.S. Presidential administrations.

One constant under all was Africa's many coups, civil wars, and insurgencies, which put Americans there at risk. Along with others, I assessed on short notice their safety and need for rescue. When my wife and most other Americans were in long gasoline lines, I briefed before the U.S. Foreign Relations Committee that Nigeria would not join OPEC's 1973-74 oil embargo, but rather would maximize production, which proved correct.

Following the Cold War's end, advancing the American ideal of spreading democracy in the Third World became a focus. Tasked by the Department of State to help it "operationalize" how to do this in Africa, I developed a checklist used by diplomats in the field to gauge barriers and progress. I provided briefing book support for two U.S. Presidential visits to Africa, intended to promote American interests. In 1994, genocide and state collapse in Rwanda horrified the American public, after which I and others were tasked for ideas on how to stabilize the situation and promote recovery and reconciliation. After retiring, I returned under contract for four years to teach tradecraft skills and substantive knowledge to new CIA hires.

I am **Barbara Scott** and I worked for the Central Intelligence Agency for 33 years. I was hired in 1972, fresh out of graduate school and just before I turned 21 years old.

I started my career writing biographies of African politicians. After President Kennedy's death, we worked with the Department of State to prepare biographies of all the foreign leaders coming to his funeral. After the Cuban missile crisis, we wrote biographies on every Cuban in our files at the request of the State Department and our ops officers.

I later transferred to work in current political analysis, also with African countries, primarily the Congo and South Africa. Reports that I wrote were shared and discussed with my counterparts at the State Department and the Defense Intelligence Agency, so that when they went to the White House, the President was assured that this information was fully coordinated within the intelligence community, and not just my opinion. They were hand-delivered to the President each morning in his "Presidential Daily Brief."

Often, I was called in the middle of the night by the 24-hour watch office and told of reports coming in that may be pertinent to our draft. Then I would go back to the Agency and update the report. I also spent several years recruiting applicants for the Agency, traveling primarily to colleges or law schools to interview graduating seniors. Toward the end of my career, I taught analysis, administrative issues, orientation for new employees and other topics.



FEDERAL COMMUNICATIONS COMMISSION

I am **John D. Sadler** and I served in the Federal Communications Commission (FCC) for 26 years. As an Engineer, my career began with a private broadcast consulting engineering firm where I helped design directional AM broadcast station antennas. After 10 years, I was offered a position with the FCC in charge of approving the design and performance of directional antenna systems submitted to the FCC by private broadcasters. The purpose of directional AM systems is to cover a designated community while avoiding interference with other co-channel and adjacent channel stations. Every AM station has to comply to specific regulations before they can obtain a broadcast license. Granting approval to a design ensured that the public could receive a loud and clear radio signal to hear broadcast news and events of interest to them. At the request of the National Association of Broadcasters and the Society of Broadcast Engineers, I presented many broadcast seminars throughout the country to educate the public on FCC rules and regulations. I was awarded the E. Noel Luddy Award for “meritorious service” by the Association of Federal Communications Consulting Engineer.



FEDERAL HOUSING FINANCE AGENCY

I am **Dr. Thomas Lutton** and I have served the U.S. Government in the Federal Housing Finance Agency, the Office of the Comptroller of the Currency, the Congressional Budget Office, the U.S. Dept. of Agriculture, the U.S. Dept. of Energy, and the National Marine Fisheries Service over the course of 42 years, by providing expertise in quantitative economics and econometrics. I retired from federal government in 2016.

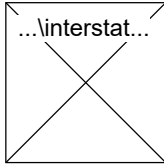
During my career, I conducted, published, and managed economic research on a variety of economic policies ranging from natural resources and agriculture to financial regulation. I provided objective economic analysis to a variety of congressional committees to include both the House and Senate Financial Services Committees and received a special commendation from Chairman Henry Gonzales of the House Banking and Financial Services Committee.

In addition to my work for the US Government, I have served as an adjunct professor at George Mason University, Marymount University, and Virginia Tech and committee member on numerous theses and dissertations. In 2005, I was asked to assist the IMF in the area of banking policy and early warning systems. Since then I have served on missions to Armenia, Austria, Azerbaijan, Kenya, Mexico, Mongolia, Nigeria, Romania, Sierra Leone, Seychelles, Trinidad, Turkey, and Uganda. In each instance, I sought to provide analytical systems to benefit public policy and monitor financial risk. Throughout my career, I have been able to work with extraordinary civil servants who pursued the goal of furthering good and meaningful public policy.



GENERAL SERVICES ADMINISTRATION

I am **Ron Shansby** and I served in the General Services Administration in the Washington headquarters. An Engineer by training, I had contracting officer responsibilities to oversee the construction of many projects in our region to ensure that our contractors were providing work in accordance with our contract requirements. While at GSA, I attended the George Washington University National Law Center and after four years completed the program and was awarded my law degree. I became a member of the District of Columbia Bar, and still maintain my membership. With this legal training, I transitioned professionally at GSA to the Office of Procurement, where my legal training and my engineering expertise enabled me to assume the responsibility for developing policies and procedures for the administration of design and construction contracts for the GSA. My career with GSA was both rewarding for me and significant for the Administration with my combined engineering and law expertise.



INTERSTATE COMMERCE COMMISSION

I am **Harvey Eckart** and I retired in 1995 from the Interstate Commerce Commission. I served in various cities in the Eastern U.S., but worked mainly from the Philadelphia, Pa. regional office. My duties were to enforce the laws pertaining to surface transportation, involving both individuals and trucking companies. I assisted hundreds of individual owner operators in disputes with their carriers, as well as members of the general public who had problems in the movement of their goods. I enjoyed my association with all segments of the industry from individual drivers to company presidents. I took particular pride in assisting small carriers in operating in a legal and productive manner.



LIBRARY OF CONGRESS

I am **Keith Bea** and I served in the Library of Congress, Congressional Research Service (CRS) for almost 37 years. I began my tenure as an editorial assistant and moved into a research assistant position within two years. After earning a Master of Public Administration at night, while continuing to work full time, I successfully transitioned into a senior research position, culminating in service as a section research manager and specialist position until I retired in 2010.

Over the decades, my research focused on domestic policy areas of urban development, public safety, federalism, and emergency management. In these areas, I testified before congressional committees, authored confidential memoranda for requesting Members of Congress and their staff, and published reports available to all Members and committees.

Early in my career, I was selected to be detailed to the White House to assist in development of an interagency citizen involvement task force. Perhaps my most satisfying professional activity involved personal meetings and briefings with Members of Congress and their staff. Following these briefings, the congressional representatives were prepared to conduct oversight of agency activities and consider their votes during committee and floor deliberations.

I am **Mitzi Collins** and I serve in the Library of Congress. I catalog German books from every subject area. Topics often requested by Congressional researchers include those related to international security, environmental problems, globalization, education, and economics. My work also supports scholars who conduct research at the Library. My previous federal service was in the U.S. Naval Academy's Nimitz Library, where I cataloged books in all subject areas and in most Western languages to support the research of the professors and the undergraduate studies of the Midshipmen who were preparing to defend our country. Without cataloging, these materials would not have been retrievable.



NATIONAL AERONAUTICS & SPACE ADMINISTRATION

I am **Lucille L. Baker** (Lucy) and I came to the Washington, D.C. area from a very small town named Marshall in North Carolina. I truly wanted to contribute to my country and coming to Washington gave me a greater chance to fulfill that goal. I was a clerk at the Federal Bureau of Investigation (FBI) for almost three years and an Administrative Specialist/Team Leader at the National Aeronautics and Space Administration (NASA) for almost 37 years. After my retirement, I returned to NASA and continued in my position, without my Team Leader responsibilities, working for Kelly Anderson as a contractor. I worked in that position for eight months until NASA was able to find a government replacement. I served in the government for 40 years.

I assisted the scientists and engineers who worked hard to keep our nation's space program going. I took care of many duties that freed up their time to do the things they were hired to do for our country. I helped recruit bright, energetic engineers, got them up to speed on administration issues, pay roll questions, awards and travel. The government operation is much different from private industry and some of them struggled but we always got through it together. I received numerous awards for my service at NASA Headquarters as well as some awards from the NASA Centers.

My greatest contribution to my community is my determination to fly the American flag in front of my house. After three or four years of flying it, the neighborhood association told me to take it down. My meeting to fight that decision was scheduled for 9/11. After the horrible attack, my meeting was

rescheduled for October, at which time I was told the decision had not changed. I went to an attorney, the news media (article in the *Washington Post* and several articles and pictures in the *Maryland Independent*) and spread the word that I needed help. I prepared a petition and sent it with self-addressed stamped envelopes to approximately 750 families that owned property in my neighborhood. I went door-to-door to the houses that didn't respond. I received such a good response that I now have approval to fly the American flag. It took me 10 months but Old Glory is flying and a POW/MIA flag below it. My neighbors tell me they enjoy it, probably as much as I do. All four of my brothers, my husband and two of my nephews served in the military and served our country, some coming home with serious injuries, so I would not give up and take her down. I am very proud.

I am still active in giving back to my community now that I have retired. I serve on the Wakefield Neighborhood Association Board and I assist, wherever and whenever possible. I am an active member of NARFE Chapter 1972, Waldorf-La Plata, and participate in numerous activities. I am also a senior member of the NASA Headquarters Alumni Group and provide pertinent information to the NASA retirees.

I am **Bernard Cullinan** and I worked for the National Aeronautics and Space Administration at Goddard Space Flight Center for 28 years as a Civil Servant and seven years as a contractor. For most of that time, I was a Resource Analyst, Financial Supervisor and Financial Manager in charge of a multi-million and a multi-billion-dollar program, the Earth Observing System Data Information System (EOSDIS).

I was privileged to support many science programs at Goddard Space Flight Center over the years, including the biggest program of all, the EOSDIS Program. This program was a fantastic success in providing data to Earth Scientists all over the world, helping these scientists in identifying the problems that affect global climate change, and providing possible solutions to these problems.

Starting out as a GS-7, I rose in rank through the years to GS-14 step 10. I also received many Center awards for my efforts, and was recognized by my peers at Goddard and at NASA HQ for my dedication, professionalism and excellence to the NASA mission.

I am **Howard Dew**, a United States Army and Army Reserves Veteran, and I served at the National Aeronautics and Space Administration's (NASA's) Greenbelt Space Flight Center (GSFC). I worked as an Electrical Engineer and Aerospace Technologist. I served overseas in the Army Signal Corps for four years as a Communications Officer during the Vietnam era. I then stayed in the Army Reserve for 10 years assigned to Fort Meade. My position at GSFC was as a satellite ground systems engineer for 31 years. My combined military and federal service spanned 35 years. In the Army, I was the Officer In Charge of the U.S. European Command Headquarters Telecommunications Center in Stuttgart, Germany, and then became Operations Officer for the 252nd Signal Company in Neu Ulm, Germany. At NASA, I supported over 20 spacecraft for launch preparation, post launch telemetry data capture and storage, spacecraft command processing and science data processing. I also created the Development Test and Training Facility at GSFC for antenna signal processing upgrades to the Space Network's White Sands Complex located in Las Cruces, New Mexico. I retired from NASA the year of the last Space Shuttle mission, which I supported. For both Army and NASA assignments, I controlled multi-million dollar assets and oversaw contractors and civil servants while doing so. Basically I have served this country my entire professional career first as an active duty officer, then as a reserve officer and then as a public servant. I am proud of my contribution to this Nation.

I am **Sajjad Durrani** and I served at the National Aeronautics and Space Administration (NASA) from 1974 to 1992. As an Engineer, prior to joining federal service, I had taught at universities in Pakistan and the United States, and worked in private industry for more than 20 years. At NASA, I split my time between Goddard Space Flight Center and Headquarters. At Goddard, I helped develop the Tracking and Data Relay Satellite (TDRS), which reduced the cost of data collection from several Earth Observation Satellites. At Headquarters, I supported research projects at several NASA Centers, which helped the communications industry in providing services at reduced cost to consumers. I currently serve as Co-chair for the Resolutions Committee for the Maryland Federation of the National Active and Retired Federal Employees Association (NARFE).

I am **Mary K. Shifflett** and I served in the National Aeronautics and Space Administration/Goddard Space Flight Center for 42 years. Most of my career

was spent in the business management and senior management of the Mission to Planet Earth and the Earth Science Program Office. I served as the Program Business Manager in the Earth Science Program Office and was responsible for the business and programmatic development and launch of many Earth Science satellites from the late 90s through 2015, which included the Landsat satellites. The yearly budget for these missions, from pre-development through the operations of the spacecraft, was in the hundreds of millions of dollars. My involvement included providing business management advice to the senior-level management teams in the Earth Science arena. These satellites provide our Nation with information on a daily basis used in monitoring changes in the Earth's environment as well as forecasting the weather.



NATIONAL WEATHER SERVICE

I am **James Campbell** and I was a meteorologist for the National Weather Service for 32 years. During my career I held a variety of positions, including forecaster, lead forecaster, Warnings Preparedness Meteorologist, Emergency Warnings Meteorologist at Weather Service Headquarters in Silver Spring, Maryland, Meteorologist in Charge of the Minneapolis Forecast Office, and Deputy Regional Director of the NWS's Western Region.

The NWS has a very important public mission to provide forecasts and warnings for the protection of life and property. In addition, forecasts and other information are used to assist in making economic decisions. I spent much of my career developing and carrying out programs that helped save lives.

Some of my highlights included issuing tornado warnings, severe thunderstorm warnings and flash flood warnings, which prompted our citizens to take lifesaving protective actions. I trained spotters from all walks of life to recognize severe weather and report the information to NWS offices. I worked with local media and occasionally national media to teach about the dangers of severe weather and how to protect yourself. I developed coordinated policies for hurricane and local storms programs. I served on a team that developed hurricane probabilities for use by local managers and industries to help them make decisions on whether to evacuate coastal areas as a hurricane approached

our shores. A modified form of these probabilities is still used today.

I acquired funding and helped develop a Natural Hazards Program for Sesame Street to teach children about hurricane dangers. In coordination with four local TV meteorologists and the 3M Company in Minneapolis, we produced a videotape that went to every school in Minnesota, to teach how to save your life during severe weather. I led a team of people composed of NWS employees, a local TV station, and the University of Utah to provide weather support for the Winter Olympics in 2002. I was proud to be a public servant and to help make our country a little safer.

I am **Betty Dodds Putkovich**. My Federal career began as I was finishing training at the American Institute of Business in 1964. Job interviews were a required part of the curriculum. I had just returned to class from a job interview with the Weather Bureau, when I was called out of class – there was a liveried Government driver waiting and I was taken to the FBI where I was processed for a security clearance and given instructions to report for work the following morning. Much to my surprise, I learned I had been hired by the Weather Bureau, but seconded to the President’s Commission on the Assassination of President Kennedy - the “Warren Commission,” where I spent the next five months working 10 to 18-hour days with various Commission members in preparing the final report. On my return to the Weather Bureau, I spent the next six years in the rather hum-drum world of hurricanes, tornados and flash floods.

In 1971, I left the Federal Service to raise my family. I returned to Federal Service in 1988 in time to be a part of the Modernization and Restructuring of what was now the National Weather Service (NWS), currently part of the National Oceanic and Atmospheric Administration (NOAA). I brought the NWS Operations Manual (WSOM) from a paper document indexed on 3 x 5 cards into the digital age. The WSOM is a 10-volume, 5,000+ page document with directives spelling out standardized operating procedures for all aspects of predicting and reporting weather related events to the media, emergency managers, and the public. In addition to proofing and editing all revisions and updates to directives, I wrote three chapters of the WSOM. I was instrumental in its later conversion to a digital format with web-based, e-commerce type access. I was also the NWS Records Manager and liaison to the National Archives.

From 1988 to 1990, I attended Montgomery College under President Reagan's Women Returning to Work Program, made the Dean's List, received a Certificate in 1989, as well as an A.A. degree in 1992. I continued my education (while working 32 hours per week at NWS) at the University of Maryland, receiving a Bachelor of Science in Management in 1994. I served as the Chair of the GSA Technical Evaluation Board for the GSA Federal Relay Service contract in 1998. I served for 15 years as a Montgomery County Election Judge and another seven years as Chief Judge of Precinct 13-15. I completed the Toastmaster's International Communications and Leadership Program.

In 1995, I began losing my hearing – by 2001, I was totally deaf. As a deaf person with impaired mobility, I chaired the Disability Issues Subcommittee and served on the Communications Subcommittee of the NOAA Equal Employment Opportunities Council (EEOC) and was instrumental in addressing numerous accessibility issues at the new NOAA Silver Spring Complex.

I was a founding board member of Deaf and Hard of Hearing in Government (DHHIG), an organization advocating for fair treatment of Government employees who were deaf or hard of hearing. I co-chaired a National Conference on Disabilities in Philadelphia, in 1997 and received a \$2,500 NOAA's Administrator Award for the effort. I actively participated in numerous meetings and conferences on disability issues, including annual DHHIG National Training Conferences.

I was a member of the NOAA Weather Radio (NWR) Outreach Team for seven years, advocating for more widespread use in its critical role as the only system in the United States capable of providing timely emergency warnings to people with disabilities. In that capacity, I participated in numerous annual National electronic and broadcasting conferences, National conferences for people who are deaf or hard of hearing, and the annual NOAA Mark Trail Award luncheons on Capitol Hill. In 2005, I received a \$5,000 National Isaac M. Cline Award for my service to the NWS. Over a period of years, I have participated in a number of hearing-related research efforts sponsored by Gallaudet University, the FCC, the Kennedy Center, Mitre Corporation, National Public Radio and TV, and Disney.

In 2005, I was appointed by Governor Ehrlich to a position on the Maryland Governor's Advisory Board for Telecommunications Relay (GABTR), which

oversees the operation of Maryland Relay. Maryland Relay provides special telecommunication services and equipment for people with disabilities that make using regular phone services impossible. I was recently reappointed to another three-year term by Governor Hogan, having served as the GABTR Chair for the past five years. In this capacity, I have testified before the Maryland General Assembly several times on proposed legislation impacting Maryland Relay. I also serve on the Executive Board of Chapter 1888 of the National Active and Retired Federal Employees Association; actively support efforts by my church to provide for those in our community who are homeless and in shelters; and am actively involved in community service with the Laytonsville Lions Club, doing hearing and vision evaluations at community health fairs and fundraising for local community events and organizations. I retired from Federal Service in 2006.

I am **Ken Putkovich** and I served in the National Weather Service (NWS) for over 40 years of Federal Service. I worked as an Engineering Manager for the last 16 years, responsible for telecommunication systems designed to deliver All Hazard Emergency Warnings to people immediately at risk as quickly as possible. As Chief of Dissemination Systems for NWS, I was responsible for numerous improvements to emergency warning technology, which impacted the welfare and safety of millions of Americans. During this period, I transitioned the National Oceanic and Atmospheric Administration (NOAA) Weather Wire Service from a state-based teletype system to a state-of-the-art National satellite system, which carries emergency warning messages from anywhere in the country to media and emergency managers anywhere in the country in less than three seconds. I grew the NOAA Weather Radio (NWR) network from less than 500 stations in 1988 to nearly 1,000 in 2004, providing critical, timely emergency warnings to an additional 70 million people in the United States. During that same period, NWR was made more reliable with state-of-the-art transmitters and upgrades to older broadcast stations. I was instrumental in developing and deploying technology capable of effectively warning the 30 million people in the U.S. who are deaf or hard of hearing and in establishing an effective National outreach program to this community. I was a founding member of the Partnership for Public Warning, was part of Vice President Gore's Partnership for Reinventing Government, and served on President Clinton's National Science Technology Council's Working Group on Natural Disaster Information Services.



OVERSEAS PRIVATE INVESTMENT CORPORATION

I am **LaWana Gray** and I served in the Overseas Private Investment Corporation (OPIC). As the Public Information Officer, I was often the first contact the public or potential clients had with OPIC. One of the smallest U.S. Government agencies, OPIC provides political risk insurance and financing to U.S. companies making investments in emerging markets. OPIC also partners U.S. companies with private equity investment fund managers. Because OPIC charges market-based fees for its products, it operates on a self-sustaining basis at no net cost to taxpayers. All OPIC projects must adhere to international practices and cannot cause job loss in the United States. In addition to contributing to the external communications of the agency, I also served as Editor of E-News – OPIC’s major internal communication channel. Before coming to OPIC in 1978, I served in the Legislative Affairs Office at the Agency for International Development, the Office of Foreign Direct Investment at the U.S. Department of Commerce and the U.S. Department of Agriculture.



U.S. POSTAL SERVICE

I am **Harry Donnell** and I retired from the U.S. Postal Service, after serving over 40 years at the Cambridge Springs, Pa., office. I started my career as a PTF carrier/clerk and was also a sub on rural routes. There was one week in my early days when I carried all three rural routes plus two city routes as well as working the counter. I ended my career as a rural carrier, having been a Pennsylvania Rural Letter Carrier Association (PARLCA) county president, local union steward, PARLCA Assistant State Steward, PARLCA State Chaplain and PARLCA PAC man. I now enjoy retirement and stopping by the Post Office, as it is on my dog walking route.

I am **Marge Donnell**, wife of Harry Donnell, and I retired after 30 years as a rural carrier from the Saegertown, Pa., U.S. Postal Service. I was one of the first Quality of Work Life Employee Involvement (QWLEI) facilitators in the Erie District, training many rural carriers and their postmasters and supervisors

and facilitating their subsequent meetings for several teams in the district. Later, after being elected to the PARLCA State Board, I became a member of the Erie District Joint Steering Committee (DJSC) and served as a Co-Chair with Denise Marquis before retirement. I also served as the state editor of the *PARLCA Mail Bag* for several years, even into retirement.

Harry and I are a true USPS family, having over 70 years of combined service. I am enjoying my retirement and my grandchildren. Together, we attend soccer and basketball games all year round. We barely find time to go camping, which is another love of ours.

I am **Lawrence (Larry) Hoeck** and I served with the Post Office Department, which became the United States Postal Service under President Richard Nixon. I started as a mail carrier and through the years increased levels of responsibility one level at a time. I would begin very early every morning looking at the visibility data at the airports where our overnight product would be departing and preparing my coworkers for possible adjustments in the event of weather delay of flights. At the end of the day, we would frequently send a representative to the airport processing facility to inquire if any of my offices were not preparing the overnight product properly. We wanted to earn the business of our customers. We were measured by many goals related to efficiency and the cost containment that we had to work with every day in order to be positive contributors to our need to be self-supporting. We spent a lot of our own time meeting and talking with our coworkers at all different hours of the day and night to increase efficiency.

I am **William R. McGinley** a Veteran and I am pleased to share just a small portion of my Federal life. I signed up with the USMC-PLC in training at Quantico, Va., and received an Honorable discharge on Nov. 1, 1975, remaining on inactive duty for two and a half years.

I started my essential Federal career in 1980 with the United States Postal Service as a Rural Letter Carrier in Hummelstown, Pa. I joined my local Union ASAP and with their advisement and guidance, I transferred in six months to Mechanicsburg, Pa., as this was a faster growing area and Post Office.

During those years to follow, I was a Rural Letter Carrier Academy Instructor for six years, and I held the position of the local Union Steward, VP and

President. Whilst throughout 33 years and three months of service, I was awarded the million-mile safe driving award as I delivered mail to thousands of families. Currently, I am the Pennsylvania Rural Letter Carrier Association (PARLCA) Historian. I am founder of a group, Federal Rural Letter Carriers, which since 1998 has written resolutions and contract amendments in all states as well as Puerto Rico. And finally, I am the President of Carlisle NARFE Chapter 0373.

I am **Brenda Ruggiero** and I had the privilege of serving in the United States Postal Service for 33 years. I began my career as an LSM clerk on Tour 3. Within a few years, I was promoted to a Tour 1 Supervisory Floor position. Thus, began my management career with the Postal Service. I went from Tour 1 to Tour 3 LSM Supervisor, to Quality Control Specialist, to Manager PEDC, and my final position before retirement was Postmaster in North East, Pa.

I had numerous acting positions and OICs during my career, which developed my skills and knowledge to achieve the different promotions. My career with the Postal Service was very rewarding, not only in the development of my management skills but in making and keeping good friendships, which have lasted long after retirement.

I was fortunate to retire at the age of 55 and enjoy all the benefits of retirement. Since retirement, I have had several part-time jobs and enjoy learning the different careers people have outside the Postal Service. I believe my interest in learning different careers stem from all the opportunities I had and all the information learned while working at the Postal Service. I am always very proud to say I am a Postal employee and would not have wanted any other career during my lifetime.

I am **Kathy Siggins** and I served with the United States Postal Service (USPS). I served close to 14 years as Secretary, Traffic Branch, Office of Procurement, at USPS Headquarters. My late husband's career of 23 years was cut short because of dementia. He retired as Director, Office of Procurement, at USPS Headquarters. He was officially diagnosed with Alzheimer's in 1990 and died in 1999. He provided for survivor's benefits, which helped me and our children lead a productive life. When I learned that I could join NARFE as his surviving spouse, and that NARFE's main mission is to protect our benefits, I eagerly joined. As a bonus, because NARFE's charity of choice is Alzheimer's research, it was a win-win opportunity for

me. I am totally committed to finding a cure for Alzheimer's and NARFE is helping me with my cause.

I am **Richard Zuck** and I worked 25 years for the United States Postal Service, beginning my career as a City Letter Carrier and concluding as Postmaster in the Cambridge Springs, Pa. office. I built my career working as a NALC Safety Rep, Driving Instructor, Training Specialist, and Manager of Training in the Erie District. Since retirement, I have gone back to work as a Test Administrator for the Department of Defense. I have conducted the Armed Services Vocational Aptitude Battery (ASVAB) for high schools, giving thousands of students' guidance to career decisions, as well as testing hundreds of young men and women hoping to qualify for service in our Armed Forces.



U.S. SECURITIES AND EXCHANGE COMMISSION

I am **Elizabeth Anne Hall** and I served as an attorney at the U.S. Securities and Exchange Commission (SEC) followed by my service at the National Labor Relations Board in Washington, D.C. At the SEC, I worked in Branch 12, Division of Corporation Finance during the period of oil and gas roll-ups; securitization of assets backed securities through special purpose vehicles, junk bonds, deregulation of financial institutions; the banking and savings and loans crises; the failures of EF Hutton and the Continental Illinois National Bank & Trust, the transition of private brokerage houses to public corporations; and a multitude of radical changes to federal regulatory and state corporate law, such as the "poison pill" to shareholders' rights. Registrants filed mandatory documentation for initial and subsequent public offerings, annual meetings, proxy fights, mergers and acquisitions, a threshold change in ownership and routine operational disclosures, such as quarterly reports, which were reviewed for disclosure of requisite information using a "reasonable man" standard so that investors or shareholders could make a timely, informed decision. At this tumultuous time, as a federal attorney, I helped the American public understand the situation in simple terms.

Following my service at the SEC, I served as an attorney with the National Labor Relations Board (NLRB), which protects private sector employees against unfair labor practices, among other issues. Assuming a market,

companies to be successful had to have sufficient, appropriate, efficient funding and labor. Working within a small team, I helped devise new legal arguments or strengthened losing legal arguments for the NLRB's nationwide branches. From my perspective, eliminating, reducing and mitigating the harms of unfair labor practices not only protected employees but also the company itself to remain a viable employer and competitive commercial entity.

With this professional experience as a U.S. government attorney, I felt equipped to transition my practice to the kingdoms of Saudi Arabia and Bahrain. I knew expatriate women lawyers practiced in Saudi Arabia and in Bahrain. My way of analytical thinking based on my federal experience, training and education was well received, valued and sought by those with whom I dealt. Differences of opinion were easily accommodated for knowledgeable decisions to be made. In 2004, law degree programs were opened to women. In Saudi Arabia, I mentored female interns and young colleagues to demonstrate briefing of cases and analysis of cases or transactions before us to develop further critical thinking; foreseeing consequences of different decisions on the same fact patterns; selecting the 'better' decision based on sound reasoning in a fact pattern; and writing skills learned at law school for the workplace.

As a United States government attorney, I was provided professional opportunities through which I could bring best practices to benefit thousands of our American workers and the American public.



SMITHSONIAN INSTITUTION

I am **David Todd** and in 1978, my family and I were invited to move to the USA by an officer of the USAF in order to manage a high-end antique clock repair and sales shop in Alexandria, Virginia. The Green Card he had promised us did not materialize and after a few months we were given notice of deportation back to the UK. Before we left, my wife received a telephone call from the Smithsonian Institution (SI) with an offer of a contract to work at the National Museum of American History (NMAH). They also successfully dealt with our immigration status with the INS, with the result that we are now citizens of this wonderful country and will always be eternally grateful to two curators at the SI for thinking outside of the box.

In 1978, the Smithsonian Institution gave me a contract to help them with a joint exhibition with the Bayerisches National Museum, first in Munich, as “Die Welt als Uhr” and then in Washington, D.C., as “The Clockwork Universe.” I was required to work with curators and conservators on clocks from the 1600s and to make interactive models of various aspects of clockwork mechanisms. The exhibition was a great success at both venues and we were encouraged to become citizens, which we did. Over the course of some 28 years working for the Smithsonian, I traveled far and wide promoting and helping with the aim of staging meaningful and interesting exhibitions for the public, of the SI’s rare and important collection. I was hired as a G-11 member of the permanent staff and enjoyed the privilege of my own workshop and working with some unique artifacts, both for their preservation and for exhibiting to the general public.

Not all of my work has been in the basement of the NMAH. I fitted a bell for the SI “Castle” clock to strike the hours, part of the celebration of the 150th Anniversary of the Smithsonian Institution, and I traveled often for the public good.

Until recently, I was responsible, through the SI, for the care and maintenance of Thomas Jefferson’s clocks at Monticello. I also traveled a number of times to the Republic of Guyana to restore and maintain many of the country’s public tower clocks, as payback for the Guyanese allowing Smithsonian naturalists to enter their rainforests and collect specimens for scientific research.

In my role as a government employee, I have given help to Colonial Williamsburg, the Philadelphia Museum of Art, the Milwaukee Art Museum, Harvard College Observatory, and other public and private institutions.

Now that I am retired, I can look back and appreciate that all the long hours and traveling has helped my new-found country in some small way and has given me a life of which I can be thankful, satisfied, and perhaps a little proud.



U.S. NUCLEAR REGULATORY COMMISSION

I am **Dr. Allen Brodsky**, a Veteran, Sc.D., CHP, CIH DABR, and was formerly with Naval Research Lab (1950-54); Federal Civil Defense

Administration (1956-57), U.S. Atomic Energy Commission (1957-1961); and U.S. Nuclear Regulatory Commission (1975-1986).

When I was called to duty as an active Army combat platoon leader, I was ready to go to battle in the Korean War. However, I was assigned instead in March 1952 to work with a crackerjack team of government scientists at the Naval Research Laboratory in Washington, D.C. Because of some educational background, although still with the MOS of Combat Platoon Leader, I was secretly assigned as a physicist on the first hydrogen experimental bomb device at Operation Ivy in Eniwetok, and then in 1953-1954 at the second and third detonations at Operation Castle in Eniwetok.

The design and fabrication of the measurement systems were directed and carried out at the Naval Research Laboratory in D.C., by a permanent, experienced, team of government employees, with a few scientists and engineers assigned on active duty from the armed services. The equipment and the preliminary hydrogen bomb experimental devices were taken to Eniwetok and Bikini to test and measure features of nuclear reactions during detonations. I participated within this government unit both in the development of the radiation signal measurement systems, and also in the field set up and measurements. I also had the opportunity, with two top clearances and need to know, to participate in data analysis and writeup of much of the final reports back at the Naval Research Laboratory. I was amazed at the invention and accomplishment of these Federal employees, a relatively small group of a few dozen, with a few assigned military scientists, for each operation in a matter of months.

I am **Alan Madison** and I served for more than 20 years with the U.S. Nuclear Regulatory Commission (NRC). I held many positions including, being one of the first Resident/Senior Resident Inspectors at several nuclear power plants in the Midwest. After a break in service and moving to our headquarters in Bethesda, and later Rockville, Maryland, I became a Team Leader for Diagnostic Evaluations at multiple nuclear power plants and participated in incident investigations at Massachusetts Institute of Technology (MIT) and the Indiana Regional Cancer Center. I was also assigned as the Task Force Leader in charge of revising the Reactor Oversight program in the mid 1990s. Just prior to 9/11, I was assigned as Chief of the Reactor Security Section. Following 9/11, the security organization was expanded and I became the Chief of the Security Performance Evaluation section and led the creation of a

new Force-on-Force Testing Program. Later, I became the Chief of the Security Liaison Branch and coordinated the NRC's security activities with other agencies, including DoD, FBI, state and local law enforcement and others.

As a resident and Senior Resident Inspector, I ensured the safe construction and operation of the power plants I was assigned. I reviewed all aspects of the facilities and coordinated other specialty inspectors when needed. As a Diagnostic Evaluation Team Leader, I identified the root causes of performance issues and corrective actions needed at power plants of concern to the Commission, including any contributing NRC performance issues. During incident investigation, I ensured the safe resolution of the incident and identified the root causes, including contributing NRC issues. The Revised Reactor Oversight Program made better use of NRC resources, fully engaged the industry in performance improvement activities and informed the public with greater clarity. This program is still in use. The NRC's security organization immediately responded on 9/11 to ensure the safety and security of all nuclear facilities in the United States. While it was recognized that U.S. nuclear power plants are among the most hardened facilities in the world, following 9/11, we reviewed and strengthened the security programs at all nuclear facilities and worked with other agencies to address their concerns with nuclear-related issues.

During my career with NRC, I received many performance awards, including cash bonuses and step increases. I also received a Distinguished Service Award for my work associated with the revised Reactor Oversight Program and my actions during and following 9/11.

I am **Dr. Gerald (Jerry) Mazetis** and I attended the U.S, Naval Academy (USNA) at Annapolis, Maryland, and graduated from USNA with a Bachelor of Science in Marine Engineering in 1963. After serving two years at sea as an officer aboard the guided missile destroyer USS Conyngham (DDG-17) out of Norfolk, Virginia, I began a two-year service in 1965 as an Admiral's Aide to the Commander of the Naval Shipyard in Portsmouth, Virginia. During this tour, I married my high school sweetheart, Miss Cecelia Ann Keefe.

After being awarded a Fellowship Grant from the (then) Atomic Energy Commission to attend graduate school at Catholic University in Washington,

D.C., I resigned my officer's commission as Lieutenant in 1967. I graduated from Catholic University in 1969 with a Master of Science in Nuclear Engineering. I then went to work for General Electric Nuclear Division in San Jose, California, as a nuclear reactor systems' engineer for four years. From General Electric, in 1973, I went to work as a Nuclear Engineer for the Nuclear Regulatory Commission (NRC) in Washington, D.C. I worked for over 20 years at NRC and, while working during the day, I also attended night school, eventually earning a Ph.D. in Mechanical Engineering from Catholic University in 1984. I retired from the NRC in 1995 and moved with my wife to the Northern Neck of Virginia to enjoy our retirement near the Chesapeake Bay. I enjoy fishing and gardening as hobbies and have spent over 50 wonderful years as a devoted husband and father.

THE CHILDREN'S CENTER OF WASHINGTON (Formerly Part of the Federal Government Prior To Home Rule)

I am **Joe Marsden**, a retired federal employee. I became a Federal government employee in the mid 1950s, after high school. This was before Washington, D.C. had Home Rule, and when the D.C. government was a part of the Federal government. At that time, the U. S. Government provided a home for homeless and unwanted children in the city. The Federal government-provided home was known as "The Children's Center of Washington."

As a Child Care Provider, I, and many other federal staff members, provided love, care and support to many (white and black) children, ages from birth through their teens, who had no family or anyone to care for them. We worked 12 hours each day, seven days each week, and took turns on the day and night duties.

We child care providers loved those children, and kept up with them long after they had moved to adult foster care. Many became very successful adults. When D.C. was granted Home Rule, the Children's Center became a department of the local government of the District of Columbia. In the 1970s, the home closed.

Even after the Children's Center closed, we child care providers loved and kept up with the children for many years.



U.S. ATOMIC ENERGY COMMISSION

I am **David M. Richman** and I was trained as a chemical-nuclear engineer. After several years at a National Laboratory, I became a civil servant, working for 34 years for the Atomic Energy Commission (AEC), The International Atomic Energy Agency (a two-year detail), and AEC's successors: The Energy Research and Development Administration and the Department of Energy. In the late 1950s, I was involved with peaceful applications of atomic energy, supporting basic and applied research and development of radiation - isotopes and machine sources - for health care applications. In the 1960s, I was focused on basic and applied research at our national labs and at universities; my role was in justifying support for these programs and fighting for the funds to support them. In the 1970s, and thereafter, I was involved in the development of the early programs for energy conservation, renewable energy sources, as well as meeting needs of those impacted by energy shortages. We actually built a facility specifically for research on combustion technology applying new computer capabilities for it and inviting auto firm research use of the facility.

On retiring in 1992, I found myself amazed at seeing how effective we had been in meeting not only the energy needs, particularly development of solar energy resources and improvement of automobile fuel mileage, but also especially the impact of technology we had supported in health care. Radioisotope use in diagnostics and body scans in devices developed through our programs are in daily use for people who have no idea how they came about!



U.S. COURT SYSTEM

I am **Jeffrey A. Hennemuth**, a retired federal government attorney and agency executive. Prior to my retirement, I worked for nearly 25 years at the Administrative Office of the United States Courts (AO), an agency based in Washington, D.C., which provides administrative services and support for the federal courts nationwide.

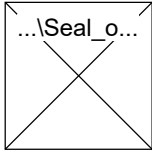
Previously, I was a law clerk for a federal-appeals judge in Ohio, and for several years, an appellate lawyer for the United States Department of Labor in Washington, D.C.

During my final decade of AO service, I served as deputy chief and then chief of the AO's Judicial Conference Secretariat, and occasionally as special counsel to the AO's deputy director. The Judicial Conference of the United States is the federal judiciary's national administrative policy-making body, chaired by the Chief Justice of the United States and including 26 judges who represent the 12 federal judicial circuits and federal courts of national jurisdiction.

Before joining the Conference Secretariat, I served in staff positions for various Conference committees, including the Committee on Long Range Planning, which framed the first *Long Range Plan for the Federal Courts* in the mid-1990s. My work for the AO often entailed analyses of legislative and regulatory issues, drafting legislation and other policy documents, preparing witness testimony for congressional hearings, and addressing inquiries from congressional committees and individual members of Congress.

Over the years I dealt with such topics as judicial pay and benefits, "whistleblower" and other protections for judiciary employees, accountability of judiciary personnel, federal sentencing guidelines, and federal court jurisdictional and structural reforms. In addition, I played a significant role in developing policies governing the design and implementation of the judiciary's automated "CM/ECF" systems, which permit electronic filing of and access to litigation-related documents in federal court.

I am **Betty Robinson** and I retired from the United States Court of Appeals, 3rd Circuit (Philadelphia, Pa.) after 37 and a half years of service. The Supreme Court of the United States is the highest court in the United States and the courts of appeals sit just below the Supreme Court. I began my service as a *Clerk Typist* and ended my career as *Special Projects Manager*, providing a monthly confidential Report to the Court, which tracked all cases that were listed for disposition.



U.S. EQUAL EMPLOYMENT OPPORTUNITY COMMISSION

I am **Mark Wong** and I served with the U.S. Equal Employment Opportunity Commission (EEOC). At the EEOC, I served as a Special Assistant to the Chair and Vice Chair of the Commission. These offices have primary leadership responsibility for advancing the implementation and enforcement of Title VII of the Civil Rights Act of 1964, the Americans with Disabilities Act, the Age Discrimination in Employment Act and the Equal Pay Act. The agency also provides guidance to federal departments and agencies on equal employment opportunity matters. As a member of a small team, I participated in a number of executive management functions, which included: setting policy direction; developing strategic planning, evaluation, and enforcement goals; formulating fiscal year budget priorities; and, establishing close reporting relationships with oversight committees in the Congress.

Also, as part of my work, the agency has been recognized as an innovative leader on the development and implementation of major outreach, education and technical assistance initiatives. This was accomplished by networking with and partnering with a diverse cross-section of national and local nonprofit advocacy, business, legal, government and community-based groups and associations across the country. Through these efforts, best equal employment policies and practices were studied, collected and widely shared with private sector companies and associations, as well as nonprofit and community-based groups. These best practices were well-received and were designed to prevent and eliminate employment discrimination on the basis of race, color, sex, religion, national origin, disability and age without the filing of a charge.

I have also served as a senior advisor to the White House Initiative on Asian Americans and Pacific Islanders (AAPI). The Initiative is a national outreach program created to further inform and to promote greater access to all federal programs, particularly for underserved AAPI communities.



U.S. GOVERNMENT ACCOUNTING OFFICE

I am **Gaston Gianni** and I had the privilege and honor of being a Federal public servant for 40 years. The first 32 years were with the Government Accountability Office (GAO), where I served in a variety of audit/evaluation positions looking at how government programs operated in 10 different Federal agencies and departments and reporting these results to House and Senate congressional committees.

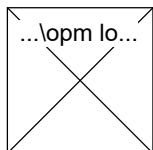
I entered GAO's Senior Executive Service in 1992 and was responsible for GAO's oversight of the Resolution Trust Corporation. We issued a number of oversight reports and provided a number of testimonies to the Congress.

In 1995, President Clinton nominated me to serve as the first presidentially appointed Inspector General at the Federal Deposit Insurance Corporation (FDIC). I was confirmed by the United States Senate in April 1996, and served as FDIC's Inspector General for eight years--four years in the Clinton Administration and four years in the Bush Administration. I headed an independent organization responsible for the audit, evaluation, and investigation of all FDIC programs and operations. I led and coordinated the Office of Inspector General's efforts, which resulted in over 700 reports with recommended actions to promote economy, efficiency and effectiveness in corporate programs and operations. In addition, my office's investigative work resulted in over 200 convictions and \$1.6 billion in fines, restitutions and monetary recoveries. Finally, I led a culture transformation within the office, which resulted in more efficient and effective internal operations and a positive working relationship with the Corporation and the Congress.

As a presidentially appointed Inspector General, I was a member of the President's Council on Integrity and Efficiency. I served as Vice Chair of the Council from May 1999 until my retirement from federal service in December 2004.

From November 1997 to May 1999, I served as chair of the Council's Audit Committee. In December 1998, I was appointed to the Comptroller General's Advisory Council on Government Auditing Standards (Yellow Book) for a three-year term. In February 2003, I was awarded the Association of Government Accountants' Distinguished Federal Leadership Award and upon

my retirement, the President's Council renamed its Better Government Award in my honor. My Federal career has resulted in improved economy, efficiency and effectiveness of many federal programs; helped congressional oversight of government programs; and provided substantial savings of American taxpayers' dollars.



U.S. OFFICE OF PERSONNEL MANAGEMENT

I am **Reg Jones** a Veteran and I was a charter member of the Senior Executive Service. From 1979 until my retirement in 1995, I served as an assistant director of the U.S. Office of Personnel Management (OPM) for a variety of personnel areas, including recruiting and examining, white and blue collar pay, and retirement and insurance.

From 1977 to 1979, I was Deputy Director of the Bureau of Policies and Standards in the U.S. Civil Service Commission.

In 1974, I was one of 25 managers selected for the first Federal Executive Development Program (FEDP) sponsored by the Office of Management and Budget (OMB). I attended the Federal Executive Institute (FEI) and served on assignment as Special Assistant to the Deputy Administrator for Management at the Agricultural Research Service, U.S. Department of Agriculture (USDA).

From 1971 until I was selected for the FEDP, I was the Assistant Director for Training Management in the Commission's Bureau of Training. Prior to joining the Commission in 1962, I spent four years with the Department of Army as a civilian instructional methods specialist.

From 1956 to 1958, I served a tour with the U.S. Army and then served for six years in the active reserve.

Among the awards received while employed by the government are the Director's Award for Superior Accomplishment, the Commissioners' Award for Distinguished Service, and a meritorious award for exemplary achievement in public administration from the William A. Jump Memorial Foundation.

Since retiring, I have written numerous books on retirement and insurance

matters for the *Federal Employees News Digest* and *FEDweek*, and was a featured commentator on WRC radio until February 1998 when they changed formats. Since 1995 I have been a biweekly columnist for the *Federal Times*, where I also answer technical questions on their “Meet the Experts” website. In 2001, I was a contributing writer for two Internet companies: *FEDweek.com* and *planetgov.com*. I resumed writing weekly columns for FEDweek in 2003.

I have been a board member of the Council of Former Federal Executives (COFFE) since 1996 and served as its president in 1997-1998 and in 2002-2003. I was vice president of the National Association of Retired Federal Employees (NARFE) Chapter 1133 (Leesburg) in 1998 and its president in 1999-2000. I was president of the Hamilton Ruritan in 2001, and served as vice-president in 2000. In 2002, I became the Zone 7 Governor of Ruritan for the Rappahannock District, in 2003 the District’s Lt. Governor, and in 2004 its Governor. I continued on the District Cabinet through 2008, then serving as the Zone 6 Governor from 2009 to 2011. Since 2015, I have been the Hamilton Ruritan chapter’s chaplain and, beginning in 2018, a member of the Hamilton Ruritan Foundation.



U.S. SMALL BUSINESS ADMINISTRATION

I am **Reginald M. Walden Sr.**, Managing Member, Walden Management Consultant Agency, LLC, with over 50 years of management consulting experience.

I retired from my federal career with nearly 30 years of service under the Civil Service Retirement System. Over 20 years of service was with the U.S. Small Business Administration (SBA), Office of Government Contracting and Business Development and the Office of Field Operations.

I achieved certifications in two areas: 1) Federal Acquisition Certification in Contracting (FAC-C), including Application Processing, Review, and Program Management, SDB, Hubzone, Women, Vets, Mentor Protégé, Joint Venture, Change of Ownership, Buy & Sell, and Sole Source, Contract Modification; and 2) Business Process Reengineering Certification, which included Roll-Out & Close-Out of SDB program (Management Team) and Process Improvement of programs.

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A Note from the Editorial Board: The NARFE

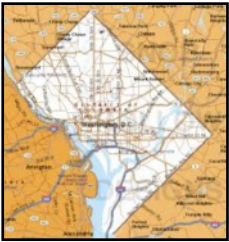
Federations involved in this issue anticipate that this Golden Edition of *"Profiles in Civil Service"* will further tell the story about our members' government careers and their impact on the American public. Our intention is to illustrate how our members made a significant contribution to increase efficiency, while reducing costs and saving Americans and their jobs.

This is our third edition of "Profiles" and it combines the District of Columbia, Maryland, Pennsylvania, and Virginia in one book. We hope that these stories will inspire even more NARFE Federations across America to produce their own *"Profiles in Civil Service."*

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